




2025 Key Initiatives

Special Finance & Audit
Committee Meeting
November 27, 2024

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Administration

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2025 Key Initiatives

Strategic Priority: Implementing City Plan



IAP Priority Action #108: Continue to provide and enhance opportunities, through the corporate training program and lunch-and-learns, for staff to increase their understanding of First Nations history and general cultural competency.

IAP Priority Action #119: Implement new training initiatives identified through ACAL, geared towards creating a more welcoming and inclusive workplace.

Strategic Priority: Governance and Corporate Excellence

- Continuation of ERP project
- Negotiations with IAFF
- Review and update Nanaimo Fire Rescue recruitment process
- External Certificate of Recognition (COR) audit with the BC Municipal Safety Association and WorkSafe BC

Human Resources


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Legislative Services & Communications

2025 Key Initiatives

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2025 Key Initiatives

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| Strategic Priority: Implementing City Plan | |
|  | IAP Priority Action #118: Continue to support the Advisory Committee on Accessibility and Inclusiveness as required by the Accessibility BC Act. |
|  | IAP Priority Action #120: Continue to explore and implement existing and emerging technologies to improve access to City services online, via phone and in person for citizens with audio-visual accessibility needs. |
| Strategic Priority: Communicating with the Community | |
| <ul style="list-style-type: none"> Work to improve accessibility for meetings and meeting materials. | |
| Strategic Priority: Capital Projects | |
| <ul style="list-style-type: none"> Support Capital Projects that require elector approval through either Alternative Approval Process or Referendum. | |

Legislative Services

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2025 Key Initiatives

Strategic Priority: Governance and Corporate Excellence

- Continue to modernize bylaws to ensure they align with Council's stated strategic goals, priorities and policy objectives.
- Ongoing implementation and maintenance of the City's Electronic Document Records Management System (EDRMS).
- Ongoing implementation and maintenance of the City's Privacy Management Program and Records Management Program.

Legislative Services

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2025 Key Initiatives

Strategic Priority: Implementing City Plan



IAP Priority Action #111: In partnership with Snuneymuxw First Nation, continue to review and prioritize updates to/new – historical signage in areas of significance to Snuneymuxw First Nation.



IAP Priority Action #119: Work with the Advisory Committee on Accessibility and Inclusiveness and other organizations to identify ways to create a welcoming inclusive atmosphere in the city, including city-owned facilities.

Strategic Priority: Governance and Corporate Excellence

- Explore and implement emerging or innovative communications tools that will increase audience reach.

Communications

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2025 Key Initiatives

Strategic Priority: Communicating with the Community

- Continue to use social media, online platforms and other tools such as the Emergency Call Alert System – called Voyent Alert! to share seasonal hazard information related to fire, heat waves, flooding, wind, storm or other seasonal events.
- Coordinate with the IT department on a website refresh, updating the current software to meet cybersecurity requirements and identifying and implementing improvements to navigation and user experience.
- Improve accessibility for all website users.
- Enhance current public engagement processes and utilize standardized practices developed by the International Association of Public Participation (IAP2).

Communications

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Corporate Services

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2025 Key Initiatives

| Strategic Priority: Implementing City Plan | |
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| | IAP Priority Action #43: Downtown Transit Hub Construct a downtown transit hub to support active transportation connections between Downtown and surrounding Neighbourhoods and Urban Centres. |
| | IAP Priority Action #65: Construct a new Royal Canadian Mounted Police (RCMP) detachment. |
| | IAP Priority Action #105: South End Community Centre Proceed with analysis, site selection, design and development of a South End Community Wellness Facility that integrates recreation, health, culture, and community service components. |
| | IAP Priority Action #170: Port Drive Waterfront Park Implement waterfront improvements described in the Port Drive Waterfront Master Plan including extension of the Waterfront Walkway and creation of new waterfront park. |

Corporate and Business Development

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2025 Key Initiatives

Strategic Priority: Implementing City Plan



IAP Priority Action #114: 100 Comox Road | Work with Snuneymuxw First Nations towards the transfer of 100 Comox Road property adjacent to Maffeo Sutton Park.



IAP Priority Action #172: Complete, adopt, and start implementing the City of Nanaimo Sponsorship Plan by 2023.



IAP Priority Action #179: 1 Port Drive | Continue to work on the phased development of 1 Port Drive by supporting rezoning, subdivision and disposition of the property to create a signature waterfront development. Complete an Investment Package for 1 Port drive.



IAP Priority Action #188: Continue to market Nanaimo as a destination for Meetings and Events using a 'Team Nanaimo' approach, following the Memorandum of Understanding between the Nanaimo Hospitality Association, Tourism Nanaimo, and the Vancouver Island Conference Centre.

Corporate and Business Development

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2025 Key Initiatives

Strategic Priority: Social, Health and Public Safety Challenges

- Work with BC Housing to identify opportunities for shelters and Navigation Centre.

Strategic Priority: Maintaining and Growing Current Services

- Continue supporting the Downtown Transit Hub through lease disposition.

Strategic Priority: Capital Projects

- Waterfront Walkway
- 1 Port Drive
- South End Community Centre
- RCMP Expansion
- Downtown capital investments

Corporate and Business Development

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2025 Key Initiatives

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| Strategic Priority: Communicating with the Community |
| <ul style="list-style-type: none"> Continue to work with the Communications department to ensure the public has access to information regarding key city initiatives. |
| Strategic Priority: Governance and Corporate Excellence |
| <ul style="list-style-type: none"> Provide ongoing support to Tourism Nanaimo, Nanaimo Prosperity Corporation and the Downtown Nanaimo Business Association. |

Corporate and Business Development

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Finance

2025 Key Initiatives

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2025 Key Initiatives

Strategic Priority: Implementing City Plan



IAP Priority Action #25: Evaluate funding constraints to meet renewal and upgrade demands and make a determination on timing and priorities in support of a Development Cost Charges Bylaw 2017 No 7252 review.



IAP Priority Action #203: Review and update the City of Nanaimo Development Cost Charges Bylaw 2017 No. 7252.

