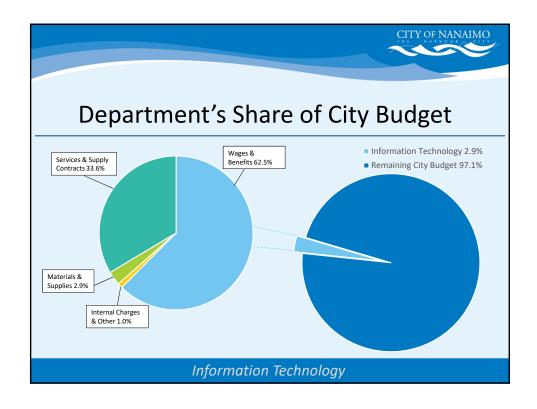




## Overview

- Application support
- Client support services
- Financial systems & reporting services
- Geographic Information System (GIS) services
- Technical services







## 2020 Key Challenges

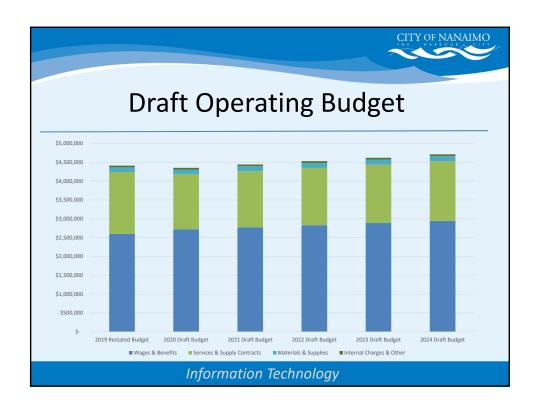
- Security
- Innovation and enabling change
- Community and staff expectations

Information Technology



## 2020 Key Initiatives

- Content Management System (CMS) pilot
- Mapping of planning department processes
- New Citizen Mapping portal and open data repository
- File storage capacity upgrade
- CCTV support for pipe inspection software
- Business continuity implementations (dual ISP)
- Enhance anti-malware software
- IT Network Security strategy





## **Proposed Changes to Budget**

- New personnel as part of July 2019
  Organizational Structure:
  - Director, Information Technology

