



## ATTACHMENT E

# Renter Survey- Families with Children



Are you currently a renter in the City of Nanaimo?

Respondents: 101

Choice	Percentage	Count	
Yes	100.00%	101	
No	0.00%	0	
Total	100%	101	


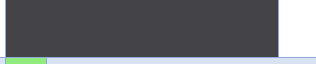
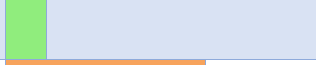


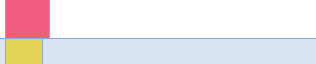
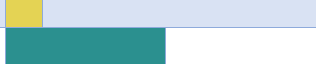

Have you experienced difficulty finding rental accommodation in Nanaimo?

Respondents: 101

Choice	Percentage	Count	
Yes (go to question 3)	85.15%	86	
No (skip to question 4)	14.85%	15	
Total	100%	101	

Have any of the following contributed to you having difficulty finding rental accommodation in Nanaimo (check all that apply)?











Respondents: 86

Choice	Percentage	Count	
Cost of rentals	95.35%	82	
Lack of available rentals	87.21%	75	
Available rentals are not suitable to my abilities (ie: wheelchair accessibility)	12.79%	11	
Lack of family friendly rentals available	63.95%	55	
Lack of pet friendly rentals	70.93%	61	
Few or no suitable rentals available near transit or services	13.95%	12	
Other (please comment)	11.63%	10	
Available rentals are too small for my household	51.16%	44	
Total	100%	86	

#	Other (please comment)
1	Property management companies cherry pick and require complete applications, too much personal information prior to even viewing. Ardent, Widsten et al are screening out certain demographics and discriminating
2	Having children makes it difficult to find a place
3	We know we are lucky in finding our rental because our professional degrees made us the best candidate. Competition is so tight that folks without professional titles likely lose out repeatedly.
4	affordability for two adults and two kids is not reasonable need 3-4 bedroom units under 2000 /mth w/ a household earning \$14 /hr each adult for a total of 160 hours. Childcare is not affordable, nor is rising costs of utilities, groceries etc and looking after the basics for two young children.
5	Rentals are too high in cost compared to income
6	Landlords requiring you to sign things not covered by the RTB
7	Transit and affordability rank highest
8	Lack of housing for people not employed
9	Can't find a place I can afford, actually stuck in limbo at the parent home. Thinking of moving off island to find affordable housing and big enough space.
10	Near current school

What part of the City do you live in? (to view a map, [click here](#))

Respondents: 100

Choice	Percentage	Count	
Dover	4.00%	4	
North Slope	0.00%	0	
Pleasant Valley	2.00%	2	
Rutherford	5.00%	5	
Long Lake	7.00%	7	
Hammond Bay	6.00%	6	
Linley Valley	3.00%	3	
Departure Bay	11.00%	11	
Northfield	4.00%	4	
Newcastle/ Brechin	8.00%	8	
Townsite	5.00%	5	

<b>Westwood</b>	1.00%	1	
<b>University District</b>	11.00%	11	
<b>Harewood</b>	9.00%	9	
<b>City Centre (Old City/Downtown)</b>	6.00%	6	
<b>Protection Island</b>	0.00%	0	
<b>South End</b>	4.00%	4	
<b>Chase River</b>	5.00%	5	
<b>Other (please comment)</b>	9.00%	9	
<b>Total</b>	100%	100	

#	Other (please comment)
1	Uplands
2	Cathers Lake area
3	Cedar
4	Rock City
5	Country club
6	Gabriola
7	Diver Lake
8	Uplands
9	Hospital

How long have you been at your current address?

Respondents: 101

Choice	Percentage	Count	
Less than one year	12.87%	13	
1 to 3 years	46.53%	47	
4 to 6 years	30.69%	31	
more than 6 years	9.90%	10	
Total	100%	101	

How many bedrooms is your rental?

Respondents: 101

Choice	Percentage	Count	
I rent a single bedroom in a larger house or suite	4.95%	5	
Boarding or lodging (I rent a room and food is provided)	0.00%	0	
Studio/Bachelor	0.00%	0	
One bedroom	4.95%	5	
Two bedroom	35.64%	36	
Three or more bedrooms	54.46%	55	
Total	100%	101	

What type of rental accommodation do you live in?