Strategic Priority: Governance and Corporate Excellence

- Continue on the implementation of the ERP replacement project with go live expected in 2026.
- Procurement will continue to review processes and procedure to identify areas of improvement with the goal of improved service.
- Partner with IT to ensure the City's credit card transaction processes comply with the Payment Card Industry (PCI) standards.

Finance

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2025 Key Initiatives

Strategic Priority: Communicating with the Community

- Procurement will continue to offer and conduct debriefs with unsuccessful Bidders on published bid opportunities.

Strategic Priority: Capital Projects

- The Finance department will assist with the financial aspects in the development of the:
 - Waterfront Walkway
 - South End Community Centre
 - Nanaimo Operations Centre
 - RCMP Expansion

Finance

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2025 Key Initiatives

| Strategic Priority: Implementing City Plan | |
|---|--|
|  | IAP Priority Action #16: (GIS Support of) Update the Urban Tree Canopy Management Strategy: Completion of tree canopy assessment |
|  | IAP Priority Action #120: Continue to explore and implement existing and emerging technologies to improve access to City services online, via phone and in person for citizens with audio-visual accessibility needs |
| Strategic Priority: Social, Health and Public Safety Challenges | |
| <ul style="list-style-type: none"> Partner with Public Safety, Facilities, Public Works, and Legislative Services to update and administer the City's CCTV network. Continue to leverage geo-spatial data (GIS) services to enhance the effectiveness of Public Safety, Social Planning, and Fire Rescue initiatives. | |

Information Technology and GIS

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2025 Key Initiatives

Strategic Priority: Maintaining and Growing Current Services

- Expand the GIS service catalogue to include 3D Model of the City and assist with community planning initiatives.
- Lead the implementation of the City's new Enterprise Resource Platform to reduce enterprise-wide low-value, manual processes with web-based system automation.
- Partner with Planning and Development to implement technology improvements to the City's Development Permit system.
- Lead the deployment of the Corporate Asset Management System and assist field teams to extend and optimize the life and utilization of City assets.

Strategic Priority: Capital Projects

- Improve the resiliency and scalability of network services (voice, video and data) by upgrading the City's digital infrastructure.
- Lead the VICC's audio, video and network upgrade program.

Information Technology and GIS

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2025 Key Initiatives

Strategic Priority: Communicating with the Community

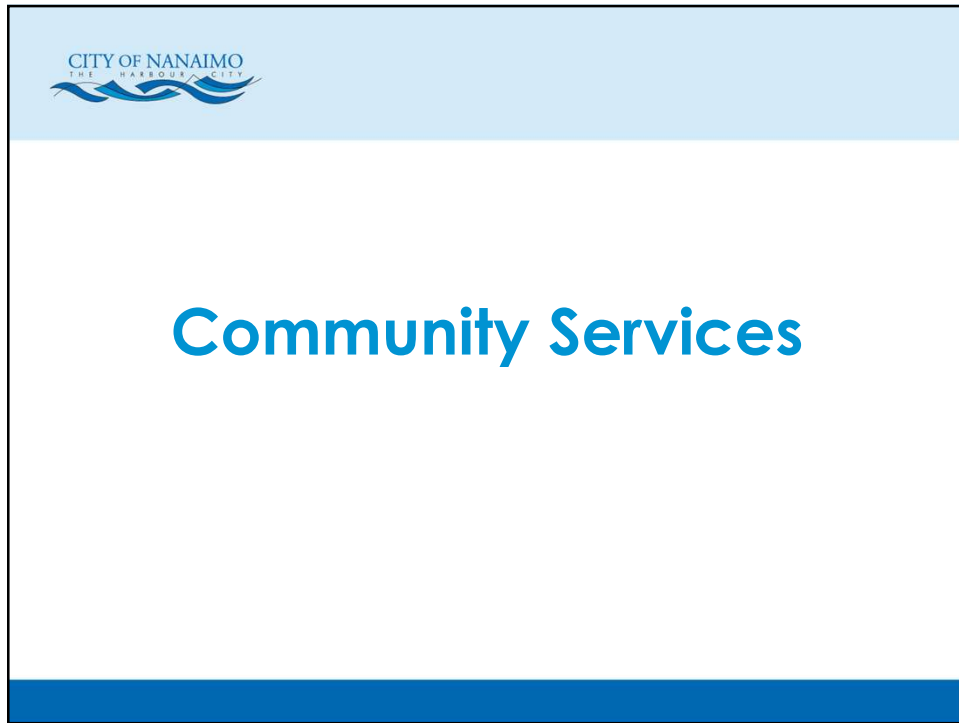
- Partner with Communications to continually improve www.nanaimo.ca's effectiveness and relevance to the community.

Strategic Priority: Governance and Corporate Excellence

- Continually strengthen and mature the City's network cyber defenses.
- Partner with Legislative Services to ensure technology initiatives comply with Provincial and Federal legislative standards.
- Partner with Finance to ensure the City's credit card transaction processes comply with the Payment Card Industry (PCI) standards.

Information Technology and GIS

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2025 Key Initiatives

| Strategic Priority: Implementing City Plan | |
|---|--|
|  | IAP Priority Action #62: Support the Nanaimo's Situation Table's work to address the needs of high-risk individuals. |
|  | IAP Priority Action #63: Continue to support the Systems Planning Organization to implement the Health and Housing Action Plan and to provide leadership and coordination of services to Nanaimo's most vulnerable citizens. |
|  | IAP Priority Action #64: Work with BC Housing to identify opportunities for additional shelters and fund additional shelter space. |
|  | IAP Priority Action #66: Implement the Downtown Nanaimo Community Safety Action Plan. |







Public Safety


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2025 Key Initiatives


Strategic Priority: Implementing City Plan

-  IAP Priority Action #68: Work with BC Housing to establish a Navigation Centre for up to 60 transitional beds.
-  IAP Priority Action #79: Work with School District 68 to support and prioritize the integration of childcare spaces into elementary school sites across the City.
-  IAP C3.1.2: Support public safety and security through Bylaw Enforcement, Extreme Weather Response, Graffiti Program, Shower Program and Emergency Food.
-  IAP C3.1.8: support grants to fund health, safety and security initiatives.






