

## ATTACHMENT B

<b>HEALTH AND HOUSING ACTION PLAN PROGRESS SUMMARY</b>	
<b>PRIORITIES</b>	<b>STATUS</b>
<b>1. System Coordination</b>	
1.1 Create a Community-Based Governance Committee	<p><b>Status: In place</b></p> <p>A local backbone team operates through the Alignment Project to coordinate governance, information-sharing, and system alignment across partners. Backbone members include BC Housing, United Way BC, Housing, Infrastructure and Communities Canada, Snuneymuxw First Nation, the City of Nanaimo, Mid-Island Métis, and Tillicum Lelum.</p>
1.2 Call key partners to action formally to identify areas to support the Action Plan, including capacity to resource funding needs identified.	<p><b>Status: In place</b></p> <p>HHAP priorities have been incorporated into the Alignment Project and embedded in the Homelessness Response Leadership Table (HRLT) terms of reference. Senior governments and potential funders, including the Nanaimo Foundation, are represented at the HRLT.</p>
1.3 Create a Health & Housing Governance Board to act as a strategic multi-stakeholder leadership table representing diverse sectors and perspectives at the decision-making level.	<p><b>Status: In place</b></p> <p>The Homelessness Response Leadership Table (HRLT) has been established through the Alignment Project and functions as the system-level leadership table. Approximately 40 organizations are represented, spanning housing, health, justice, Indigenous governments, and social services.</p>
1.4 Secure the \$18.5M needed for Year 1 rollout through the Funders' Table.	<p><b>Status: Partially complete</b></p> <p>Significant housing and homelessness investments were secured between 2021 and 2025 across all orders of government. While no formal funders' table was created, key funders are represented and engaged through the HRLT.</p> <p>Health and Housing Priority Related Investments (2021 – 2025)</p> <ul style="list-style-type: none"> <li>○ City of Nanaimo - \$9,797,992</li> <li>○ DCC Waivers or Reductions - \$921,956</li> <li>○ Online Accommodation Platform Fund - \$1,349,000</li> <li>○ Other Federal and Provincial Grants - \$4,272,848</li> <li>○ BC Housing (Province of BC) - <i>(Information unavailable at publication; updates to be provided on addendum)</i></li> <li>○ Reaching Home (Federal Government) - \$ 7,614,776 <i>*April 1, 2021, to March 31, 2025</i></li> </ul>

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1.5 Revamp the Coalition on Health & Housing (previously the Nanaimo Homeless Coalition) to support service provider coordination at the delivery levels, advancing common priorities.	<p><b>Status: In place</b> Service provider coordination now occurs through the HRLT, Systems Improvement Table, and working groups established under the Alignment Project governance structure.</p>
1.6 Create Health & Housing Lived Experience (LivEx) Circles that involve people with lived experiences in the health and housing support system in the design and ongoing consultation about services and housing.	<p><b>Status: In place</b> A lived and living experience table operates under the Alignment Project governance structure, led by United Way BC as the Reaching Home Community Entity, with support from AIDS Vancouver Island – Nanaimo.</p>
1.7 Create a Health & Housing Systems Planner Organization to support Plan implementation activities and ecosystem coordination efforts.	<p><b>Status: Ceased / Superseded</b> The Systems Planning Organization ceased operations in 2025. System planning and coordination continue through the Alignment Project using a collective-action governance model supported by a local backbone team.</p>
1.8 Advance an Integrated Funding Model in partnership with core funders to support common priorities through the creation of a Funders’ Table to maximize resources and impact. b. Create & organize Funders Table for Integrated Funding Model.	<p><b>Status: Partially complete</b> While a dedicated funders’ table has not been formally established yet, key provincial, federal, Indigenous, municipal, and community funders are represented within the HRLT and participate in funding alignment discussions.</p>
1.9 Develop and implement a community-wide integrated data management strategy to drive Plan progress. c. Develop and implement a community-wide integrated data.	<p><b>Status: In progress</b> United Way BC, in partnership with BC Housing, is leading the implementation of HIFIS. HIFIS operates as a working group within the Alignment Project governance structure, with community rollout underway.</p>
1.91 Explore a Social Innovation Fund to advance creative solutions in the ecosystem. d. Management strategy to drive Plan progress.	<p><b>Status: Not advanced</b> No social innovation fund has been established.</p>

