



Nanaimo Systems Planning Organization

May 2, 2022



Health and Housing Action Plan

- The Health and Housing Action Plan (HHAP) was created by the Health and Housing Task Force.
- Endorsed by Council May 2021.
- Outlines priorities for Nanaimo and identifies targets, gaps, and costs to address current and projected needs of our most vulnerable population.
- One key recommendation from the HHAP was to support the incubation of a Health and Housing Systems Planning Organization to help optimize a current approach and maximize return on investment.



A SYSTEMS APPROACH



Systems Planning Organization - Process

- Spring 2021 - Council created Transition Team
- Spring 2021 – Prepared draft Charter with consultant
- Summer 2021 – Draft Charter presented to Council
- Fall 2021/Winter 2021 – Further refinement, meetings with Nanaimo Homeless Coalition Working Group
- May 2022 - Approval

Systems Planning Organization – Charter *Purpose*

- To provide research, data, analysis, education and information related to the community's collective homelessness prevention and response priorities to enable coordinated action and advocacy by Nanaimo's non-profit organizations, Snuneymuxw First Nation and other levels of government, the business sector and the broader community to address an end to homelessness in Nanaimo

Systems Planning Organization – Charter *Vision*

- That all people, regardless of their background, situation or past experiences, can access a full spectrum of health and housing services. This means that responses are coordinated and resources are aligned to ensure homelessness is prevented whenever possible, and if homelessness occurs, it is a rare, brief and non-recurring experience.

Systems Planning Organization – Charter *Mandate*

- The SPO recognized the collective value of multiple sectors and organizations working together with a common goal to build strong relationships, develop a well-resourced and high-functioning sector and to address homelessness by fulfilling the following mandate:
 - Convene transparent leadership in support of the entire community;
 - Coordinate a systems approach to homelessness planning that connects the sectors together through information and analysis about funding and resources, client service needs, and shared accountability measures to advance strategic outcomes; and
 - Identify, communicate, and coordinate approaches to dealing with system gaps, priorities and opportunities

Systems Planning Organization – Charter *Governance Structure*

- The SPO is a independent, non-aligned agency that jointly manages and makes decisions through an equitable structure. This structure is defined within parameters of the *Society Act*.

Systems Planning Organization – Charter *Board of Directors*

- The SPO is comprised of nine voting directors, with representation by:
 - The City and Snuneymuxw First Nation (one vote each)
 - Individuals with current or past experience in the housing sector, health services sector and shelter provision (three representatives, one vote each)
 - The Nanaimo Prosperity Corporation (one vote).
 - Individuals with governance board experience or specific identified skills in health and housing (three representatives, one vote each).
 - Transition Team to advertise and appoint initial board.

Systems Planning Organization – Charter *Funding*

- The City will provide core funding for the SPO for the initial five years (\$480,000 per annum) to provide support and certainty for the SPO to function effectively, particularly in its early years.
- Funding is intended to support activities of the SPO that initially guided by the HHTF Action Plan.
- The Society will look for funding opportunities to support the objectives of the HHTF Action Plan.

Systems Planning Organization – Charter *Remuneration*

- All Board members representing organizations and agencies serve without remuneration.
- Board members with no affiliation to an organization or agency are provided honorarium per meeting.
- All Board members may claim expenses incurred to conduct SPO Board business in accordance with Board policies.

Systems Planning Organization – Charter *Operations*

- The SPO would identify its own space, either independently or shared with an existing non-profit or government agency.
- The SPO would attend to its own operational needs, including those related to financial management, accounting, legal matters, human resources, purchasing, information technology, etc.
- If the SPO chooses to outsource any or all of these functions to a partner, or non-profit service provider, the Board will need to consider the risk to governance and sustainability that may be compromised.

Systems Planning Organization – Charter *Administration*

- The SPO will hire an Executive Director who will be accountable to the Board.
- The Executive Director will be responsible for overseeing the work of contractors, consultants and support staff and will administer the day-to-day operations of the Society.

Systems Planning Organization – Charter *Review of Society*

- In 2026, an independent review of the SPO will be completed by a consultant hired by the City to ensure the organization is operating in an effective manner and recommend changes if need be.

Next Steps

- Should Council wish to proceed with the creation of the Nanaimo SPO, the following next steps are anticipated:
 - The City solicitor will prepare the formal Constitution and Bylaws for the Nanaimo SPO Society and register the society.
 - Staff, working with the Transition Team will fill the director positions as outlined in the Charter.
 - Policies and procedures for the new Society will be developed to help guide the initial Board.