Public Safety


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2025 Key Initiatives

Strategic Priority: Implementing City Plan

-  IAP C3.1.10: Provide and expand access to public water, washrooms and sanitation services to vulnerable populations.
-  IAP C3.1.16: In collaboration with SD68, MCFD, and other partners, support youth crime prevention and resilience.
-  IAP C3.2.3: Continue to fund the Nanaimo Rent Bank and Rent Supplement program in addition to Rent Bank Funds provided by BC Housing.



Public Safety

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2025 Key Initiatives

Strategic Priority: Social, Health and Public Safety Challenges

- Business case for expansion of Community Safety Officer Unit based on review of the DNSCAP.

Strategic Priority: Maintaining and Growing Current Services

- Re-implementation of pay parking in Downtown areas previously serviced by parking meters removed in 2018 following vandalism spree.
- Animal Control Services contract to market in 2025.



Public Safety

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Nanaimo Fire Rescue

2025 Key Initiatives

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2025 Key Initiatives

Strategic Priority: Implementing City Plan



C1.2.1: Continue to use social media, online platforms and other tools such as the Emergency Call Alert System – Voyent Alert, to share seasonal hazard information related to fire, heatwaves, flooding, wind, storm, or other seasonal events.



C1.2.4: Undertake a community education campaign on FireSmart practices including park use fire safety and awareness, areas of higher potential fire risk, Fire Smart principles in private landscapes (balanced with tree protection and retention), and, FireSmart building materials, such as non-flammable roofing, siding, and thermal pane windows.



C1.2.7: Undertake a community education campaign on FireSmart practices, principles and building materials.



C3.1.1: Work with fire, police and ambulance services to maintain emergency response times.



C3.1.4: Continue offering public education programs.

Nanaimo Fire Rescue

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2025 Key Initiatives

Strategic Priority: Implementing City Plan



C3.1.5: Continue Fire Loss Prevention through inspection of commercial and public buildings, building plan checks, business license inspections, fire safety plan reviews, fire code and bylaw enforcement, public education and fire investigations.



C3.1.19: Recruit additional firefighters to manage emergency response and training workload.



C3.1.21: Implement phase 2 from the Fire Master Plan including requirements for recruitment, fleet and facility renovations.



C3.1.25: Continue change in medical scope of practice to Emergency Medical responder license to increase level of care.



C3.1.26: Explore new opportunities to expand mental health supports for fire department staff.









Nanaimo Fire Rescue

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2025 Key Initiatives

Strategic Priority: Implementing City Plan

-  C3.1.40: Annually review projections and demand for RCMP, Fire Department, and Bylaw Enforcement staffing needs to support a growing community.
-  C3.5.1: Maintain upcoming seasonal hazard awareness and overall organizational readiness.
-  C3.5.5: Engage with community members to provide education on personal preparedness and neighborhood resilience.
-  C3.5.7: Update the Emergency Response and Recovery Plan.
-  C3.5.8: Update the Hazard Risk Vulnerability Assessment.
-  C3.5.10: Initiate a wildfire mitigation program that incorporates the FireSmart program and other stakeholders.


Nanaimo Fire Rescue

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2025 Key Initiatives

Strategic Priority: Implementing City Plan

-  C3.5.12: Build relationships with industry partners, focusing on critical infrastructure and hazardous materials, to coordinate response planning and better understand the industrial risk landscape.

Strategic Priority: Social, Health and Public Safety Challenges

- FireSmart BC Neighborhood program expansion and community education.
- Establish FireSmart BC Community Resiliency Committee.
- New Hazard Risk Vulnerability Assessment.
- Incident-specific response plans – Dam incident, Nanaimo Fire Rescue Post-Disaster Plan.
- Smoke Alarms Saves Lives campaign
- Bystander CPR program
- Wildland Urban Interface Readiness
- Wildfire Structural Protection unit development
- Take Home Naloxone Distribution program



Nanaimo Fire Rescue

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2025 Key Initiatives

Strategic Priority: Social, Health and Public Safety Challenges

- Great Shakeout full-scale exercise.
- Department Operational Centre full-scale exercise.
- Implement New Mutual Aid Agreement.

Strategic Priority: Maintaining and Growing Current Services

- Nanaimo Fire Rescue Master Plan – Phase 2 - Train 20 new fire fighters.
- Nanaimo Fire Rescue Master Plan – Phase 2 – Station 2, 3 and 4 renovations.
- Nanaimo Fire Rescue Master Plan – Phase 3 – Strategic planning for future growth.

Strategic Priority: Governance and Corporate Excellence

- Strengthen fire investigation capacity.
- Next Generation 911 implementation.
- Renew Nanaimo Port Authority agreement.
- Fire Inspection, Pre-Planning, and Training Software Full Implementation.
- Update City of Nanaimo Fire Protection and Life Safety Bylaw 2011 NO. 7108 in response to new British Columbia Fire Safety Act.

Nanaimo Fire Rescue

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2025 Key Initiatives

Strategic Priority: Governance and Corporate Excellence

- Update VIERA Learning Management System.
- VIERA programming.
- Develop additional VIERA partnerships.
- Ongoing implementation Fire and Loss Prevention Division consultant recommendations.

Strategic Priority: Communicating with the Community

- Increase subscribership to Voyent Alert.
- Continue to use social media, online platforms and other tools such as the Emergency Call Alert. System – called Voyent Alert, to share seasonal hazard information related to fire, heat waves, flooding, wind, storm, or other seasonal events.
- Increase community resilience by delivering education on personal and neighbourhood-level preparedness plans and supplies.