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PRIORITIES	STATUS
<b>2. Diverse Housing Options</b>	
<p>» Support and bolster existing efforts in the community to increase access to affordable housing</p>	
<p>2.1 Secure \$28.4M capital funding/land to create:</p> <p>» 90 units of permanent supportive housing;</p> <p>» 70 units of transitional housing;</p> <p>» 20 units of affordable housing.</p>	<p><b>Status: Partially complete</b></p> <p>Permanent Supportive Housing:</p> <ul style="list-style-type: none"> <li>• 22 complex-care housing units to be delivered at 1850 Boxwood Road</li> <li>• 60 supportive housing units planned at McKenzie Avenue</li> </ul> <p>*Projects in development and/or operating between 2021 and 2025 from 2019 MOU with BC Housing:</p> <ul style="list-style-type: none"> <li>○ 285 Prideaux Street - 51 units</li> <li>○ 702 Nicol Street - 59 units</li> <li>○ 355 Nicol Street - 35 units (coming soon)</li> </ul> <p>Temporary and Transitional Housing:</p> <ul style="list-style-type: none"> <li>• 12 Temporary Housing Units on SFN Reserve Lands</li> <li>• 6 Scattered Housing Sites on SFN Reserve Lands</li> <li>• 59 units at 1030 Old Victoria Road (HEARTH)</li> <li>• 50 units at 1300 Island Highway (HEARTH)</li> </ul> <p>Affordable Housing (Target: 20 units)</p> <ul style="list-style-type: none"> <li>• Several housing projects identified following the implementation of HHAP are now on hold due to reductions to BC Housing’s Community Housing Fund.</li> </ul> <p>*Projects in development and/or operating between 2021 and 2025 from community partnerships and 2019 MOU with BC Housing:</p> <ul style="list-style-type: none"> <li>○ 6010 Hammond Bay Road – 53 units</li> <li>○ 1125 Seafield Crescent (Phase One) – 62 units</li> <li>○ 2345 Kenworth Road – 40 units</li> <li>○ 1125 Seafield Crescent (Phase Two) – 62 units</li> </ul>

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PRIORITIES	STATUS
	<ul style="list-style-type: none"> <li>○ 1435 Cranberry Avenue – 42 units (coming soon)</li> <li>○ 564 Fifth Street – 199 units (coming soon)</li> </ul> <p>Housing progress is tracked through legislated Housing Target Orders, with ongoing City and BC Housing collaboration to advance future sites.</p>
2.2 Secure \$33.6M to operate 635 new program spaces and serve 4,308 people over 5 years.	<p><b>Status: In progress</b></p> <p>A community-wide systems map is under development to track program types and service capacity. This work is led through the Systems Improvement Table under the Alignment Project to support coordinated planning and system performance.</p>
2.3 Encourage the City’s ongoing implementation of 2018 Affordable Housing Strategy actions for incentives and enablers to facilitate affordable housing.	<p><b>Status: In progress / Ongoing</b></p> <p>Affordable Housing Strategy actions continue to be implemented and monitored through Community Planning, using zoning tools, incentives, land-use policies, tenant protections, rent supports, and land acquisition strategies to support housing delivery. The list below provides projects in progress or completed to date:</p> <ul style="list-style-type: none"> <li>● Social Services Management Mapping Project tool to support social supports and housing placement and avoid concentration – in progress</li> <li>● Rental Tenant Relocation Assistance Project - in progress</li> <li>● BC Builds Missing Middle Housing Project – in progress</li> <li>● Nonmarket housing permissive tax exemption</li> <li>● Market and affordable housing % ratio tracked by Community Planning</li> <li>● Density Bonus for rental housing in Zoning Bylaw</li> <li>● Allow secondary suites in duplexes</li> <li>● Require all short-term rental operators to display their business license</li> <li>● Updated the Zoning Bylaw to improve the ability to enforce illegal short-term rentals</li> <li>● Allow four housing units on all residential properties in the City (SSMUH)</li> <li>● Developed land acquisition strategy</li> <li>● Work with BC Housing to support the development of non-market housing</li> <li>● Revised Schedule D in the Zoning Bylaw to allow a density bonus for non-market housing</li> </ul>