Respondents: 101

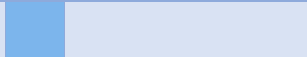
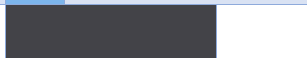
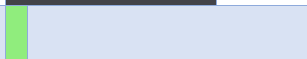
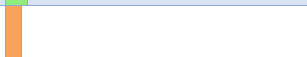
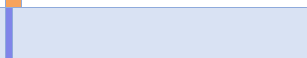
Choice	Percentage	Count	
Apartment	16.83%	17	
Townhouse/ Duplex	18.81%	19	
Single Family House	34.65%	35	
Secondary Suite (inside a house)	27.72%	28	
Detached carriage house (secondary suite located outside the main house)	0.00%	0	
Other	1.98%	2	

<b>Total</b>	100%	101	
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#	Respondent	Other
1	55	Basement suite
2	88	I don't rent, it's free, but not at all comfortable. Been on BC Housing Wait list for several years now

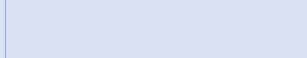

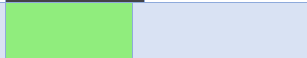
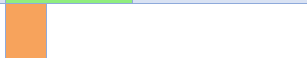

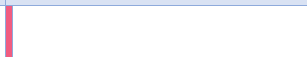
How many adults (18 years or older) are currently living in your household?

Respondents: 101

Choice	Percentage	Count	
One	18.81%	19	
Two	67.33%	68	
Three	6.93%	7	
Four	4.95%	5	
More than Four	1.98%	2	
<b>Total</b>	100%	101	

How many children (less than 18 years old) are currently living in your household?

Respondents: 101

Choice	Percentage	Count	
None	0.00%	0	
One	44.55%	45	
Two	40.59%	41	
Three	12.87%	13	
Four	0.00%	0	
More than four	1.98%	2	
<b>Total</b>	100%	101	

## Does the size of your current rental meet the needs of your current household?

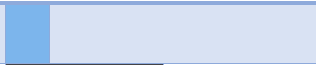

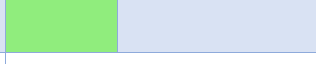
Respondents: 101

Choice	Percentage	Count	
<b>Yes</b>	53.47%	54	
<b>No</b>	46.53%	47	
<b>Total</b>	100%	101	

#	No
1	Office/den is being used as a bedroom
2	We soon need to move kids to separate rooms but also need a guest room to accommodate grandparents who help with child care.
3	Work from home doesn't help
4	too small, no storage
5	Each adult has their own bedroom but three kids, aged 14, 11, and 8 (mixed genders) share one bedroom
6	It prevents us from fostering children in need and the single tiny washroom is not enough for 3 people with chronic health issues
7	We have a second child on the way
8	Not enough bedrooms
9	The bedroom situation is unsafe for me to separate my daughters and the room is too small to share resulting in the baby still being in my room
10	No yard for busy 7 year olds
11	Barely, for now. But family is expanding.
12	Need a 3 bed
13	Need another bedroom
14	We have been paying \$ 120 a month for 5 years for a storage unit. We have no garage, barely a yard, limited storage.



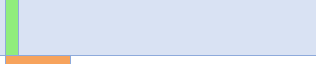




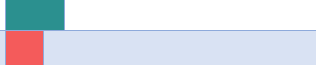
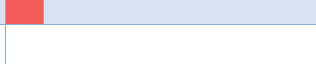
What percentage of your household income do you spend on rent?

Respondents: 101

Choice	Percentage	Count	
0 to 30%	13.86%	14	
30% to 50%	50.50%	51	
more than 50%	35.64%	36	
Total	100%	101	



How much do you spend on rent each month?

Respondents: 101

Choice	Percentage	Count	
less than \$400	1.98%	2	
\$400 to \$799	2.97%	3	
\$800 to \$999	3.96%	4	
\$1,000 to \$1,200	20.79%	21	
\$1,201 to \$1,399	9.90%	10	
\$1,400 to \$1,599	12.87%	13	
\$1,600 to \$1,799	16.83%	17	
\$1,800 to \$2,000	18.81%	19	
more than \$2,000	11.88%	12	
Total	100%	101	

Has the COVID-19 health pandemic impacted your ability to pay rent on time?

