

**CITY OF NANAIMO
THE HARBOUR CITY**

Overview

The Parks, Recreation and Culture department is divided into:

- **Recreation Services Section** – made up of Aquatics, Arenas, Recreation and Culture Services (programs, special events and community development)
- **Parks Operations Section** – Operations and projects related to parkland, trails, parks buildings, and amenities
- **Facilities Section** – Planning, Operations, Asset Management, Energy Management, Infrastructure Renewal. Responsible for 5 major recreation facilities, 4 minor facilities, and other co-managed facilities with community organizations (The Port Theatre, Art Gallery, Nanaimo Museum, Vancouver Island Military Museum)



**CITY OF NANAIMO
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Recreation and Culture *2020 Business Plan*



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Overview

Parks, Recreation and Culture

Recreation and Culture

Aquatics

Arenas

Culture and Events

Recreation Services

Parks, Recreation and Culture

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Recreation Services Section

Aquatics / Arenas / Recreation

Operations of **Beban Park, Bowen Park, Nanaimo Aquatic Centre, Nanaimo Ice Centre and Oliver Woods Community Centre**. Amenities include:

- 2 indoor pools
- 2 fitness centres
- 4 ice surfaces
- 2 gymnasiums
- Conference/multi-purpose rooms
- 4 external facilities

Operations includes community programming, staffing, rentals, and ongoing facility maintenance.



Recreation and Culture

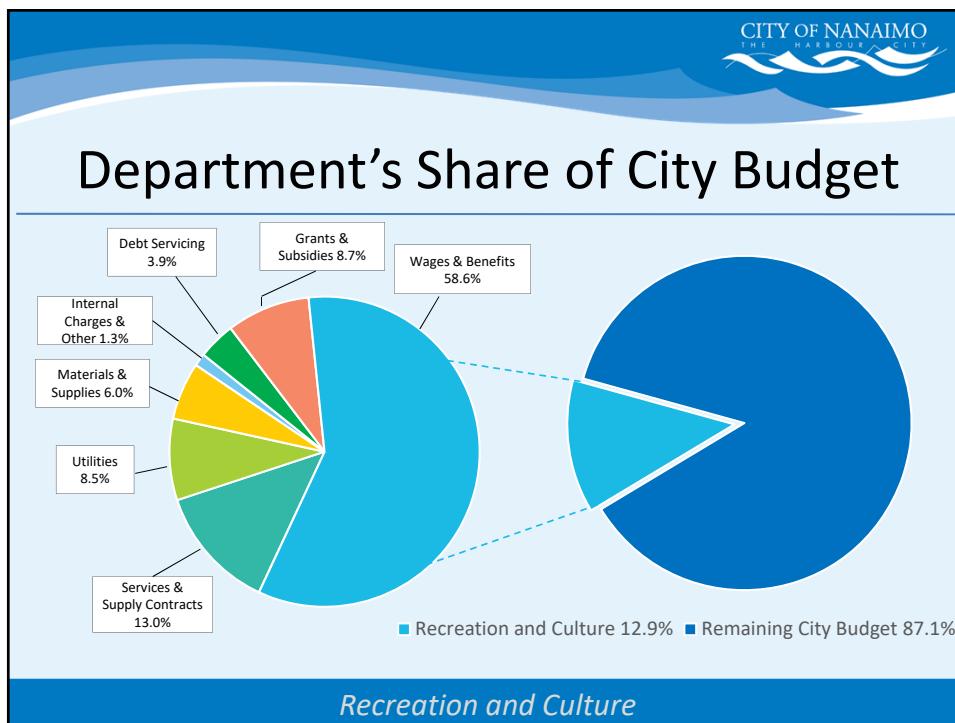
**CITY OF NANAIMO
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Culture Section

- Culture Plan for a Creative Nanaimo
- Cultural diversity
- Support and information for cultural organizations
- Grant programs:
 - Cultural facilities
 - Culture and Heritage
 - Downtown Events
- Temporary Public Art program
- Poet and Youth Poet Laureate program
- Street banners



