

From: Eileen Williamson
Date: March 23, 2023 at 4:40:10 PM PDT
To: Sheryl Armstrong <Sheryl.Armstrong@nanaimo.ca>
Subject: speech to text

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Hi Sheryl,

Here the info about the speech to text programs used at St. Paul's Hospital.

Hi Eileen,

The automatic speech-to-text app we use is Google Live Transcribe: <https://play.google.com/store/apps/details?id=com.google.audio.hearing.visualization.accessibility.scribe&hl=en&gl=US>. This can only work on Android devices, and can be used in multiple languages. For apple devices, there is now a feature that can work on devices that can operate on iOS 16 and above (iPhone 11 or later), called Live Captions (Beta). It is currently English only, but here are the instructions for use on the iPhone as well as on the iPad: <https://support.apple.com/en-ca/guide/iphone/iph0990f7bb/ios> and <https://support.apple.com/en-ca/guide/ipad/ipad0bbca12e/ipados>.

Small handheld tablets we use in the clinic room: https://www.amazon.ca/gp/product/B07VDB92RK/ref=ppx_yo_dt_b_asin_title_o00_s01?ie=UTF8&psc=1; larger one we used at the ENT front desk: https://www.amazon.ca/Samsung-Galaxy-Grey-Android-Tablet/dp/B09NMPCMK5/ref=sr_1_4?crid=1DH82DIR3GLEK&keywords=samsung+galaxy+tablet+a8&qid=1678991777&s=electronics&srefix=samsung+galaaxy+tablet+a8%2Celectronics%2C144&sr=1-4

The app can work on Android devices running on Android 6.0 and above. A caveat is that it seems like some newer features (like having the app work offline) are not available for our device though, so I believe you may not get access of certain features as the app updates if you buy a product that can run on only older Android versions. I've updated the app and it doesn't seem to allow us to do that on our small tablet devices. This may only be an issue if the tablet is used in spaces where there is limited access/poor access to Wi-fi signals as it needs a consistent enough wifi signal to do the auto-transcription. I just wanted to let you know of this as a caveat!

Thanks
Eileen Williamson
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