Respondents: 100

Choice	Percentage	Count	
Yes	18.00%	18	
No	82.00%	82	
Total	100%	100	

#	Yes
1	Harder to find sustainable work
2	but mostly because cost of groceries and services has gone up and were forced to take out high interest loans to juggle which just makes the whole situation worse. but its better than being evicted w/ a 10 day notice because we cant pay rent in full.
3	As the rent is more than half my income I run into situations if I get sick with anything that I can't afford to pay all my rent and end up having to play catch up later. My landlords are good to us and we are lucky with them.

#	No
1	We are fortunate. My wife still has a secure job.
2	I'm on social assistance due to health issues
3	I am in low income housing
4	We have disability income thankfully steady
5	I am an essential worker
6	Essential worker
7	N/A

A number of non-profit and government organizations (such as BC Housing) offer rent supplements for those that qualify. Do you currently receive rental support from a government or non-profit organization?

Respondents: 100

Choice	Percentage	Count	
Yes (please comment on the rental support you currently receive)	7.00%	7	
No	93.00%	93	
Total	100%	100	



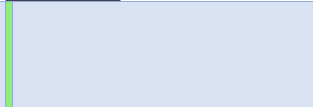
#	Yes (please comment on the rental support you currently receive)
1	RAP
2	Rental assistance
3	BC rental assistance
4	Bc housing

5	Government
6	Rental subsidy NRJHS
7	BC Housing

#	No
1	Don't qualify because of PWD
2	we don't qualify.
3	Due to disability assistance, we don't qualify for that support. BC housing is not readily available, especially near busses and groceries.
4	Will look into it
5	I just applied
6	I am on disability
7	I Recieved rental assistance when I was a single mom and going to school. I didn't qualify when I worked fulltime. This was about 7 years ago. I could not imagine trying to find housing. We have tried buying but it's insane out there. So since my rent has hardly increased in the last 5 years we are staying put.
8	I make too much money apparently

In January of 2021, in partnership with BC Rent Bank, Service Canada (Reaching Home), the United Way and the City of Nanaimo, the Nanaimo Region John Howard Society launched the Nanaimo Regional Rent Bank. The Rent Bank can offer a short term loan for rent or essential utilities to low-income residents in Nanaimo, B.C. who are experiencing financial challenges. Were you aware of the BC Rent Bank service in Nanaimo?

Respondents: 101

Choice	Percentage	Count	
No I was not aware of the Rent Bank before this	61.39%	62	
Yes, I am aware of the Nanaimo Rent Bank but have not used the service	36.63%	37	
Yes, I am aware of the Nanaimo Region Rent Bank and have previously contacted them or used the service	1.98%	2	
Total	100%	101	

## Are you happy with your current rental accommodation?

Respondents: 101

Choice	Percentage	Count	
<b>Yes</b>	49.50%	50	
<b>No</b>	50.50%	51	
<b>Total</b>	100%	101	

## What about your current rental accommodation are you currently unhappy with (check all that apply)

Respondents: 51

Choice	Percentage	Count	
<b>Rental cost</b>	47.06%	24	
<b>Size of rental</b>	62.75%	32	
<b>Condition of rental</b>	43.14%	22	
<b>Relationship with the landlord</b>	21.57%	11	
<b>Location of the rental</b>	13.73%	7	
<b>Physical accessibility/ adaptability (ie: rental is not suitable for my physical abilities)</b>	7.84%	4	
<b>Other (please comment)</b>	35.29%	18	
<b>Total</b>	100%	51	

#	Other (please comment)
1	Shared billing
2	He just put the house up for sale
3	Yard and landlord access to the rental are not family suitable
4	Harassment and threats by neighbours.
5	Neighbours are a nightmare, landlord will not spend money to upgrade as if we leave, they can rent for double
6	Lack of yard for my kids, pre covid this was not as big of a deal as it is now.
7	NEW DEVELOPMENTS HAVE NO PARKING. EVERY HOUSE HAS A SUITE BUT CAN ONLY FIT TWO CARS IN DRIVEWAY DESPITE THERE BEING 4 PLUS CARS PER HOUSE. ROADS ARE TOO NARROW AND OVER RUN

