
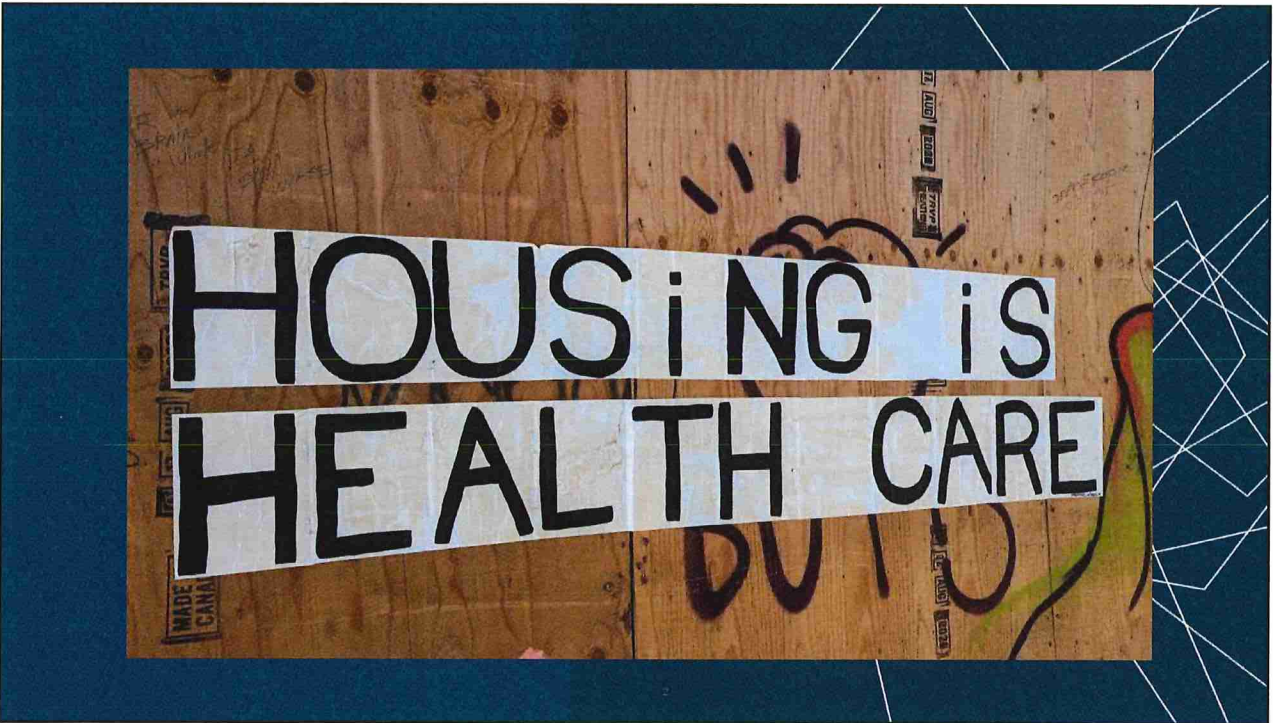


# NANAIMO SYSTEM PLANNING ORGANIZATION



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## PURPOSE OF THIS PRESENTATION

- Orientation on the Work of the SPO since Inception
- How to Be Effective Working Partners with the City

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## NEEDS ASSESSMENT

### A GROWING COMMUNITY



POPULATION 100,000



MIGRATION AND DIVERSITY



AGING POPULATION

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**NANAIMO HEALTH & HOUSING  
ACTION PLAN OUTLINE**

**VISION**  
All people in Nanaimo, regardless of their background, situation, or past experiences, are able to navigate & access a full spectrum of health and housing services.

**GUIDING PRINCIPLES**  
A set of principles has been developed to guide the development of the Plan. The desired outcome of this Plan, in addition to achieving the Vision as listed above, is a system that embodies the following principles:

<b>TOGETHER, NOT AGAINST</b> Our community as a whole is greater than the sum of its parts.	<b>SYSTEMS CHANGE, NOT ONEOFFS</b> We are committed to solutions now, while creating long term change for the future.	<b>COORDINATED, NOT STATUS QUO</b> We will coordinate, unafraid to chart roads not yet travelled.	<b>SHARED ACCOUNTABILITY, NOT SOLE RESPONSIBILITY</b> We acknowledge that no one is solely responsible for creating system change, but that we all have a part to play in our collective success.
<b>HOLISTIC, NOT SILOED</b> We work together, as a community, taking into account the whole health and wellbeing of those who live here.	<b>ROOT CAUSES, NOT JUST SYMPTOMS</b> We act early, on things that matter most.	<b>ACTION, NOT CONSULTATION</b> We will take action on what we know, and what we hear.	<b>LEADERSHIP, NOT MANAGEMENT</b> We will create a clear direction and vision for health and housing in our community, for others to rally around and build on.