Recreation and Culture





2019 Achievements – Recreation

- Redesigned summer hiring and training program
- Increased demand for 60+ Active Aging Programs
- Coordinated a variety of community events including:
 - Healthamongus, Earth Day, Family Fun Nights, Canada Day, Concerts in the Parks, Rivers Day, Snowbirds, Terry Fox Run, Finale
- Approx. 40 work parties in the parks
- Aquatics hosted 11 Regional/Provincial swim tournaments/meets
- Arenas hosted 14 tournaments including:
 - Training camp for two World Jr. Hockey teams – Czech Republic and Slovakia
 - Sold out World Jr. Exhibition game between Team Czech Republic and Team Slovakia
- President's Cup Senior B National Lacrosse Championship
- Hosting training camp for World Junior Hockey Championship and exhibition game Czech Republic and Slovakia

Recreation and Culture



2019 Achievements – Culture

- Departure Bay House Posts installed
- The Raven installed at Water Treatment Plan
- Completion of Culture 2019 programming:
 - Culture and Heritage Grants
 - Downtown Event Grants
 - Temporary Public Art
 - Poetry in Transit
 - New Youth Poet Laureate – Valina Zanetti
 - Youth Poetry Video Anthology – Beyond this City's Streets
 - Culture and Heritage Awards
 - Street Banner Design Competition
- Maintenance and repair of Spindle Whorl



Recreation and Culture



Key Challenges for 2020

- City re-organization
- Growing demand for pool, gymnasium and ice time
- Increase in competition between public and private recreation
- Recruitment training and staff retention
- Continued maintenance and improvements to service levels
- Removing barriers to entry into facilities and recreation programs (language, socioeconomic)
- Social issues
- Balance the cultural need of the community with available resources

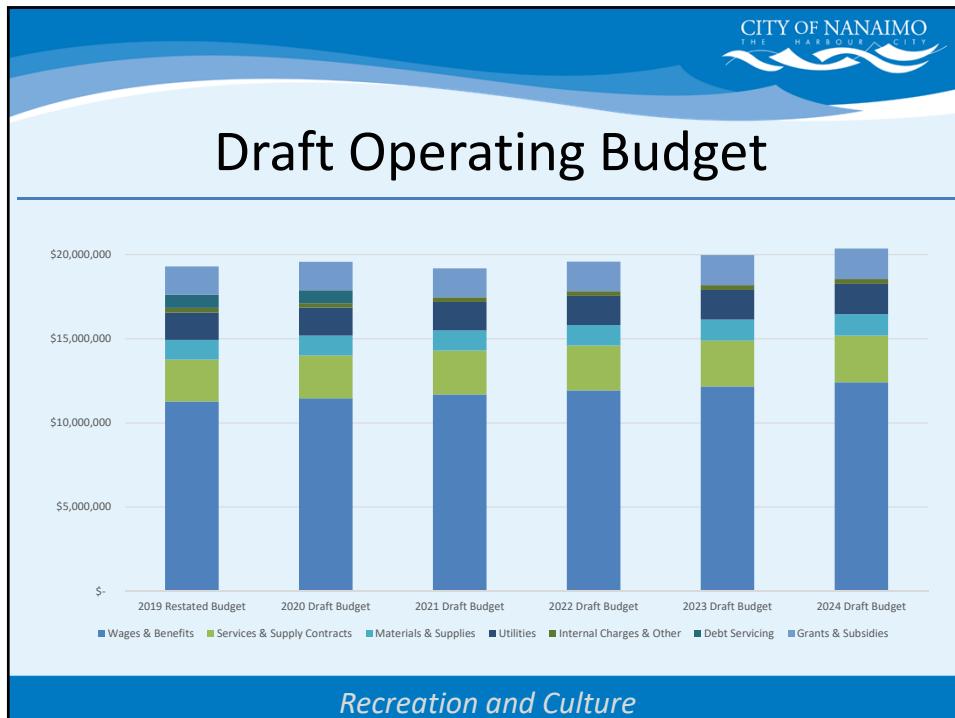
Recreation and Culture



Key Initiatives for 2020

- Establish new Recreation and Culture section
- Parks, Recreation and Facilities Master Plan
- Fees and charges implementation
- Shift in custodial scheduling
- Re-organize Recreation Coordinator portfolios
- Policy and Procedure manual for Recreation Services
- Evaluate current pre-school program
- Expand LIT/Quest Leadership Training into environmental stream
- Update 2014-2020 Culture Plan for a Creative Nanaimo