Nanaimo Fire Rescue

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CITY OF NANAIMO
THE HARBOUR CITY

2025 Key Initiatives

Strategic Priority: Capital Projects

- Nanaimo Fire Rescue Master Plan – Phase 2 – Station 2, 3 and 4 renovations.
- Nanaimo Fire Rescue Master Plan – Phase 2 – Operationalize new fire truck apparatus.
- New fire truck equipment.
- Training Centre classroom






Nanaimo Fire Rescue

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CITY OF NANAIMO
THE HARBOUR CITY

Police Services & RCMP

2025 Key Initiatives

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2025 Key Initiatives

Strategic Priority: Implementing City Plan



IAP Priority Action #65: Construct a new Royal Canadian Mounted Police (RCMP) detachment.

Strategic Priority: Maintaining and Growing Current Services

- Continue to review and implement the 2022 approved growth strategy for the Police Support Services Department to ensure appropriate resources are allocated to the proper areas in line with anticipated RCMP growth.
- Continue to participate and assist Corporate and Business Development with the creation of the City programming and space needs for the future RCMP detachment.
- Continue to support the renovation of office space and key operational areas at 303 Prideaux St.

Police Services

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2025 Key Initiatives



Strategic Priority: Implementing City Plan





IAP Priority Action #65: Construct a new Royal Canadian Mounted Police (RCMP) detachment.

Strategic Priority: Social, Health and Public Safety Challenges

- Focus on Special Investigation Targeted Enforcement (SITE) to address repeat violent offenders through the Repeat Violent Offending Intervention Initiative (REVOII) program through the B.C. Government.
- Continue to provide a direct hands on approach to Nanaimo citizens that suffer a myriad of health issues that overwhelm our medical society through the Car 54 Mental Health Team. Additional resources for this unit would result in increased availability and coverage
- Continue with the dedicated foot and bike patrols of the Downtown core to address increased social disorder issues during the summer high traffic months.

RCMP

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2025 Key Initiatives

Strategic Priority: Maintaining and Growing Current Services

- Continue to participate and assist Corporate and Business Development with the creation of the City programming and space needs for the future RCMP detachment.
- Continue to support the renovation of office space and key operational areas at 303 Prideaux St.

Strategic Priority: Communicating with the Community

- Host an Open House for the public to showcase a variety of RCMP careers, personnel and equipment through static displays and interactive booths for all ages. Possible tours of the facility to demonstrate the need for a future enhanced detachment.

RCMP

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2025 Key Initiatives

Strategic Priority: Governance and Corporate Excellence

- Focus on the Nanaimo RCMP Annual Performance Plan priorities:
 - Employee Wellness.
 - Inclusion and Reconciliation.
- Incorporate components of the National RCMP 2024-2027 Strategic Plan:
 - Recruiting and retaining a diverse and skilled work force.
 - Ensuring a workplace culture that is healthy, inclusive and trusted by RCMP employees.
 - Supporting excellence in operations.

RCMP

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2025 Key Initiatives

Strategic Priority: Implementing City Plan



IAP Priority Action #1: Update corporate policies for City owned facilities to reflect current and future energy and Greenhouse Gas emissions reduction requirements and other green building practices.



IAP Priority Action #4: Complete an inventory of energy use and Greenhouse Gas emissions of all community buildings, to identify building energy upgrade opportunities and challenges by building type, and immediately develop a financing and rebate program to accelerate the replacement of high-carbon energy systems with low-carbon energy systems.



IAP Priority Action #125: Beban Park Pool | Implement recommendations from the Beban Pool accessibility audit.



Facility Operations

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2025 Key Initiatives

Strategic Priority: Implementing City Plan



IAP Priority Action #126: Nanaimo Aquatic Centre | Update the existing children's water feature at the Nanaimo Aquatic Centre to include universal access.



IAP Priority Action #129: Nanaimo Aquatic Centre, Bowen Park Complex and Frank Crane Arena | Complete the accessibility assessments for the Nanaimo Aquatic Centre, Bowen Park Complex, and Frank Crane Arena.



IAP Priority Action #95: Beban Park Master Plan | Continue the phased implementation of the Beban Park Master Plan and the Beban Park Facility Plan with updates based on engagement from the City Plan – Nanaimo Relimagined process.



IAP Priority Action #105: South End Community Centre | Proceed with analysis, site selection, design, and development of a South End Community Wellness Facility that integrates recreation, health, culture, and community service components.



IAP Priority Action #106: Loudon Activity Centre & Boathouse – Building Stage | Proceed with the construction of a Loudon Activity Centre & Boathouse and associated park improvements to improve amenities for users.

Facility Operations

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2025 Key Initiatives

Strategic Priority: Social, Health and Public Safety Challenges

- Continue to provide facilities that promote both physical and mental health and are safe for diverse user groups.
- Ensure accessibility issues are addressed and maintained.
- Continue work and design as recommended in the Parking Lot Security Assessment and Recommendations document.
- Offering facilities that can serve as emergency service centers.

Strategic Priority: Maintaining and Growing Current Services

- Continue to facilitate asset management improvements through facility condition assessments and maintenance improvements.
- Strong preventative maintenance program, tied to new CAMS capabilities.
- Continue to work with other departments to build CAMS.



Facility Operations

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2025 Key Initiatives

Strategic Priority: Governance and Corporate Excellence

- Clear RFPs for contracted services.
- Best practices for municipalities.
- Interdepartmental collaboration and communication.

Strategic Priority: Capital Projects

- Westwood Lake Entrance Improvements - Phase 2 design.
- Beban Park Master Plan implementation (phased over many years).
- South End Community Center - engagement/design.
- NAC improvements including inclusive features.
- Aging infrastructure improvements/replacements.
- Condition assessment of washroom blocks.
- Addition of advanced chemical treatment to create better water quality and achieve significant savings.
- Accessibility audit improvements to facilities.
- Improvements to q'unq'inuqstuxw Stadium: bleachers and media booth.



Facility Operations

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2025 Key Initiatives

Strategic Priority: Implementing City Plan



IAP Priority Action #13: Cat Stream Restoration | Continue replacing invasive hawthorn forest and reed canary grass with native species to restore natural habitat and ecological function.



