

The cover features the City of Nanaimo logo at the top left, a photograph of kayakers on a lake in the center, and a teal banner at the bottom with the title. The right side has a red header and a blue text box.

**CITY OF NANAIMO**  
THE HARBOUR CITY

# COVID-19 RECOVERY

*Working toward a gradual, safe and measured reopening of municipal facilities and resumption of City services and programs suspended during the COVID-19 pandemic.*

## PLANNING FRAMEWORK FOR MUNICIPAL OPERATIONS

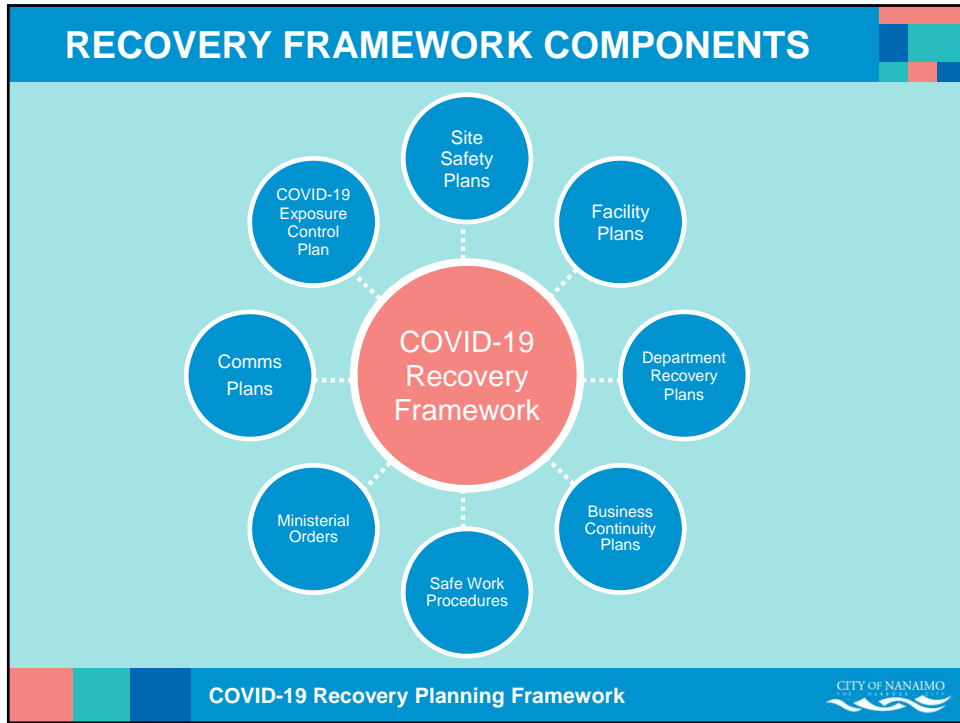
The infographic is a vertical flowchart with four numbered steps, each in a colored box with a corresponding list of actions. The background is light blue with a decorative pattern of colored squares in the top right corner.

### COVID-19 RECOVERY PLAN STEPS

- 1** **MARCH TO MAY**
  - Closure of facilities and park amenities
  - Cancellation of in-person recreation programming
  - Provide services online
- 2** **LATE MAY TO SEPTEMBER**
  - Reopening park amenities
  - Offering limited outdoor recreation programming
  - Opening up a pop-up tax payment office
- 3** **APPROXIMATELY SEPTEMBER AND BEYOND**
  - Further expansion of public access to programs and services
- 4** **DEPENDENT UPON RELEASE OF A VACCINE**
  - Resumption of normal operations and service and program delivery

COVID-19 Recovery Planning Framework

CITY OF NANAIMO



## DEPARTMENTAL RECOVERY PLANS

Step 1	Step 2	Step 3	Step 4
<ul style="list-style-type: none"> <li>• Closure of facilities</li> <li>• Work from home where practicable</li> <li>• New safe work procedures</li> </ul>	<ul style="list-style-type: none"> <li>• Reopening of park amenities</li> <li>• Satellite tax office</li> <li>• Additional online services</li> </ul>	<ul style="list-style-type: none"> <li>• Further expansion of programming</li> <li>• Re-opening of some facilities, with precautions in place</li> </ul>	<ul style="list-style-type: none"> <li>• Resumption of normal operations</li> </ul>
<b>IMPACTS ON 2020 BUSINESS PLAN</b>			
<ul style="list-style-type: none"> <li>• What will not get done when planned, or at all.</li> </ul>			
<b>NEW INITIATIVES NOT INCLUDED IN 2020 BUSINESS PLAN</b>			
<ul style="list-style-type: none"> <li>• What we did, or will do, that we hadn't planned to do.</li> </ul>			
<b>CHALLENGES/OPPORTUNITIES</b>			
<ul style="list-style-type: none"> <li>• What do we anticipate as City operations recover?</li> </ul>			

COVID-19 Recovery Planning Framework

## COVID-19 RECOVERY PLAN NEXT STEPS

- 1 Council motion to adopt Plan
- 2 Staff continue with operational plan implementation
- 3 Continue to monitor COVID situation, adapt operations

COVID-19 Recovery Planning Framework