Recreation and Culture



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Overview

Parks, Recreation and Culture

Facility and Parks Operations

Parks Operations

Infrastructure Planning and Facilities Asset Management

Civic Facilities

Recreation Facilities and Custodial Services

Parks, Recreation and Culture

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Parks Operations Section

- Maintains over **1,018 hectares** of city-owned parkland. This space is divided in over **180 km** of trail, over **70 playgrounds**, **29 sports fields**, **3 artificial turf fields**, **12 dog off-leash parks**, **5 Community Gardens**, and other amenities.
- Sport venues available in parks include tennis, pickleball, lacrosse, sand volleyball courts, disc golf course, bike parks, skate parks, & mountain bike trails.
- Work is divided in different levels of service across Destination Parks, Downtown Parks, Natural Area Parks, Neighbourhood Parks, Sports Fields, Trails, and Utilities. Also includes environmentally sensitive areas and undeveloped parkland.





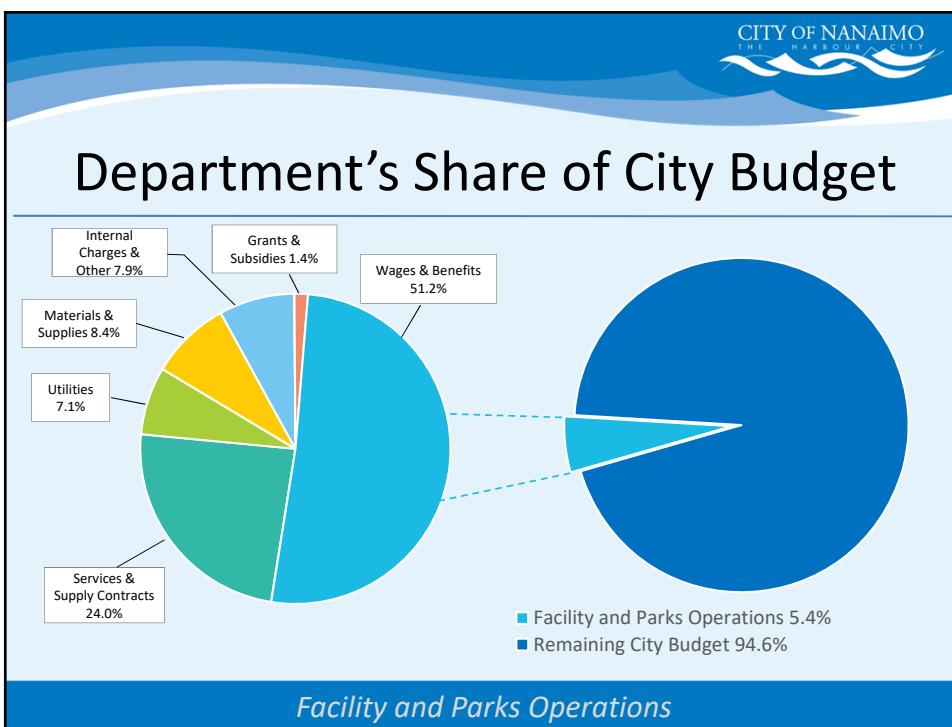
Facility and Parks Operations

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Facilities Section

- Main focus of section is for Parks, Recreation and Culture facilities, including operation, maintenance, repairs and upgrades.
- Also responsible for Energy Management across the organization and Asset Management Plan for facilities.
- Provides project management and project support for Parks and Recreation, Bylaw, Nanaimo Fire Rescue, Public Works, Police Services and civic facilities.
- Provides support and maintenance for cultural, community and other civic facilities (including leased).
- Assists with both short-term and long-term capital planning across the organization.