IAP Priority Action #17: Buttertubs & West Marsh Plan | Implement actions in the Buttertubs & West Marsh Management Plan.



IAP Priority Action #18: Linley Valley Park Management Plan | Implement the actions in the Linley Valley Management Plan.



IAP Priority Action #48: Lotus Pinnatus Park | To reduce impacts from informal trail activities in Lotus Pinnatus Park, completed fencing, signage and trail upgrades.



Parks Operations

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2025 Key Initiatives

Strategic Priority: Implementing City Plan



IAP Priority Action #44: Westwood Lake Park Trails | Work with user and bike groups to continue to maintain and expand the diversity of singletrack trails at Westwood Lake Park. Consider the integration of adaptive trails. In addition, consider conflict reduction routes and techniques for mountain bikers at First and Second Beach.



IAP Priority Action #50: Negotiated the missing property link to extend the hard surface Walley Creek Trail corridor east between Vista View Crescent and McGuffie Road. Trail can be designed and budgeted for in the future.



IAP Priority Action #83: Work with neighbourhoods and community groups to expand opportunities for community gardens.



IAP Priority Action #85: Continue to acquire and manage parks, public lands, and water assets that have food production values, such as the Beaufort Park Food Forest.



IAP Priority Action #95: Beban Park Master Plan | Continue the phased implementation of the Beban Park Master Plan and the Beban Park Facility Plan with updates based on engagement from the City Plan – Nanaimo Reimagined process.

Parks Operations

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2025 Key Initiatives

Strategic Priority: Implementing City Plan



IAP Priority Action #116: Te'tuxwtun – Fifth Street Properties Project | Continued working partnership with the Snuneymuxw First Nation, NLPs, and BC Housing to jointly plan and develop the Fifth Street Properties to create an integrated community site providing housing, education, and recreation opportunities as supported by the joint MOU.



IAP Priority Action #124: Accessible Beaches | Install accessible beach accesses at popular beach locations such as Westwood Lake First Beach, Swy-A-Lana Lagoon, Loudon Park, Neck Point Park, Colliery Dam Park and Departure Bay.



Parks Operations

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2025 Key Initiatives

Strategic Priority: Implementing City Plan



IAP Priority Action #169: Linley Point Pond Improvements | Implement the Linley Point Pond Environmental Management Plan while balancing public physical and visual access to stormwater management features.



IAP Priority Action #158: Deverill Square Gyro Park Sport Courts | Acquire the sport courts adjacent to Deverill Square Gyro Park and make available for public access. Refer to the Deverill Square Park Improvement Plan.



IAP Priority Action #191: Maffeo Sutton Park Washroom Upgrades | Complete washroom upgrades at Maffeo Sutton Park to support events.



Parks Operations

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2025 Key Initiatives

Strategic Priority: Social, Health and Public Safety Challenges

- Continue to provide community parks and trails that promote both physical and mental health and are safe for diverse user groups.
- Continue to work on public area sanitation, safety and wellness
- Continue to maintain downtown open spaces, streets and parks for diverse user groups.

Strategic Priority: Maintaining and Growing Current Services

- Park asset condition assessments, repair and maintenance programs.
- Natural Area management.
- Integration of Computerized Asset Management System.



Parks Operations

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2025 Key Initiatives

Strategic Priority: Governance and Corporate Excellence

- Transparent and collaborative decision making relating to Parks and socially significant spaces.
- Prompt and appropriate response to concerns from members of public.

Strategic Priority: Communicating with the Community

- Listen and respond to park users needs and concerns.
- Improve outbound communication on changes and park improvements.
- Promote Programs and volunteer opportunities in parks such as Partners in Parks and Volunteers in Parks Programs, the Parks Ambassador program and volunteer work parties.



Parks Operations

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CITY OF NANAIMO
THE HARBOUR CITY

2025 Key Initiatives

Strategic Priority: Capital Projects

- Westwood Lake Amenity Improvements; First Beach and accessible washroom construction.
- Rotary Bowl Irrigation and High Jump Relocation.
- Maffeo Sutton washroom design / commence construction.
- Urban Forestry canopy assessment.
- Neck Point parking lot paving.
- McGirr Sports Complex outfield netting.
- Deverill Square Park court upgrade.
- Harewood Centennial Park water park upgrade.
- Bowen Park Disc Golf.
- Partners in Parks Projects.
- Bench replacements.





Parks Operations

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CITY OF NANAIMO
THE HARBOUR CITY

Recreation & Culture

2025 Key Initiatives

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2025 Key Initiatives



CORPORATION OF THE CITY OF NANAIMO

| Strategic Priority: Implementing City Plan | |
|---|---|
|  | <p>IAP Priority #36: Complete a dark skies assessment of all parks and facilities and develop an action plan for improvements. The city assessment would include an analyses of light pollution and its sources, current lighting policies, priority dark sky locations, and recommendations for lighting fixtures and energy efficient principles.</p> |
|  | <p>IAP Priority #95: Beban Park Master Plan Continue the phased implementation of the Beban Park Master Plan and the Beban Park Facility Plan with Updates based on engagement from the City Plan – Nanaimo Reimagined Process.</p> |
|  | <p>IAP Priority #96: Implement the actions in the Sport Tourism Strategy.</p> |
|  | <p>IAP Priority #100: In collaboration with Snuneymuxw First Nation, develop and implement a strategy for increasing Indigenous youth participation in recreation, culture, and sport.</p> |





Recreation & Culture

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2025 Key Initiatives

| Strategic Priority: Implementing City Plan | |
|---|---|
|  | <p>IAP Priority #101: Undertake a comprehensive review and update of park and facility allocation guidelines with a lens of equity and inclusivity.</p> |
|  | <p>IAP Priority #104: Develop a shared use agreement with School District 68 that is specific to gymnasium and shared use for Parks, Recreation Culture & Wellness programming.</p> |
|  | <p>IAP Priority #105: South End Community Centre I Proceed with analysis, site selection, design, and development of a South End Community Wellness Facility that integrates recreation, health, culture, and community service components.</p> |
|  | <p>IAP Priority #112: Explore partnering opportunities in areas development and training with Snuneymuxw First Nation.</p> |






Recreation & Culture

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2025 Key Initiatives

Strategic Priority: Implementing City Plan



IAP Priority #118: Establish and support the Advisory Committee on Accessibility and Inclusiveness as required by the Accessibility BC Act.



