

Total Feedback forms received: 25

1. Please rate your overall satisfaction with this event [scale of: 1 (dissatisfied) - 6 (satisfied)]

- 1) None
- 2) None
- 3) Two
- 4) Three
- 5) Eight
- 6) Eleven

2. What did you like most/least about this event?

- Well organized. Nice to ask for volunteers from Toast Masters. Wish this had better attendance
- Q&A format was good. Having only 2 or 3 citizens was disappointing
- Respectful discussion – some used time to “Attack” – Rude
- Did not like Councillors being “Forced” to be on FB Live.
- Participants understanding of City Policies and Procedures
- Face to face interaction
- Learning and understanding discussions
- Good ‘meaty’ discussions
- Healthier snacks
- Poor attendance
- Efforts made for new approach – non threatening atmosphere
- Councillors were not prepared to ask questions when format was switched
- Face to face interaction
- Councillors moving to different tables – great!
- Too controlled – needs structure
- Education on variety of topics
- Enjoyed the “Micro Town Hall” Format
- Enjoyed having the councillor rotate tables
- Micro Town Hall format
- Speaking with each councillor
- Enjoyed intimate conversational opportunity
- Low pressured respectful conversations with Councillors
- Small groups are good idea
- Great opportunity to listen to each councillor
- Would have liked group discussion at end
- Enjoyed the Council asking citizen questions
- Enjoyed all of the evening
- Open platform

3. Do you feel more comfortable engaging (Email, phone, appearing as a delegation etc.) with an elected official?

- Open community engagement is a great idea
- Yes
- Felt comfortable
- Yes, all were very friendly and passionate about their work
- Absolutely
- Definitely, most were very beneficial to talk too.
- Yes
- Yes
- Yes
- Yes, saw them as 'real' people with high commitment to the City of Nanaimo
- Yes. Feel a sense of personal contact
- Yes- more personal connection with councillors
- Face to Face is the best
- No Change
- More comfortable engaging with an elected official
- Yes
- Yes
- Yes
- Yes
- Of Course
- More comfortable engaging by telephone – as councillors only return emails to some – or meet one on one
- Yes – have never met them in person
- Have always been comfortable engaging

4. Do you have comments or suggestions to help us in the planning or operation of the next Pilot Program Community Engagement event?

- Attract more public – less people that Attack!
- University location – maybe attract more people?
- Keep on truckin!
- Change meeting location – VIU?
- Notify the public
- Well organized
- Hire a Communication Director
- Group activity
- Support other people coming out to participate – different segments of the population
- Just keep doing what you're doing!

- More flexibility in discussion – less rules but enough to keep conversation efficient
- Do Micro Town Hall format again
- Format was useful
- No
- Timing didn't working for our table – more free conversation
- Bring large group discussion –and a note taker
- Have tea and better cookies
- Just keep having them please!
- Another Session #2 would be a good idea

5. How did you hear about this event?

- Word of mouth – ~~III~~ III
- Newspaper – IIII
- Printed poster – I
- Facebook – ~~III~~ IIII
- City Facebook page - I
- Other –~~III~~ IIII
 - i. City Council Meeting - II
 - ii. Friend
 - iii. City Staff
 - iv. Asked to Moderate
 - v. Invite to Volunteer
 - vi. Friend – didn't see any advertisement
 - vii. Asked to Facilitate
- City Website – III
- Facebook event – III

6. How much do you agree with the following [scale of: 1 (dissatisfied) - 6 (satisfied)]:

“I felt that I had influence in identifying which topics are important to me.”

- 1) None
- 2) None
- 3) None
- 4) Two
- 5) Eight
- 6) Thirteen

Blank – Two

“I understood how to participate, and felt welcome and respected while doing do”

- 1) None
- 2) None
- 3) None
- 4) One
- 5) Three
- 6) Twenty

“I felt that my input was valued”

- 1) None
 - 2) None
 - 3) Two
 - 4) One
 - 5) Six
 - 6) Fifteen
- Blank – One

“I felt the experience tonight was of value to me”

- 1) None
 - 2) None
 - 3) One
 - 4) Two
 - 5) Five
 - 6) Sixteen
- Blank –One

7) Which area of Nanaimo do you live in? (And can we contact you?)

- Central
- Departure Bay
- Harewood
- Nanaimo lake
- Harewood / University
- Old City Quarter
- South end
- Fairview/Harewood
- South End
- South end
- South end
- Harewood
- Haliburton
- South End

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- Departure bay
- Cinnebar Valley
- Old City
- Hospital / Townsite Area
- Old City Quarter
- Fairview
- Cinnabar Valley
- Harewood
- Departure Bay / Country Club

8) What is your age?

Under 18 – None

18-34 – Two

35-49- Seven

50-64 – Twelve

65 and older – Four