



- Continued support of COVID response, reopening
- · Policy refresh
- Electronic records management pilot
- Benefits program and employment & family assistance program request for proposals (RFP)
- International Association of Fire Fighters (IAFF) bargaining

2021 Achievements



Human Resources



2022 Considerations & Opportunities

- Remote interviews
- Online training
- Remote work
- Mental health awareness in the workplace
- · Collective bargaining

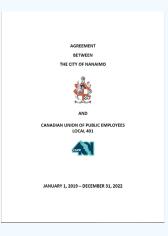


Human Resources



- City/CUPE 401 collective agreement expiry
- Benefit broker RFP
- Enterprise resource planning system replacement
- Electronic records implementation
- Remote work policy pilot refinement

2022 Key Initiatives



Human Resources