IAP Priority #119: Work with the Advisory Committee on Accessibility and Inclusiveness and other organizations to identify ways to create a welcoming, inclusive atmosphere in the city, including City-owned facilities.



IAP Priority #133: Nanaimo Art Gallery Phased Development Plan | Support the adopted Nanaimo Art Gallery phased development plan at 150 Commercial Street, and assist in the completion of a new feasibility study for the Gallery that explores options of expansion and establishing a "Class A" public art gallery. Refer to the Nanaimo Art Gallery Feasibility Study.



IAP Priority #134 South End Community Centre | As part of the feasibility study, explore options for including cultural spaces with a future South End Community Centre.



Recreation & Culture

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2025 Key Initiatives

Strategic Priority: Implementing City Plan



IAP Priority #140: Work with the Japanese Heritage Society to create a Japanese History interpretive landscape and signage feature in a public space in Nanaimo.



IAP Priority #188: Continue to market Nanaimo as a destination for Meetings and Events using a 'Team Nanaimo' approach, following the Memorandum of Understanding between the Nanaimo Hospitality Association, Tourism Nanaimo, and the Vancouver Island Conference Centre.




IAP Priority #190: Focus on creating signature tourism events across the city in the off season as a call to action to visit the city, drawing on the regional markets in southern BC, Puget Sound, and Alberta cities with regional air connections such as mountain biking, swimming tournaments, Provincial Field Lacrosse and other niche events aligned with the Sport Tourism Strategy.




Recreation & Culture

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2025 Key Initiatives




Strategic Priority: Social, Health and Public Safety Challenges

- Contributes to upstream solutions by bringing art into public spaces and by producing events like Concerts in the Park to build a sense of community in the core.
- Facilitate the implementation of the Building Safer Communities initiatives, Recreation Prescription and Youth Lounge through Youth Resiliency grants.
- Advance the Social Prescribing initiative through community awareness and staff representation on the community committee along side Island Health, Nanaimo Division of Family Practice and VIU.

Recreation & Culture

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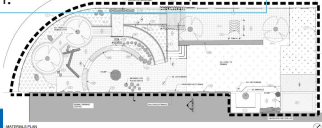
2025 Key Initiatives

Strategic Priority: Maintaining and Growing Current Services

- The Culture and Events team administered the 2025 Culture Operating, Culture Project and Downtown Event Revitalization Fund grant streams to support vibrant, varied events in the City.
- Continue to engage with user groups and members of the public to meet the demand for drop-in sports.
- Continue to collaborate with the Central Vancouver Island Multicultural Society to grow and improve the annual Newcomers' Event.

Strategic Priority: Social, Capital Projects

- Complete the Beban Outdoor Learning Project.
- Continue to follow the Gym Equipment Replacement Plan.
- Continue the process of NAC play structure assessment and review.
- Beban Park Master Plan implementation (phased over many years).
- South End Community Centre – engagement / design.



Recreation & Culture

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2025 Key Initiatives

Strategic Priority: Communicating with the Community

- Staff are helping to facilitate the Nanaimo Drowning Prevention Coalition and will attend several community engagement opportunities throughout 2025.
- Implementation and development of the Nanaimo Performing Arts Guild to act as the new long-term operating structure of the Old Victoria Arts Centre at 25 Victoria Rd.
- Continued the engagement process with community user groups and potential stakeholders for the South End Community Centre.



Recreation & Culture

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2025 Key Initiatives

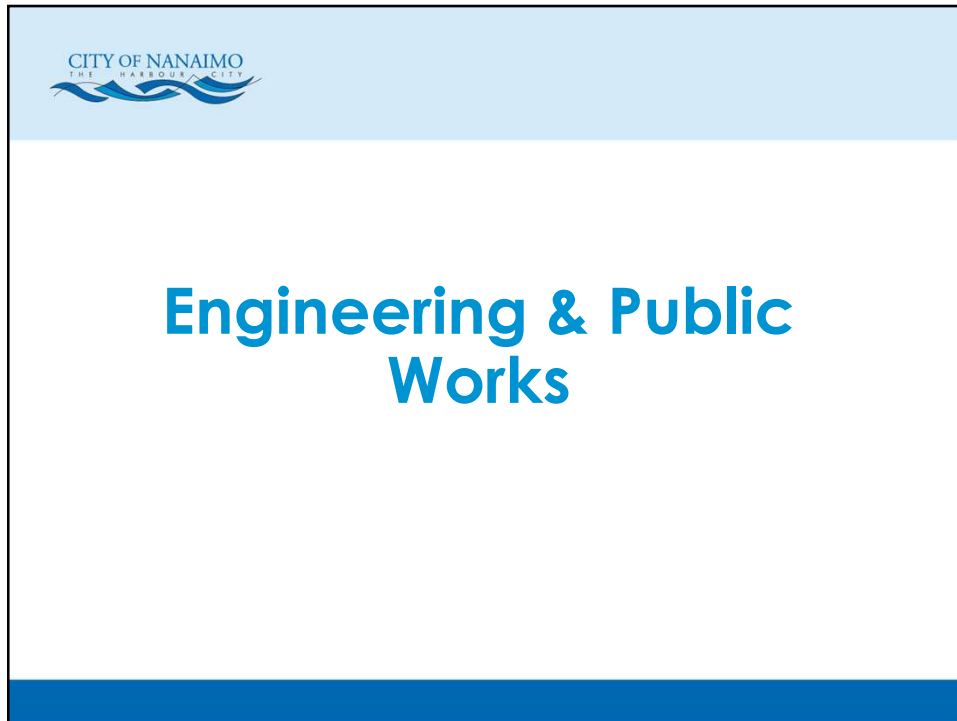
Strategic Priority: Governance and Corporate Excellence

- Continue to evaluate and look at ways to provide an easy and efficient experience for customers to register for programs and services following the activity guide.
- Continued implementation of LEAP review.
- Review of all PRC grants and align processes, format documentation and provide consistent delivery of all PRC grant programs.