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## BRIEF HISTORY OF THE NANAIMO SPO

- Nanaimo Health and Housing Taskforce
  - City of Nanaimo, Snuneymuxw First Nation
  - BC Housing, Island Health
  - Community Service Providers, Nanaimo Chamber of Commerce
- Nanaimo Health and Housing Action Plan
  - Informs the work of the SPO
  - Serves as a touchstone for Health and Housing

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### IMMEDIATE ACTION STEPS

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Support incubation of a Health & Housing Systems Planner Organization to help optimize current approaches and maximize return on investment.

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## ACTIONS

### SYSTEM COORDINATION



**1.0** Create a *community-based governance committee* for the oversight of this Action Plan and coordination of the Health and Housing System.



**2.0** Support *continuous improvement & innovation* activities across the ecosystem.

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## ACTIONS

### DIVERSE HOUSING OPTIONS



**1.0** Support and bolster existing efforts in the community to *increase access to affordable housing*.



**2.0** Create *appropriate, accessible, and culturally-competent housing options* across the housing spectrum for individuals with diverse needs, with an emphasis on integrated supportive housing models that include substance use and mental health support, treatment, and recovery options.



**3.0** Enact engagement strategies and programs to improve *Housing & Health Equity* in market housing.

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## ACTIONS

### LEADERSHIP & ENGAGEMENT



**1.0** Promote and support **community engagement and feedback** to support Plan priorities.



**2.0** Leverage the **strengths, experiences and contributions of diverse groups** across the community to champion plan priorities.



**3.0** Support the City to create a **provincial and federal advocacy strategy** to support plan priorities.

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## ACTIONS

### PREVENTION



**1.0** Develop and support a holistic and integrated **health and housing spectrum** that leverages new and existing services and supports across diverse needs that is person-centred across the prevention continuum.

Implement an **Integrated Coordinated Access (ICA) model** that connects the residents of Nanaimo to community services, based on individual needs and preferences.



**2.0** Improve access to supports, through **systems navigators**, to connect children, young people and families to supports that promote lifelong health and wellbeing.

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## ACTIONS

### COMPLEX NEEDS CAPABILITY



**1.0** Leverage a *human rights approach* by ensuring *access to the most basic human needs* for all residents, at minimum, while *connecting clients* to supports they need.



**2.0** Advance a *complex needs capability* approach across the community that ensures consistent practices across services, and improve outcomes for clients with complex needs, including intergenerational trauma, homelessness, mental health, substance misuse, systems involvement, poverty, and discrimination.



**3.0** Support *community health and safety* through proactive planning, partnerships and communitywide prevention.

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## ACTIONS

### POVERTY REDUCTION



**1.0** Develop a *Poverty Reduction Strategy*, aligned with the strategies set forth in TogetherBC and based on community needs and priorities.



**2.0** Explore demand for *programming and supports that improve the economic equity and health of residents* now, and in future generations.

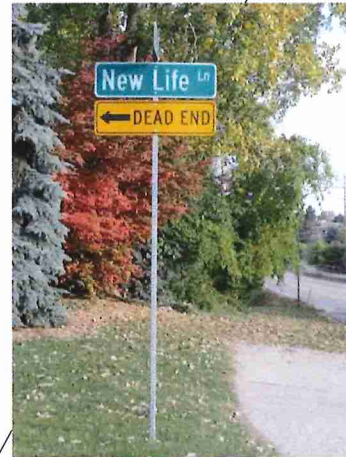


**3.0** Support *Community Economic Development* through initiatives, advocacy and social infrastructure development.

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**"IF WE DON'T KNOW WHERE  
WE ARE GOING, ANY ROAD  
WILL GET US THERE...;**



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## **SPO'S VISION**

***In the next 5 years, Nanaimo's SPO is helping the to  
make significant progress in addressing homelessness***

**IOW:**

***The Business of Nanaimo is HOUSING***

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## MISSION

*Enable coordinated action and advocacy by Nanaimo's stakeholders – non-profit organizations, Snuneymuxw First Nation and other levels of government, the business sector – and the broader community to address homelessness*

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## SPO'S GOALS

1. **Research, data, analysis, education and information** related to the community's collective homelessness prevention and response priorities;
2. **Convene transparent leadership** in support of the entire community for housing and homelessness;
3. **Coordinate a systems approach to homelessness planning** that connects the sectors together through information and analysis about funding and resources, client service needs, and shared accountability measures to advance strategic outcomes; and
4. **Identify, communicate and coordinate** approaches to deal with system gaps, priorities and opportunities.

