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From: Sheryl Armstrong <Sheryl.Armstrong@nanaimo.ca>

Sent: Wednesday, May 12, 2021 11:43 AM

To: Jamie Rose <Jamie.Rose@nanaimo.ca>; Zeni Maartman
<Zeni.Maartman@nanaimo.ca>

Cc: Legislative Service Office <LegislativeServiceOffice@nanaimo.ca>

Subject: Re: No parking for handicap at BC Service , Selby St nanaimo

Good morning ,

Thank you for your email. You raise a very valid concern and I am cc'ing Mr. Rose of our engineering Department to assess this. I will also forward your concern to the Accessibility Committee for their info if you have no objections.

Legislative Services,

Could this email please be added to the next committee meeting.

Regards,

Sheryl

Councillor Sheryl Armstrong

City of Nanaimo

Sent from my iPad

> On May 12, 2021, at 9:52 AM,

wrote:

>

>

> Sheryl, yesterday I took my wife to BC Services Selby St to get a BC ID card, she is 77 years of age, post stroke, with limited mobility, there is no parking for handicap, we found a parking space on Selby St. Close to Albert St, my wife needs help to exit our car and needs solid ground to hold on to the car door while I get her wheel chair from the trunk of our car and place it behind her and assist her to sit down in the wheel chair again on flat solid ground, as there is a curb this is not possible, I had to back up a couple of car lengths to a residents driveway, (solid, ground, no curb) then get the wheel chair ready by the passenger door, then swing her legs out and help her stand up holding on to the door while I hold and help her sit in the chair, holding no one needs the drive way , then I had to push the wheel chair onto the sidewalk, and leave her there while I parked the car back into the parking space by Selby and Albert St, I was worried some one was going take that parking spot while I was busy, after car was parked I had to use the resident driveway again (no curb) to go across the street to BC Services, again all curbs ,I

had to push her down the street towards Fitzwilliam st, there is a building there next to BC Services with a driveway, we used the driveway to get onto the sidewalk , then access the wheel chair ramp entrance to BC Service centre , we need a handicap parking spot in front of the centre with flat ground ,no curb for safe wheel chair access
thank you