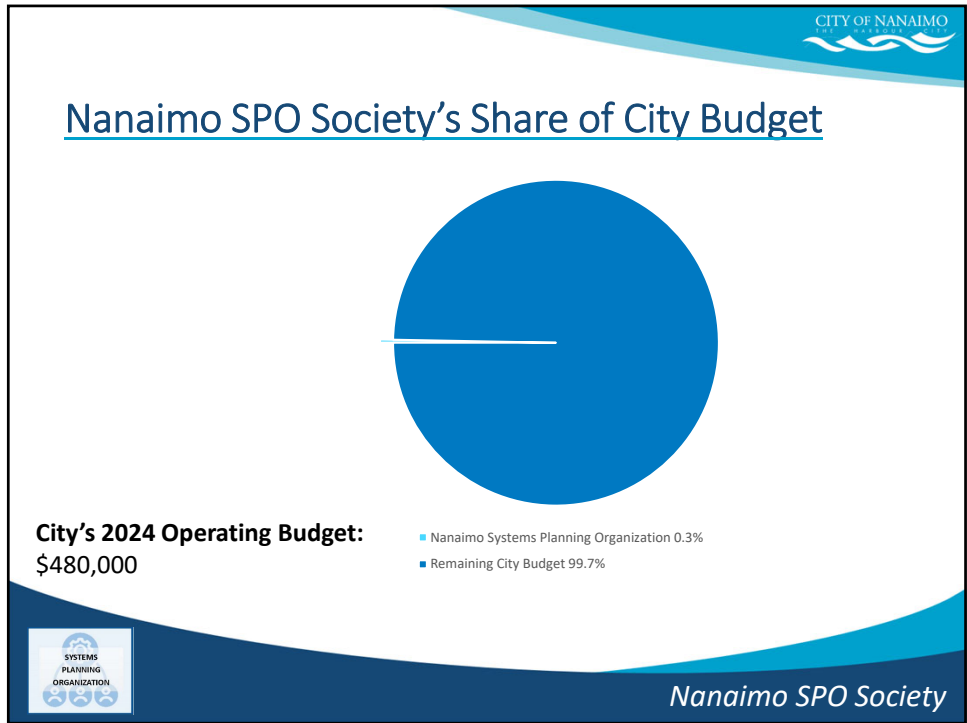


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Health and Housing Action Plan

- The Health and Housing Action Plan (HHAP) was created by the Health and Housing Task Force.
- Outlines priorities for Nanaimo and identifies targets, gaps, and costs to address current and projected needs of our most vulnerable population.
- Optimal results require concerted effort and commitment to **ecosystem coordination**.
- Endorsed by Council May 2021.

SYSTEMS PLANNING ORGANIZATION

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CITY OF NANAIMO
THE QUALITY CONNECTION

A Framework for Action

2 COMMITMENTS

-  **TRUTH & RECONCILIATION**
-  **CHALLENGING DISCRIMINATION & STIGMA**

6 PRIORITY AREAS

 SYSTEM COORDINATION	 PREVENTION
 DIVERSE HOUSING OPTIONS	 COMPLEX NEEDS CAPABILITY
 LEADERSHIP & ENGAGEMENT	 POVERTY REDUCTION

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THE QUALITY CONNECTION

Systems Planning Organization


Process

One key recommendation from the HHAP was to support the incubation of a Health and Housing Systems Planning Organization to help optimize a current approach and maximize return on investment.

- Spring 2021 - Council created Transition Team
- Spring 2021 – Prepared draft Charter with consultant
- Summer 2021 – Draft Charter presented to Council
- Fall 2021/Winter 2021 – Further refinement, meetings with Nanaimo Homeless Coalition Working Group
- May 2022 – Approval
- Summer 2022 – Board Recruitment
- Fall 2022 – Initial Board Meetings
- Spring 2023 – Executive Director was hired and NSPO began operation

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Systems Planning Organization


Purpose

To provide research, data, analysis, education and information related to the community's collective homelessness prevention and response priorities to enable coordinated action and advocacy by Nanaimo's non-profit organizations, Snuneymuxw First Nation and other levels of government, the business sector and the broader community to address an end to homelessness in Nanaimo



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Systems Planning Organization


Vision

That all people, regardless of their background, situation or past experiences, can access a full spectrum of health and housing services. This means that responses are coordinated and resources are aligned to ensure homelessness is prevented whenever possible, and if homelessness occurs, it is a rare, brief and non-recurring experience.



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Systems Planning Organization

Mandate


The SPO recognized the collective value of multiple sectors and organizations working together with a common goal to build strong relationships, develop a well-resourced and high-functioning sector and to address homelessness by fulfilling the following mandate:

- Research, data, analysis, education and information related to the community's collective homelessness prevention and response priorities;
- Convene transparent leadership in support of the entire community for housing and homelessness;
- Coordinate a systems approach to homelessness planning that connects the sectors together through information and analysis about funding and resources, client service needs, and shared accountability measures to advance strategic outcomes; and
- Identify, communicate and coordinate approaches to deal with system gaps, priorities and opportunities.