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## SPO's Role (a.k.a. 'The how')

**SPO is empowered to act and speak about the entire community**

**1. Creating a Shared – and Achievable – Vision and Show Progress:**

- Percentage Reductions of Homeless in next 5 years / 10 years
- Reduce the inflows from loss of housing (prevention / diversion)
- Guide the Strategic Use of housing related funding
- Reduce Gaps and Duplication to Make the Best Use of Resources
- Bring Solutions to Nanaimo from other communities
- Bold and creative with short-term housing options

**2. Nanaimo's Justified Share of housing and homelessness reduction resources**

- Feds and Province to encourage mixed housing development **based on need, not just size**
- City, Prosperity Corp, IH, RCMP, Agencies on short term solutions that are humane and effective

**3. A Community that says, "YES In My Back Yard" to addressing housing**

- Mixed affordable and social housing – these go together well
- Getting to Yes on the Navigation Centre, All Weather Shelter
- Nanaimo is perfect to test housing ideas – creative centre for housing development

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## FROM OUT THERE



## TO IN HERE



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## RE-IMAGINING NANAIMO'S HEALTH AND HOUSING

- A continuum of housing need must be addressed with a continuum of solutions



- Generating solutions that are locally driven, innovative and evidence-based
- Collaboration with 'Nanaimo' sized communities from across Canada

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## 90 DAYS : OPERATIONAL AND DIRECTIONAL

Supporting Service Orgs and City	SPO Structural	Planning	Community Communications	Operations
ICA: Functional BNL and Working Group, Steering Committee	SPO Corp Registration	Planning for Community Consultations re: Housing Strategy	Online Zine	Office Logistics
Identify opportunities and gaps	Board Development Plan	DRAFT Strategic Plan	DRAFT Housing Progress Dashboard	DRAFT Organizational Policies and Procedures
Consultations: SFN, CoN, BC Housing, RCMP, Island Health, Min of Housing, MLA / MP, Community Agencies,	SPO 2023-24 DRAFT Budget	DRAFT Community Training Plan	Initial Meetings with Community Associations	Financial Controls and Staff Onboarding

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## 180 DAYS : BUILDING ON SYNERGIES

Supporting Service Orgs and City	SPO Structural	Planning	Community Communications	Operations
HIFIS and BNL Activation / Systems Mapping	SPO Brand	Housing Strategic Plan with 5 and 10 year goals	Community Consultations	SPO 5-year Budget Approved
Standards of Community Housing Care	Board Development Plan Approved	Funding Opportunities	Housing Progress Dashboard Activation	Financial Controls
Support Community Agencies funding, research, partnerships	Website Operational	Draft Community of Practice Training Curriculum	Naming the SPO	Consulting Support: data analytics

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## KEY TAKE-AWAYS

1. **There is an emerging window of opportunity for Nanaimo** to address the escalation of homelessness – and reduce the misery it is causing in the lives of community members
2. **The SPO can help the community to coalesce around a compelling vision.** We need to demonstrate with evidence that together we are moving toward achieving this vision
3. **This SPO needs to be careful not to overpromise** or try to do too much
4. **The SPO must choose wisely its direction and opportunities** so that it is a trusted actor in local, provincial and national effort
5. These choices will be informed by **political, economic and social STRATEGIC DRIVERS** and working within the limits of the resources available to us

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## SPECIFICS SINCE APRIL 1<sup>ST</sup> 2023

- **Organizational Structure**
  - Board and staff
  - Operational Matters
- **City of Nanaimo:**
  - Council Motion re: Warming Centre Recommendations
- **Community Stakeholders:**
  - SFN: CAO and housing program levels; Presently seeking Indigenous Coordinator
  - Nanaimo Community Advisory Board: SPO is a non-voting member
  - Developers/Business Community: MIBI and others
  - Island Health, BC Housing
  - Working toward a Fall Community Housing Planning Process: recommendations and visioning

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## SUCCEED

- Information on City activities related to HHAP
- Inclusion in key meetings
- Trusted and equal partner
  - Invited to provide input on related City efforts
  - Invite Recommendations from Council and staff

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## WAYS WE CAN SUPPORT THE CITY

- SPO recommendations about housing needs
  - What happens next?
  - What the City needs to advocate for and give them the ammo to make the ask
- Sorts of recommendations we can provide the City:
  - Number of shelter spaces needed and when and where
  - Costs and organizations to run them
  - Here's what the province has done so far compared to other community investments and Nanaimo's need
- Help Council and Staff to make a better argument of why we need the resources
- Similarly, Help SFN to strengthen its asks Provincially and Federally

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## TOGETHER

- How Best to Work with the City?
  - Process for responding to Council Motions
- Tracking SPO and City Progress on HHAP Goals
- How to Inform City of SPO Activities?
- How to make recommendations on proposals that are the best bang for the buck

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## AN IDEA FOR CONSIDERATION

### MOU with the City

- Dated to Ensure Continuity between Elected Administrations
- Ensure reciprocal sharing of Information
- Partnership with the City to deliver the HH Action Plan

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THANK YOU

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