2019 Achievements - Parks

- Tree planting in Merle Logan bank – partnership with Rotary and TD Bank
- Raised walkway in Colliery Dam Park
- Annual bleacher replacement program
- Backstops and dugouts replaced in May Richards Bennet Pioneer Park and Sid Clark Gyro Park
- Parks, Recreation, Culture and Facilities Plan
- Master Plans:
 - East Wellington Park, Maffeo Sutton Park, Linley Valley
- Parks GIS Asset Inventory

Facility and Parks Operations



2019 Achievements – Facilities

- Annual maintenance, cleaning and repairs for Nanaimo Aquatic Centre and Beban Pool
- Ammonia plant upgrade in Frank Crane Arena
- Harbourfront Parkade sprinkler system upgrade
- Replaced Northfield School roof
- Bowen Park Complex and Oliver Woods Community Centre renovations
- LED lighting upgrades for:
 - Beban Pool,
 - NIC exterior and parking areas,
 - Nanaimo Aquatic Centre exterior and select interior areas
- Energy studies at Cliff McNabb and NIC for conversion of ammonia plants to low charge plants

Facility and Parks Operations



Key Challenges for 2020

- Changes to organizational structure from re-organization
- Increased graffiti, vandalism and garbage pick up
- Parks, Recreation, Culture and Facilities Master Plan completion
- Maintain and improve service levels with limited resources and staff capacity
- Climate change and resiliency
- Invasive species

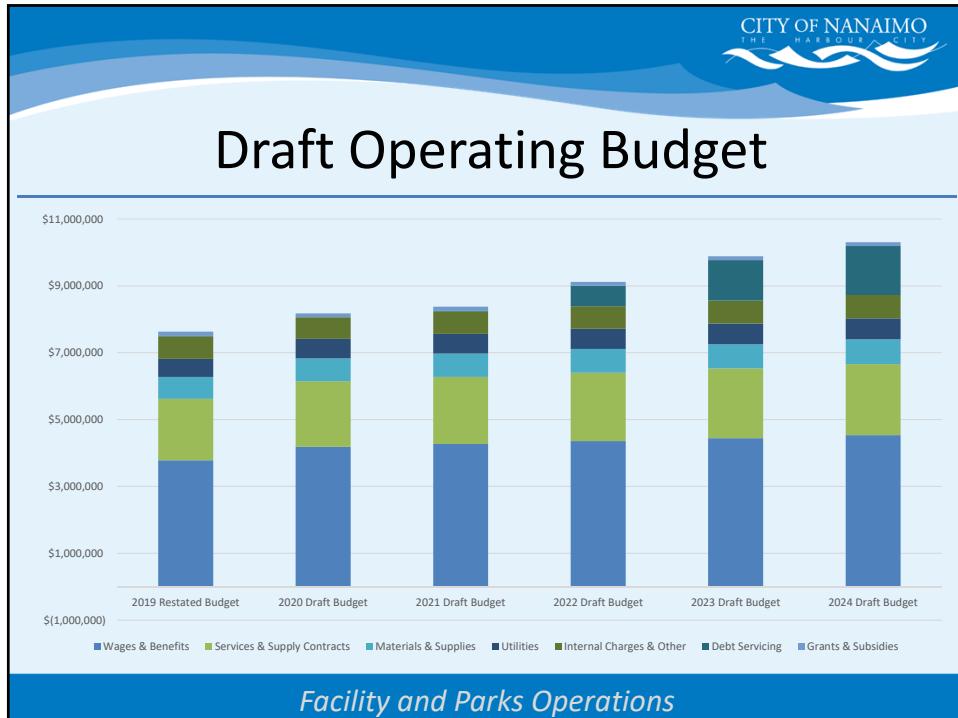
Facility and Parks Operations



Key Initiatives for 2020

- Harewood Centennial Park Youth Park Phase 1 & 2
- Integrate Harewood Centennial Park's trail system
- Irrigation system maintenance and improvements
- Way finding and sign improvements
- Facilities and Park Amenities Condition Assessment Program
- Asset Management Plan updates
- Lighting studies

Facility and Parks Operations



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Proposed Changes to Budget

- New Positions
 - Allocations Clerk
 - Co-op Student
- Loudon Boathouse (Design)

Supported by Business Cases

Parks, Recreation and Culture