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Systems Planning Organization

Governance Structure

The SPO is an independent, non-aligned agency that jointly manages and makes decisions through an equitable structure. This structure is defined within parameters of the *Society Act*.

Board directors:

- City of Nanaimo – Tyler Brown (or alternate, Erin Hemmens)
- Snuneymuxw First Nation – Emmy Manson
- Nanaimo Prosperity Corporation – To Be Appointed
- Skills Experience – Jason Harrison
- Skills Experience – Violet Hayes
- Skills Experience – To Be Appointed
- Governance Experience – Jerry Davis (Secretary Treasurer)
- Governance Experience – Gloria Wells
- Governance Experience – Don Bonner




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Systems Planning Organization Funding

- The City will provide core funding for the SPO for the initial five years (\$480,000/yr up to and including 2026) to provide support and certainty for the SPO to function effectively, particularly in its early years.
- Funding is intended to support activities of the SPO that are initially guided by the Health and Housing Action Plan.
- The Society will look for funding opportunities to support the objectives of the Health and Housing Action Plan.
- \$210,000 additional funds from Reaching Home (Infrastructure Canada) for Coordinated Access.




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CITY OF NANAIMO
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HHAP Proposed Funding & Staff


YEAR 1



\$500K

3FTE + Ops Costs


YEAR 2



\$500K

3FTE + Ops Costs


YEAR 3



\$700K

5 FTE + Ops Costs


YEAR 4



\$900K

7FTE + Ops Costs


YEAR 5



\$1M


9FTE + Ops Costs

FIVE YEAR TOTAL COST : \$3.6M




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Systems Planning Organization *Operations*

- The SPO has its own space, shared with an existing non-profit agency.
- The SPO attends entirely to its own operational needs, including those related to financial management, accounting, legal matters, human resources, purchasing, information technology, etc.
- The first nine months of operations began with the hiring of the Executive Director and onboarding of a person in the role of Research and Knowledge Mobilization and the Financial Controller.
- Connections have been fostered in the community and work continues to achieve coordination of services and updating of accurate and live data.




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Systems Planning Organization *Administration*

- The SPO Executive Director is accountable to the Board.
- The Executive Director is responsible for overseeing the work of contractors, consultants and support staff and will administer the day-to-day operations of the Society.
- A Financial Controller was hired by the Executive Director to fulfill the need for accounting services and support to the Director and staff, including the Manager of Research and Knowledge Mobilization




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2023 Achievements

- Operational: Established business operations, [website](#), strategic direction
- Local Ecosystem Role: delivery of aspects of Health and Housing Action Plan recommendations, gaps and community-wide opportunities
- Snuneymuxw First Nation: Indigenous Coordinator, on-Nation housing, research
- Coordinated Access: HIFIS leadership locally and provincially
- Research: Warming Centre Report
- Facilitation: Community Agencies to support City requests
- Funding: BC Housing Emergency Weather Response



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2024 Considerations & Opportunities

Considerations:


2024 Emerging Costs associated with:

- Convening: Ramping Up community engagement
- Research: Data coordination and analytics
- Operational: Board and committee development
- Knowledge Mobilization: re: Standards of Practice

Opportunities:

- Effective/Efficient Delivery of Services
 - Standards of Practice
 - Community Service Provider collaboration
 - HIFIS* Data Coordination across the ecosystem
- Empowering community agencies re: development/funding/opportunities
- Activation of Aspects of Health and Housing Action Plan
- Advancing through Data the situation and opportunities
- Housing First, Canadian Alliance to End Homelessness, Built for Zero Canada

* Homeless Individual/Families Information System



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2024 Key Initiatives

Strategic Priority: Implementing City Plan
<ul style="list-style-type: none"> • Guided by the Health & Housing Action Plan • Re-Imagine Nanaimo (C5.2 HUMAN, SOCIAL, & ENVIRONMENTAL CAPITAL) 
Strategic Priority: Social, Health and Public Safety Challenges
<ul style="list-style-type: none"> • Vulnerable population in Nanaimo is diverse, living in unsafe conditions, and community services inadequate per capita in Canada 
Strategic Priority: Maintaining and Growing Current Services
<ul style="list-style-type: none"> • Community agencies: staffed and funded to respond effectively • Basic Needs: Nanaimo shelter spaces, below market housing • Opportunities: Navigation Centre, Respite Centre, Year-round Warming/Cooling Centres, Shelter facilities, federal and provincial housing program funding, HIFIS



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2024 Key Initiatives

Strategic Priority: Capital Projects
<ul style="list-style-type: none"> • Below market and supportive housing • NGO housing and program development conceptual ideas and initiatives
Strategic Priority: Communicating with the Community
<ul style="list-style-type: none"> • Agencies and corps associated with below market and supportive housing • Community Entities in BC and Canada
Strategic Priority: Governance and Corporate Excellence
<ul style="list-style-type: none"> • Sector Standards of Practice • Coordinated Access to maximize community agency housing resources • Community Agency leaders



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