8	slum lord, I've been trying to get them in to do repairs for water damage and other stuff outside the home since last November when water was coming in.
9	Threat to health and safety: Fires, sewage flooding from above, damaged floors and electrical plugs, water damage in closet and bathroom, smoking, drugs and partying in building, break ins and mail theft have been recent issues. No ability to use an ebike due to no elevator or storage space.
10	It's a true bsmt suite so it's dark & depressing
11	Fear of renoviction
12	My landlord is going to be selling in the next 6-12 months, and it is hard to live with a roommate as a single parent
13	The amount of pot smokers in the building, a non-smoking building
14	Downstairs suite has domestic fights and police are always there, also house going up for sale May 1
15	It's not big enough and very uncomfortable living
16	No fenced yard or dogs allowed
17	Children can not share room anymore
18	Our strata council has fined us for noise complaints that we feel are very unfair. In particular, we have been fined for our 20 month old daughter making too much noise during the day even though she is not doing anything unreasonable, and especially in a family friendly building.

Which of the following is the most important to you when selecting a location for your rental home? (pick three in order of preference)

Respondents: 99

	1st Choice	2nd Choice	3rd Choice	Total
<b>Access to transit</b>	11.76% (2)	23.53% (4)	64.71% (11)	100% (17)
<b>Distance to grocery stores/ other services</b>	16.22% (6)	24.32% (9)	59.46% (22)	100% (37)
<b>Distance to schools/ child care</b>	40.74% (22)	42.59% (23)	16.67% (9)	100% (54)
<b>Distance to parks and playgrounds</b>	16.67% (5)	60.00% (18)	23.33% (7)	100% (30)
<b>Safety of the neighbourhood/ crime</b>	66.15% (43)	24.62% (16)	9.23% (6)	100% (65)
<b>Overall character of the neighbourhood</b>	32.43% (12)	21.62% (8)	45.95% (17)	100% (37)
<b>Distance to friends and family</b>	20.00% (2)	30.00% (3)	50.00% (5)	100% (10)
<b>Distance to work</b>	12.50% (4)	43.75% (14)	43.75% (14)	100% (32)

Other	33.33% (3)	11.11% (1)	55.56% (5)	100% (9)
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Do you have any other comments to share with us about your rental experience in Nanaimo?

Respondents: 39

#	Do you have any other comments to share with us about your rental experience in Nanaimo?
1	Lots of illegal suites and slum lords
2	This week my landlord put the house up for sale. I will have to move soon because it sold to someone from out of town planning to move here. I have contacted property managers and real estate agents; they tell me that there is nothing that is affordable for a family this size. Rents on similar dwellings are about \$1000 per month (not a typo) more than the current rent, and I only moved in to that house 3 years ago.
3	Ardent prooerties are scofflaws and ignore the legislation when they can get away with it. Bullies.
4	Landlords can get away with MANY things that are not legal because of the rental market being so difficult, and this is not a new problem, just a newly critical one. We are stuck in a place that is not great because we cannot afford the more than doubled cost of rent for even a comparable (so still unsuitable) place. Attempting to some something better would look more like triple our current rent, and demand is such that this probably doesn't exist anyways.
5	Airbnb house next door would make a great rental for a small family. Also we just lost our preschool child care since the home-based facility's house was sold and the preschool has not been able to find another rental house. Simply none available that would suit. We need more rental houses.
6	We are currently in the process of moving away from Nanaimo due to the lack of options and the overpriced nature of housing here. Currently in Nanaimo we rent a 2 bedroom with no yard for 1450/month. We can get a 3 or 4 bedroom with a yard and garage for less than that in southern Alberta. It's quite sad to us that we will be leaving here, but I am unwilling to pay over 2000/month for the kind of space we need.
7	Rentals are over priced, the market is over inflated. Foreign buying is inflating housing prices as well as rents well past what people who live here can afford. New developments are too small. houses are too close together, there is no parking. I don't know why the neighborhoods are built with what seems to be the assumption people don't drive. They do and the new areas do not have parking.
8	The house I'm renting will be sold at some point in the near future and I'm very concerned I may end up homeless due to being unable to find anywhere I can afford, if anything is available at all.
9	its crap. its expensive for what you get, nothing suitable for a family of 3+.. we need 2 bed and den, adult bedroom, child room, and office.. hard to find within in our budget in the areas we wish to live in. We would prefer a detached house of our own. cost of renting is more expensive then paying a mortgage.. 2,300 in rent a month when i could be paying 1500-2000 in a mortgage if i had my own down payment
10	Rents are way too high and yearly leases should be abolished. People get stuck living in a terrible situation because they are stuck in a lease. Month to month rent should be legislated.
11	The house we are in is perfect. Unfortunately the owners are looking to sell. We cannot afford to buy and owners are asking astronomical prices for their rentals. We need a 4 bdrm, minimum,