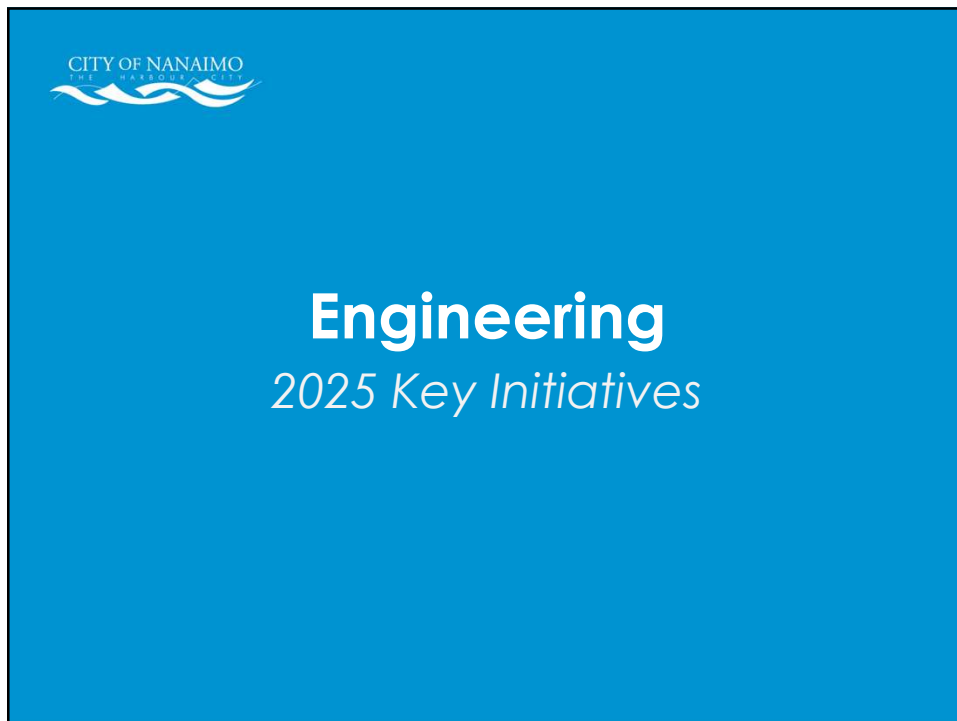


Recreation & Culture

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2025 Key Initiatives

Strategic Priority: Implementing City Plan

-  IAP Priority Action # 52: Target \$365,000 over the next 5 years to enhance safety through Traffic Calming.
-  IAP Priority Action # 61: Stewart Avenue Complete Street – Terminal to Cypress | Redistribution of space along Stewart Avenue demonstrates that a numbered highway can be integrated into an urban environment while still supporting all mobility needs.
-  IAP Priority Action #123: Work with the Advisory Committee on Accessibility and Inclusiveness to identify ways to improve public transit infrastructure for all users, particularly to rapid and frequent transit routes, and access to City-owned facilities and City run programs.
-  IAP Priority Action #203: Review and update the City of Nanaimo Development Cost Charge Bylaw 2017 No. 7252.






Engineering - Transportation

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2025 Key Initiatives

Strategic Priority: Implementing City Plan

-  IAP Priority Action #10: Collaborate with MABRRI/VIU, Regional District of Nanaimo and Municipality of North Cowichan on a three-year commitment to complete Ecological Accounting Process (EAP) training of VIU students with Departure Creek and other areas to be selected.
-  IAP Priority Action #24: Construction of additional priority sewer monitoring station to monitor flows within the sanitary sewer system.
-  IAP Priority Action #25: Complete DCC review for water distribution, sanitary sewer, and drainage utilities.
-  IAP Priority Action #26: Complete Natural Asset Inventory as part of stormwater management.
-  IAP Priority Action #27: Further development of a Storm Water utility funding model.

Engineering – Municipal Infrastructure

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2025 Key Initiatives

Strategic Priority: Maintaining and Growing Current Services

- Continue to provide technical input for the City water distribution, sanitary sewer and storm drainage utilities to support the various asset management initiatives.



Engineering – Municipal Infrastructure

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2025 Key Initiatives

Strategic Priority: Implementing City Plan



IAP Priority Action #128: Westwood Lake Park I Support PRC with the design and construction of Phase 2 of Westwood Lake Park improvements.



IAP Priority Action #160: Harewood Centennial Park Improvements I Support PRC with the design and construction of Harewood Centennial Park improvement



IAP Priority Action #162: Loudon Park Improvements I Support PRC with the design and construction of Loudon Park improvements.



IAP Priority Action #164: Stadium District I Support PRC with the design and construction of the Stadium District improvements.

Strategic Priority: Maintaining and Growing Current Services

- Support maintaining and growing of services through the construction of infrastructure.

Engineering – Major Capital Projects

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2025 Key Initiatives

Strategic Priority: Implementing City Plan



IAP Priority Action #41: Off Bowen Road Active Mobility Route | Missing section between Morey Road and East Wellington Road planned for design in 2025 and construction in 2026.



IAP Priority Action #42: Third Street Pedestrian Upgrades | Construction is scheduled to begin in 2025.



IAP Priority Action #43: Downtown Transit Hub | Continue to work with BC Transit and the RDN and design and construction of Downtown Transit Hub.



IAP Priority Action #57: Design Commercial | Phase 1 construction is scheduled to be completed in 2025. Future phases are in the design process.



IAP Priority Action #58: The Midtown Gateway Project construction is scheduled for completion in 2025.

Engineering – Major Capital Projects

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2025 Key Initiatives

Strategic Priority: Capital Projects



Commercial Street Upgrades | Phase 1 construction is underway and design for future phases progressing.



