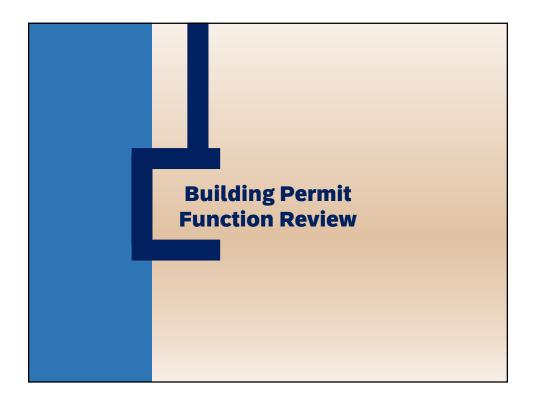


Permit Processing Times  Permit Processing Times 2021 (units in weeks)				
Development Permits (Form & Character)	12	26.5	25.5	28.3
Development Variance Permits	6	11.8	6.9	8.7
Rezoning	26-35	46.7	63.7	61.4
Building Permit				
New Single Family Dwelling	3	6.2	9.7	9
New Commercial/Multi/Industrial/In stitutional	8	18.3	15.1	15.9
Stitutional				



## **Building Permit Function Review Purpose**

- Sustained demand for building permits has challenged the City to meet its expectations, as well as those of the development industry
- In keeping with the City's commitment to continuous improvement, Neilson Strategies Inc. was engaged in October 2020 to undertake an independent review of the City's building permit function

## **Building Permit Function Review Objectives**

At the 2021-MAR-22 Council meeting, the consultant's recommendations were presented in the context of the objectives:

- > reduce time required to issue building permits
- embrace new approach to managing risk while limiting the City's liability
- > engage industry in identifying issues and design solutions
- > engage staff in identifying issues and designing solutions
- pursue cost neutrality of recommended changes

## Building Permit Function Review Recommendations

- ➤ Fast Track permit group
  - positions filled
- ➤ Joint Building Permit Advisory Working Group
  - ▶ initiated
- Fast Track Program Residential and Tenant Improvements
  - under development
- > Approved Professionals' pilot project
  - under development
- > Investments in technology
  - ► EOI issued, responses under review
- Cost recovery OT savings, grants, fees review
- > Internal service agreement
  - grant application submitted