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PRIORITIES	STATUS
	<ul style="list-style-type: none"> <li>• Updated the Housing Legacy Reserve Fund Bylaw</li> <li>• Developed a Manufactured Home Community Relocation Assistance Policy</li> <li>• Created an inventory of non-market housing in the City – in progress</li> <li>• Provided support to a rent bank and rent supplement program</li> <li>• City wide Parking Review and Bylaw Update – in progress</li> <li>• Developed a Property Management Strategy 2024 to guide land acquisition decisions</li> </ul>
2.4 Track the affordable housing pipeline using technology in real time to enable reporting and public accountability.	<p><b>Status: Limited / In progress</b>                      The housing pipeline is tracked internally by City staff. Exploration of GIS-based tools for public reporting is underway, subject to data availability and privacy requirements.</p>
2.5 Explore a Community Investment Campaign to drive capital and coordinated builds/investments with community, government and private sector partners.	<p><b>Status: In progress</b>                      The Housing Nanaimo Working Group and Nanaimo Foundation are engaged to explore private, philanthropic, and community investment opportunities aligned with housing priorities.</p>
2.6 Create appropriate, accessible, and culturally-competent housing options across the housing spectrum for individuals with diverse needs, with an emphasis on integrated supportive housing models that include substance use and mental health support, treatment, and recovery options.	<p><b>Status: In place / Ongoing</b>                      City partnerships with BC Housing support a range of diverse housing models. Housing Needs Assessment findings are used to identify priority populations and advocate for culturally appropriate and accessible housing options.</p>
2.7 Explore opportunities to increase permanent supportive housing and transitional housing, rapid re-housing, shelter, detox treatment, and inpatient treatment beds to meet Plan goals with Island Health, BC Housing, provincial, federal, municipal, private sector, and service provider partners.	<p><b>Status: In progress</b>                      City Staff engage regularly with BC Housing and Island Health to identify opportunities to expand supportive housing and improve access to health services. Service coordination and system impacts are monitored through the Alignment Project and HIFIS implementation.</p>

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PRIORITIES	STATUS
2.8 Enact engagement strategies and programs to improve Housing & Health Equity in market housing.	<b>Status: Not advanced</b> No specific housing and health equity strategies have been implemented for the market housing sector.
2.9 Establish a formal and informal landlord engagement and collaboration strategy to encourage participation in housing programs, to prevent evictions, minimize damage, and reduce discrimination.	<b>Status: Partially complete</b> Informal landlord engagement occurs through City projects and non-profit housing providers; however, no formal City-wide landlord engagement strategy has been established.
2.9.2.7 Encourage creation of homeownership grants/supports for low-income households.	<b>Status: Not advanced</b> No homeownership programs or funding opportunities have been identified.
2.93 Expand rent supplement programs for market units.	<b>Status: In place</b> The City has established rent supplement programs delivered in partnership with non-profit agencies, with ongoing funding between 2024 and 2026.
2.94 Explore policy approaches and advocacy strategies around short-term rental policies to protect affordability for renters, such as rent control and vacancy control measures	<b>Status: In place</b> Short-term rental regulations were introduced in 2021 and updated in 2024 to align with provincial legislation, including enforcement enhancements through zoning bylaw amendments.
2.95 Ensure housing suitability for people with diverse physical and cognitive abilities.	<b>Status: In place / Ongoing</b> Accessibility and universal design principles are embedded in City Plan policies, zoning initiatives, development guidelines, and provincial building code requirements. The City's Advisory Committee on Accessibility and Inclusiveness provides ongoing input.
<b>3. Leadership and Engagement</b>	
» Develop annual public communication plans based on main priorities	
3.1 Develop annual public communication plans based on main priorities and milestones.	<b>Status: In progress</b> A communication plan related to the Alignment Project and local homelessness response is under development by the local backbone team. HHAP priorities are embedded in HRLT work plans and governance, and the <i>Surviving in Nanaimo</i> guide is maintained and distributed by City Staff to support access to information on available services.

