

**OUR VISION:**

Excellent health and care for everyone,  
everywhere, every time.



Ref #22754

April 20, 2026

Dale Lindsay  
Chief Administrative Officer  
City of Nanaimo  
455 Wallace Street  
Nanaimo, BC V9R 5J6

Dear Mr. Lindsay,

Thank you for your letter of March 24<sup>th</sup>, 2026, and for taking the time to outline your proposal regarding the use of space in Island Health's building at 250 Albert Street in Nanaimo.

We acknowledge and respect the important work your organization does to support vulnerable people in Nanaimo and recognize the value provided by the HUB.

Island Health is unable to accommodate the proposed use of space at 250 Albert Street. Renovations are currently underway to support the long-anticipated Wellness and Recovery Centre, which is intended to open this summer. As a result, there is no surplus space available to support additional services beyond those already planned by Island Health.

We appreciate the work being done to address housing and homelessness in Nanaimo and commend your ongoing efforts to strengthen supports for people in need. We wish you every success as you continue to pursue solutions to this issue and look forward to continuing our partnership to respond to these pressing community priorities.

Sincerely,

A handwritten signature in black ink, appearing to read "R. Gustafson".

Dr. Réka Gustafson  
Vice President and Chief Medical Health Officer

RG/ss