





LEVEL OF SERVICE

- Specialty weather forecast: twice per day Nov 1 – Mar 31
- Early shift road patrol, night patrol and call out procedures
- Pre-wet with brine when conditions warrant pre-storm and frost
- Begin clearing Priority 1 routes when snow depth is > 2 cm
- Target Priority 1 cleared, Priority 2 in progress within 24 hours of snow stopping
- Priority 3 and 4 may take 96 hours to complete after the snow stops
- New or subsequent snowfall 'resets' the clock

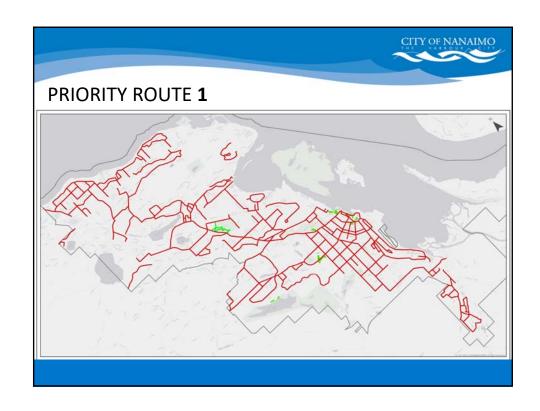


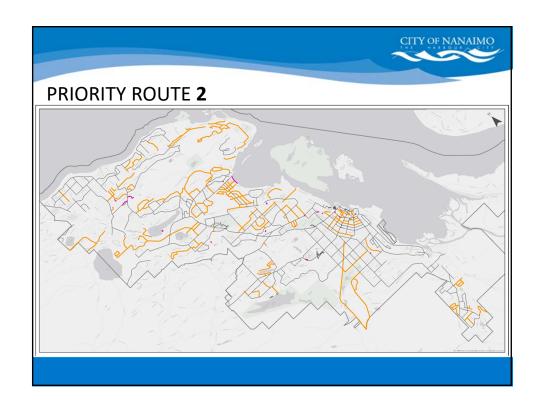


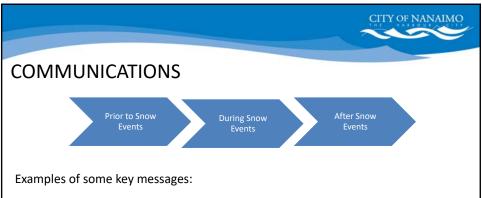
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- Provide winter driving/walking conditions (i.e. not bare pavement)
- First priorities:
 - Emergency, transit and first responder priorities
 - Major roads, near schools
 - City facilities, downtown core and high-use pedestrian areas
- Use contractors to support City's efforts (e.g. 100 km major roads, around recreational facilities)
- Residents and businesses expected to keep sidewalks clear (Bylaw 5000)
- Provincial highways maintained by MOTI (MainRoad)









- Major roads, including emergency and bus routes will be ploughed first.
- Whether you are a resident, tenant or business owner, you can play a key role in helping make our sidewalks accessible, by clearing the snow and ice, within 24 hours of the snow event as per City Bylaw 5000, Section 22 (1).
- If using the parks and trails systems, please be aware of the conditions that come with the cold weather and use caution.