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3.2 Create mechanisms for regular or continuous community and service user feedback with a focus on reaching service users with diverse experiences.	<p><b>Status: Partially complete</b></p> <p>Community and service-user feedback is collected informally through service providers and partner organizations. Relevant feedback will be reviewed through the Systems Improvement Table to inform coordination, service quality, and system-level improvements.</p>
3.3 Promote transparency and accountability through near real-time success tracking.	<p><b>Status: In progress</b></p> <p>Performance tracking occurs through existing systems and partner reporting. HIFIS implementation is underway and expected to improve consistency and transparency of system-level reporting.</p>
3.4 Leverage the strengths, experiences, and contributions of diverse groups across the community to champion plan priorities.	<p><b>Status: In place / Ongoing</b></p> <p>Perspectives of people with lived and living experience are incorporated within Alignment Project communications and governance to support accountability and community-informed decision-making.</p>
<p>3.5 Create a Health &amp; Housing LivEx Circle to provide regular input on implementation Membership:</p> <p>3.51 Target 51%+ of membership to include Indigenous representation.</p> <p>3.52 Include additional membership for representation across diverse ages, genders, races, sexual orientations, physical and cognitive abilities, lived experiences, and intersectionality.</p>	<p><b>Status: In place</b></p> <p>A lived and living experience table operates within the Alignment Project governance structure, led by United Way BC with support from community partners. The table reflects HHAP's commitment to diverse representation, including Indigenous-led participation. City Staff also attend meetings with SFN and BC Housing to help advance housing for First Nations.</p>
3.6 Create informal and formal mechanisms for LivEx input on plan priorities and implementation, outside the Health & Housing LivEx Circle.	<p><b>Status: In place</b></p> <p>The Alignment Project governance structure includes direct pathways for lived-experience input to both the HRLT (strategic direction) and the Systems Improvement Table (operational improvements).</p>

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PRIORITIES	STATUS
3.7 Support the development of an Interfaith Action Council to coordinate the faith communities long-standing role in supporting members of the community seeking support.	<p><b>Status: Partially complete</b></p> <p>City staff support coordination with faith-based leaders related to meal provision, food security, and emergency shelter support for vulnerable individuals.</p>
3.8 Provincial and federal advocacy strategy	<p><b>Status: In place / Ongoing</b></p> <p>The City continues active advocacy to senior governments on housing, health, homelessness, and public safety. Advocacy priorities are guided by the Council Strategic Framework.</p>
3.9 Conduct a policy scan to determine existing and forthcoming government policies that relate to the action plan.	<p><b>Status: In place / Ongoing</b></p> <p>Provincial and federal partners participate in the HRLT and Alignment Project, providing policy updates and alignment with funding and program directions.</p>
<b>4. Prevention</b>	
4.1 Develop and support a holistic and integrated health and housing spectrum that leverages new and existing services and wrap-around supports across diverse needs that is person-centred across the prevention continuum; implement an Integrated Coordinated Access (ICA) model that connects the residents of Nanaimo to community services, based on individual needs and preferences.	<p><b>Status: In progress</b></p> <p>Coordinated Access and HIFIS implementation led by senior governments is underway and is expected to improve early identification of housing risks, service coordination, and understanding of gaps and strengths across the prevention continuum.</p>
4.2 Develop ICA model, service blueprints, and guidelines for new and existing community-wide service provider coordination.	<p><b>Status: In progress</b></p> <p>BC Housing is leading ICA coordination using the Alignment Project governance structure. Local case-conferencing tables support centralized intake, shared assessment, vacancy matching, and prioritization based on need.</p>
4.3 Continue to advance online systems map for early intervention, screening, and systems navigation use.	<p><b>Status: In progress</b></p> <p>A Nanaimo systems map is being developed through the Alignment Project with federal, provincial, municipal, housing, and service partners to clarify access points, workflows, and system gaps.</p>