Downtown Transit Exchange | Continue to work with the RDN and BC Transit on the Downtown Transit Exchange, with the intent of finalizing the design and starting construction in 2025.

- Public Works Updates: TBD.
- Capital Improvements – Support renewal, replacement and upgrades of infrastructure throughout the City.



Engineering – Major Capital Projects

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2025 Key Initiatives

Strategic Priority: Implementing City Plan



IAP Priority Action #1: Update the corporate Energy Conservation and Management Policy for existing facilities to reduce energy use and GHG emissions.



IAP Priority Action #24: Expanding facility asset management plans with the renewals identified in the condition assessments.



IAP Priority Action #24: Ongoing coordination of condition and feasibility studies for equipment and system renewals to maintain an effective asset management strategy.



IAP Priority Action#36: Continue dark sky assessments of exterior lighting at recreational and corporate facilities.



Engineering – Facilities Asset Management

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Public Works 2025 Key Initiatives

74



2025 Key Initiatives

Strategic Priority: Implementing City Plan

-  IAP Priority Action #30: Solid Waste Governance | Continue to explore development and implementation of a construction recycling, deconstruction, and demolition bylaw.
-  IAP Priority Action #31: Zero Waste | Continue public events programs as part of a waste reduction effort and experiential community education program.
-  IAP Priority Action #33: Zero Waste | Continue with Zero Waste education campaigns.
-  IAP Priority Action #34: Zero Waste | Expand City services to promote Zero Waste.






Public Works – Solid Waste Management

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2025 Key Initiatives

Strategic Priority: Implementing City Plan

-  IAP Priority Action #14: Chase River Hydrology Study | Develop and update a hydrology model for the Chase River watershed to account for extreme weather events and climate change.
-  Priority Action #20: Water Supply Strategy | Implement Water Supply Strategy which applies current climate science to estimate water supply storage and distribution infrastructure required to meet future growth and build resilience.
-  IAP Priority Action #21: Drinking Water and Watershed Protection Plan | Continue to support the Regional District of Nanaimo's Drinking Water and Watershed Protection Technical Advisory Committee.



Public Works – Water Supply & Distribution

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2025 Key Initiatives

Strategic Priority: Implementing City Plan



IAP Priority Action #23: Sewer Inflow and Infiltration | Continue to work with the Regional District of Nanaimo towards reducing infiltration and inflow from the City's sewer system in support of the Regional District of Nanaimo's Liquid Waste Management Plan.



Public Works – Sanitary Sewer

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2025 Key Initiatives

Strategic Priority: Implementing City Plan



IAP Priority Action #15: Departure Creek Enhancement | Continue to work with the Pacific Salmon Foundation, Departure Creek Streamkeepers, and Snuneymuxw First Nation partners to enhance the Departure Creek.



Public Works – Rainwater (Drainage)

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2025 Key Initiatives

Strategic Priority: Implementing City Plan



IAP Priority Action #6: City Fleet Electrification | Implement recommendation from City Fleet Electrification Study



Public Works – Fleet

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Planning and Development

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2025 Key Initiatives

Strategic Priority: Implementing City Plan

-  IAP Priority Action #7: Develop a program to encourage the adoption of e-bikes with equity considerations.
-  IAP Priority Action #16: Update the Urban Tree Canopy Management Study, conduct a tree canopy assessment, and update tree protection bylaws and development guidelines to bring urban tree management into alignment with City Plan objectives. Phased project.
-  IAP Priority Action #22: Continue the City's water saving rebate programs to reduce water consumption.





Planning & Development

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2025 Key Initiatives

Strategic Priority: Implementing City Plan

-  IAP Priority Action #69: Prepare policies and bylaw amendments to expand secondary suites and coach houses, and to support infill and intensification in single detached neighbourhoods for the appropriate land use designations in the City Plan. Complete an analysis of Urban Centre and Corridor land use designations with the objective of pre-zoning appropriate parcels for affordable housing.
-  IAP Priority Action #73: Create a tenant relocation policy to support tenants impacted by redevelopment and displacement.

500 m² lot with a detached suite



Planning & Development

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CITY OF NANAIMO
THE HARBOUR CITY

2025 Key Initiatives

Strategic Priority: Implementing City Plan

-  IAP Priority Action #196: Prepare an Area Plan for the Woodgrove Secondary Urban Centre that provides detailed land use, policy guidance, infrastructure planning, and amenity needs.
-  IAP Priority Action #198: Implement the Neighbourhood Associations Supports Policy.
-  IAP Priority Action #202: Update the Development Permit Area guidelines to be consistent with City Plan policies, with specific focus on: General Development Permit Area Design Guidelines.

NEIGHBOURHOODS IN NANAIMO





Planning & Development

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CITY OF NANAIMO
THE HARBOUR CITY

2025 Key Initiatives

Strategic Priority: Implementing City Plan

-  C1.1.3 Require and incentive buildings to implement the BC Energy Step Code (rezoning policy and other tools).
-  C1.1.6 Explore and assess options for establishing a financial program for home energy upgrades for both City residents and RDN.
-  C3.2.2: Annually report to Council on the affordable housing progress action items and targets.
-  C3.2.8: Continue to implement the existing BC Housing Memorandum of Understanding (MOU) to provide affordable and supportive housing and proceed with updating the MOU to reflect evolving community needs.

Community Efficiency Financing
Application Guide
Revised 2023




Planning & Development

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2025 Key Initiatives

Strategic Priority: Implementing City Plan



C4.6.2: Maintain the Heritage Conservation Program, which includes maintaining a Heritage Register, and considering archaeology and heritage in the development approval process.



C4.6.3: Continue to offer the Heritage Building Tax Exemption Grant, the Heritage Façade Grant, and the Heritage Home Grant.

Strategic Priority: Social, Health and Public Safety Challenges

- Planning and Development staff provide support to the Systems Planning Organization (SPO) as they implement the Health and Housing Action Plan to improve the lives of Nanaimo's most vulnerable citizens.



Before

167 Irwin Street



After

Planning & Development

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Questions?



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