



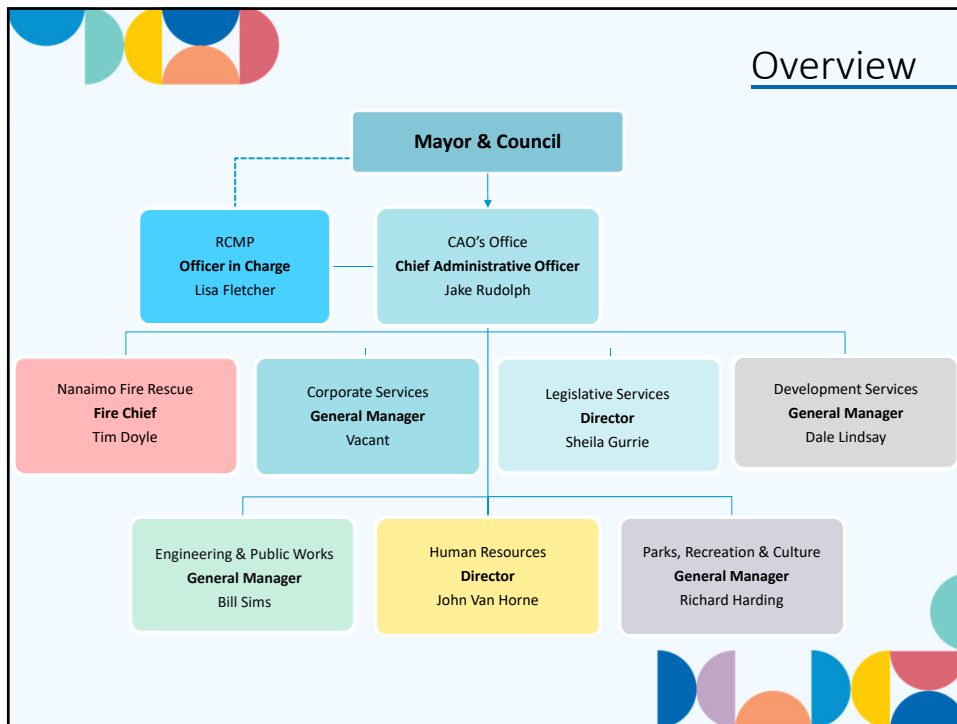
## Overview

### Role of CAO

#### Department Services

- Provision of on-going advice to Council
- Implementation of Council policies
- Corporate leadership and overall managerial responsibility for all departments
- Liaison with community organizations, other municipalities, Snuneymuxw First Nation, Provincial and Federal agencies and departments
- Promotion of the City through economic development and other initiatives
- Provide for overall emergency planning and preparedness

## Overview



## Business Plans

- Chief Administrator's Office
- Legislative Services and Communications
- Human Resources
- Finance
- Information Technology
- Development Services
- RCMP/Police Services
- Nanaimo Fire Rescue
- Bylaw Regulation and Security
- Engineering and Public Works
- Parks, Recreation & Culture



## Content of Business Plans

- Overview
- Services
- 2021 Achievements
- 2022 Considerations & Opportunities
- Proposed Operating Budget

## COVID-19

- Council
- Utilities
- Sanitation
- Police, Fire
- Parks, Recreation & Culture
- City Hall





## Governance Excellence

- Business Continuity through COVID-19
- Council and Committee support
- Governance workshops with Cuff and McIntosh
- Mayor's Leaders' Table and Working Groups
- Health and Housing Transition Working Group
- Protocol meetings with SFN, NPA, SD68
- Advocacy with Government
- Memorandum of Understanding with VIU
- RCMP and Public Works Facility business cases
- Fiscal Stewardship through COVID-19
- Sustainable Procurement initiative
- Doughnut Framework




## Economic Health

- Nanaimo Prosperity Corporation Articles of Incorporation
- Building Permit Review Implementation
- Strong development year
- Tourism function review
- Sponsorship review







## Environmental Responsibility




- Environment Committee Work Plan
- Doughnut Economics Framework Implementation
- Community Sustainability Action Plan Review
- Active Transportation Projects/Complete Streets
- Checkout Bag Regulation Bylaw
- Step Code Rezoning Policy
- Facility Initiatives
- Natural Asset Management



## Liveability

- **REIMAGINE Nanaimo**
- Active Transportation projects (Metral Drive, Front Street)
- Departure Bay Walkway
- Safety and Security Review
- City Centre initiatives
- PRC Capital Projects
- Chase River Community Centre business plan
- Downtown and other property acquisitions
- BC Housing MOU and housing projects







## 2022 Considerations & Opportunities



### Governance

- Mayor's Leader's Table
  - Youth Attraction & Retention
  - Doughnut Philosophy
  - Infrastructure Ask
- Health and Housing
  - Systems Planning Organization (SPO)
- Nanaimo Prosperity Corporation
- Tourism Function
- Downtown BIA





## REIMAGINE NANAIMO





### Next Steps:

- Phase 2 Public Engagement – Closed September 23, 2021
- Launch of Phase 3 Fall/Winter 2021-2022
- Key Elements Phase 3:
  - Draft Integrated City Plan
  - Draft Action Plan(s)
  - Draft City Plan Monitoring

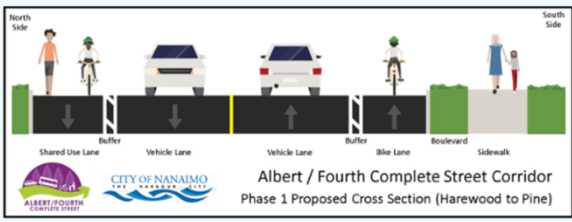









## Capital Projects

- Metral Drive
- Albert Street
- Fire Hall #1
- Parks, Recreation & Culture
  - Stadium District
  - Westwood Lake



Albert / Fourth Complete Street Corridor  
Phase 1 Proposed Cross Section (Harewood to Pine)







## Capital Projects

- Major Facilities
  - Nanaimo Operational Centre (NOC)
  - RCMP Detachment
  - Waterfront Walkway
  - Chase River Community Centre






## City Growth



388 Machleary Street



400 Fitzwilliam Street



6030 Linley Valley Drive




285 Prideaux Street



3945 Biggs Road



666 Fitzwilliam Street



100 Gordon Street

## Summary

- Task Forces
  - Mayor's Leaders' Table
  - Economic Prosperity Corporation
  - Systems Planning Organization
  - Tourism Function
- REIMAGINE Nanaimo
- Capital Projects
  - RCMP, NOC, Waterfront,
  - Recreation, Metral
- Business Systems
  - ERP, CAMS, EDRMS
- Human Resources
- Relationships
- Governance