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4.4 Improves access to help by launching a Navigation Centre [see Complex Needs Capability. 5.3] and other access sites for Integrated Coordinated Access in libraries, community centres, and recreation facilities as sites of navigation.	<p><b>Status: Partially complete</b></p> <p>The Hub operated as a Navigation Centre providing access to housing, health, and social supports, with funding from the federal government, City, and BC Housing. Relocation efforts are underway following closure.</p>
4.5 Increase digital navigation capacity across the community, including schools and education partners.	<p><b>Status: In place / Ongoing</b></p> <p>Schools provide digital navigation support to students, and City staff maintain and distribute the <i>Surviving in Nanaimo</i> guide to support accurate service navigation.</p>
4.6 Improve access to supports, through systems navigators, to connect children, young people, and families to supports that promote lifelong health and wellbeing.	<p><b>Status: In place / Ongoing</b></p> <p>The Nanaimo Youth Resilience Strategy and City-funded programs support youth at risk in navigating services that promote long-term health, safety, and wellbeing. In addition, youth serving agencies such as BGC Central Vancouver Island provide navigation supports to youth and their families.</p>
4.7 Support brain development and trauma learning with educators, parents, and caregiver.	<p><b>Status: In place</b></p> <p>City Social Development grant funding supports year-round concussion and brain-injury prevention workshops in schools, delivered by the Nanaimo Brain Injury Society. Ongoing supports are needed to carry on this work post 2026.</p>
<b>5. Complex Needs Capability</b>	
5.1 Support the creation of a Navigation Centre [see Prevention: 4.4] bringing together diverse key services for the complex needs group along with basic services (showers, food, etc.). It acts as an entry point into the coordinated system where assessment, intervention can start. Indigenous cultural supports are embedded, trauma-informed, person-centred.	<p><b>Status: Partially complete</b></p> <p>The Hub operated as the Navigation Centre identified in HHAP, providing centralized access to housing, health, and social supports with embedded cultural supports. Between January 2025 and March 2026, 54 individuals were connected to housing through the Hub. The Hub tracked usage and demographic data and maintained a By-Names List. Following closure, City staff continue to support relocation efforts.</p>
5.2 Create and resource Health & Housing Intervention Teams [HHIT] to support clients	<p><b>Status: In place / Ongoing</b></p> <p>BC Housing’s Encampment Action and Response Team supports people experiencing</p>

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immediately with 140 new net spaces in Year 1, in leveraging existing health and housing supports	chronic homelessness and prioritizes individuals into HEARTH housing using a By-Names List. 109 HEARTH temporary housing units have been created.
5.3 Leverage the HHITs to provide immediate access to drinkable water and sanitation methods, including hand sanitizers and soap; explore more permanent access points including drinking fountains.	<b>Status: In place / Ongoing</b> The City provides public information on water and washroom access through GIS mapping and funds shower programs for unsheltered individuals. CSOs, Island Health, Indigenous partners, and outreach teams provide water, hygiene support, and navigation using City-developed resources.
5.4 Leverage peer networks to support vulnerable community members as trained navigators and natural supports.	<b>Status: In progress</b> Peer support is provided through community organizations, including AIDS Vancouver Island – Nanaimo. Lived-experience input is also incorporated through the Alignment Project governance structure. The Nanaimo Community Action Team is re-establishing with new priorities.
5.5 Advance a complex needs capability approach across the community that ensures consistent practices across services, and improve outcomes for clients with complex needs, including intergenerational trauma, homelessness, mental health, substance misuse, systems involvement, poverty, and discrimination	<b>Status: In progress</b> A complex-needs capability approach is being reviewed and advanced through the Systems Improvement Table under the Alignment Project, with a focus on consistency, coordination, and outcomes.
5.6 Operate the Complex Needs Action Tables to support people with specific attention to those experiencing homelessness, exploitation and/or violence, vulnerable seniors, youth, mental health, and addictions.	<b>Status: In place / Ongoing</b> The City coordinates and facilitates the Nanaimo Acute Response Table (N-ART) to support individuals at high or elevated risk, with risk tracking data collected. N-ART is formally connected to the Alignment Project and has engaged 113 individuals since 2023. Additional working groups address specific risks, including human trafficking.
5.7 Create service provider training modules that create a common, community-wide understanding of the causes and consequences of complex needs.	<b>Status: In place / Ongoing</b> National and local training resources support service-provider understanding of complex needs, trauma, mental health, substance use, and homelessness, with ongoing onboarding and skill development.

