

RENTER EXPERIENCE SURVEY HIGHLIGHTS



The Nanaimo Rental Survey provided an opportunity for renters to provide their input on the challenges and opportunities on renting in Nanaimo. The survey was open from April 21st to May 12th with 533 responses received. Below are key highlights of the survey:

HOUSEHOLD INCOME SPENT ON RENT

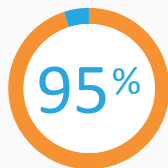


79% respondents spent **more than 30%** of household income on rent

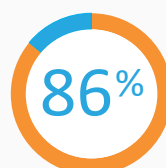
28% respondents spent **more than 50%** of household income on rent

76%

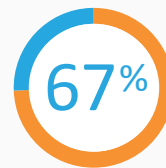
respondents experienced difficulty finding rental accommodation



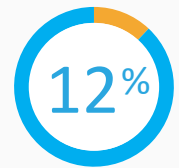
respondents identified **cost of housing** contributing to difficulty finding housing



respondents identified **lack of available rental** contributing to difficulty finding housing



respondents identified **lack of pet friendly rentals** contributing to difficulty finding housing



respondents identified **rental housing not suitable to my ability** contributing to difficulty finding housing



58%



HAPPY WITH
RENTAL
ACCOMMODATIONS



42%

58%

Unhappy with
size of rental

56%

Unhappy with
rental cost

41%

Unhappy with
condition of
rental

27%

Unhappy with
relationship
with landlord

20%

Unhappy
with location
of rental

8%

Unhappy with
accessibility

LANDLORD EXPERIENCE SURVEY HIGHLIGHTS



The Nanaimo Landlord Survey provided an opportunity for landlords to provide their input on the challenges and opportunities on renting in Nanaimo. The survey was open from April 21st to May 12th with 394 responses received. Below are key highlights of the survey.

Majority of
respondents
rent a:

Single
Family



Suite



Duplex



TOP CHALLENGES

1

respondents identified **ending the tenancy/ challenges with the residential tenancy act** as a top challenge in keeping and maintaining tenants

2

respondents identified **damage to property** as top challenge to keeping and maintaining tenants

3

respondents identified **tenants not paying rent on time** as top challenge to keeping and maintaining tenants

RENTAL SUPPORT

50%

respondents **not** interested in renting to tenants that receive rental support

17%

respondents rent to tenants that receive rental support

ONLY

16%

respondents have a problem keeping tenants



45%

respondents experienced difficulty finding tenants



39%

Unsuitable applications

37%

Missing/
Unsuitable
references

31%

Too many
applications

4%

Lack of
applications