	but do not have \$3400.00 for rent. That is more than I make in a month, and we could not pay our bills with what my husband makes.
12	This mess all started with AirBnB and other platforms popularity.
13	Safety is up there as well, but no 4th option provided. Also, the quality, health and safety of the rental is not mentioned?
14	Please offer incentives to developers to build rental apartments and not condos for sale... Only the rich can afford to buy and then they rent for ridiculous prices. This needs to stop ASAP. Renters are never going to be able to afford to buy if 60% or more of their money is going to rent every month. The rich just keep getting richer as there's no incentive right now for them to build apartments for rent. For the love of God please make this happen.
15	Not enough affordable rentals that have 2+ bedrooms. I'm a single mom, I can't afford \$3000/month for rent
16	In my experience it is very hard to find a full house for rent. There is a lot of upper and lower suites available but that is not suitable for my family. I have been forced to stay somewhere we are not entirely happy with just because there is nothing else out there. Rent prices are going way up in an economy that cannot afford it right now.
17	I was looking for a rental apartment for my mother and there is nothing here she can afford as a low income senior. The wait lists for the low income places are so long she may never get one.
18	Landlords shun single parent families, especially those on disability
19	It's too expensive
20	As much as I don't like Airbnb's taking up rental houses, Leonard Krog is an A--hole for suggesting that Airbnb renter turnover is a nuisance to "nice, quiet suburban neighborhoods" with "strangers coming into the neighborhood constantly." The turnover of diverse people in the Airbnb next door to us is the best aspect of it. Krog should take his racist head out of his a--.
21	Single parent on disability. Am lucky to rent with friend below market value. Not going to last & have to find a new place to live within a year. Before this place, was functionally homeless, looking at renting places >75% of income because didn't have other options. Messaged places & none would share a place with me & child. Can't afford for my 5yr old to have own bedroom. Currently looking at buying RV to live in bc I don't have other options I can afford.
22	No
23	Rent prices are ridiculous. I work full time in health care. I should not be afraid to move out in to a 1 bedroom because I can't make ends meet. Do better.
24	If not employed rentals will not rent to you which forced me out of town
25	Hard to find affordable rent. And also basement or low units does not have a proper air circulation. And that creates mold issues.
26	Trying to find a house to rent is extremely difficult. There are more options to rent a house for an Airbnb than for someone to live in it full time. It's extremely frustrating especially if you have a young family.
27	Nanaimo is focussing too much on low income rentals. There is a large group of professionals with decent incomes who, for various reasons, have no desire to purchase a home, but cannot find suitable rentals. These are the people Nanaimo wants to attract. Stop paying attention to attracting low income people with affordable housing
28	So far so good but when my landlord sells, I will not be able to find anything

<b>29</b>	Almost impossible to find rentals. Not affordable
<b>30</b>	Rents are too high. I'm stuck here because everywhere else is too expensive. Rent should be 25 to 30% of my income, but my current rental is almost 50%, and everything else is way higher.
<b>31</b>	Price is crazy. 2700 and up for house that will fit my family. I tried to get something smaller, but landlords refuse saying house is too small
<b>32</b>	Noticed two apartment buildings in the area evicting residents and then renovating
<b>33</b>	It's terrible, only had one place get back to me promptly Island rent in Nanaimo, some don't reply at all. And because I don't work, it's very difficult to find someone that will rent to unemployed
<b>34</b>	Perhaps in bylaw have a percentage per each neighbourhood be designated low income housing so crime or drug concerns do not increase in a specific area
<b>35</b>	More supply is not the only solution lobby senior government to take action on property speculation
<b>36</b>	So expensive!! We got really lucky through a connection and got a deal for what we have.
<b>37</b>	Are you kidding? I do not get any of those choices when seeking a rental. If u find a rental you take it regardless of those "choices"
<b>38</b>	Part of the problem are so many people moving here willing to pay anything to come here. It is affecting folks who were raised here and frankly forcing them to leave Nanaimo as a result.
<b>39</b>	We have a rental beside us and the tenants do not match the neighborhood!