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5.8 Support community health and safety through proactive planning, partnerships, and community wide prevention.	<p><b>Status: In place / Ongoing</b> Upstream prevention and community health initiatives are supported through partnerships, including the Community Health Network, funded by Island Health and aligned with social determinants of health.</p>
5.9 Support the creation and implementation of a Community Addiction & Mental Health Strategy.	<p><b>Status: Partially addressed</b> While no standalone local strategy has been implemented, elements are addressed through City initiatives, Island Health services aligned with provincial direction, and partner programs including the Nanaimo Community Action Table.</p>
5.9.3 Develop psychiatrist and psychologist community recruitment and retention plan to address changing needs of community regarding complex mental health and addictions.	<p><b>Status: Not advanced</b> No known community-level recruitment or retention plan has been developed.</p>
5.9.4 Address targeted violence and harassment against people experiencing unsheltered homelessness.	<p><b>Status: In progress</b> City Staff and community partners are participating in the Strong Cities Network Peer Academy to develop a local project addressing online hate and violence.</p>
5.9.5 Explore Restorative and Diversion-based Justice Models to tackle social disorder challenges.	<p><b>Status: In place / Ongoing</b> The City provides annual funding to support restorative justice programming, delivered by community partners, focused on diversion and trauma-informed responses.</p>
<b>6. Poverty Reduction</b>	
6.1 Develop a Poverty Reduction Strategy aligned with the strategies set forth in TogetherBC/2024 Poverty Reduction Strategy, and based on community needs and priorities	<p><b>Status: Not advanced</b> Provincial funding to support the development of local poverty reduction strategies is no longer available.</p>
6.2 Determine short-term actions that can be implemented prior to the execution of a complete Poverty Reduction	<p><b>Status: Not advanced</b> No short-term actions have been formally identified outside of existing programs.</p>

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PRIORITIES	STATUS
6.3 Leverage the Integrated Needs Assessment to develop a Poverty Reduction Strategy that brings together all community efforts related to Poverty Strategy.	<b>Status: Not advanced</b> No formal integrated poverty reduction strategy has been developed based on the Integrated Needs Assessment.
6.4 Explore demand for programming and supports that improve the economic equity and health of residents now and in future generations	<b>Status: Not advanced</b> No new opportunities identified beyond existing community and senior-government programs.
6.5 Enhance programs to support citizens with obtaining financial and other benefits to which they are entitled.	<b>Status: In place / Ongoing</b> Income, benefit, and identification supports are delivered by senior governments and community partners, including Ministry of Social Development and Poverty Reduction services, BC Housing HEART workers, and federal constituency offices assisting seniors and low-income residents.
6.6 Explore demand for low-income tax clinics to improve access to returns and government benefits.	<b>Status: In place / Ongoing</b> Free tax clinics are offered by community organizations, including the Nanaimo Disability Resource Centre, Volunteer Nanaimo, Vancouver Island University Student Union, and Vancouver Island Regional Library.
6.7 Increase financial, employment, and life-skill training support.	<b>Status: In place / Ongoing</b> A range of employment, training, and life-skills supports are provided by Service BC, WorkBC, post-secondary institutions, and community agencies serving youth, adults, and people with disabilities.
6.8 Support Community Economic Development through initiatives, advocacy, and social infrastructure development	<b>Status: In place / Ongoing</b> The City supports community economic development through ongoing monitoring, annual State of the Economy reporting, and funding for the Nanaimo Prosperity Corporation to attract investment, support local businesses, and strengthen employment opportunities.
6.9 Explore the social and economic impacts of a Living Wage in Nanaimo; consider sector specific impacts of COVID-19.	<b>Status: In place / Ongoing</b> Living Wage analysis for Nanaimo is conducted annually by Vancouver Island University and informs understanding of affordability and income pressures.

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6.91 Leverage private sector contributions and leadership from local businesses through a jointly-funded, Community Corporate Social Purpose Strategy.	<p><b>Status: Not advanced</b> No jointly funded Community Corporate Social Purpose Strategy has been established.</p>
6.92 Advocate for policy changes in social assistance, minimum wage, employment standards, levying of taxes, and tax credit delivery for income security.	<p><b>Status: Partially complete</b> Advocacy related to social determinants of health and income security occurs through partner organizations, including the NOW Community Health Network, alongside ongoing senior-government advocacy by the City.</p>

**\*Status Definitions:** *In place* – implemented; *In progress* – work underway; *Partially complete* – some elements implemented; *In place / Ongoing* – implemented and continuing; *Limited* – activity occurring with constraints; *Not advanced* – not progressed; *Ceased / Superseded* – ended and replaced by another approach.