

DATE OF MEETING MARCH 25, 2019

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SUBJECT Core Services Review Update

OVERVIEW

Purpose of Report

To provide Council with an update of the status of Core Service Review recommendations.

Recommendation

That the Governance and Priorities Committee receive the status of Core Service Review recommendations for information.

DISCUSSION

In February 2015, Council passed a motion to perform a City-wide Core Services Review (CSR). The CSR was identified by the Council of the day as the number one priority for that year and was to be carried out before any services were adjusted or initiatives undertaken by the City. A consultant was hired to help create the terms of reference before putting the Review to tender with WMC being the successful proponent. The Core Services Review Steering Committee, composed of the entire former Council and chaired by the former Mayor, guided the creation and implementation of the Core Services Review. In May 2016, the final report was presented to the former Council and later that year in September, an eTown Hall was held to provide feedback on individual findings contained within the report.

Staff last provided an update to Council on the progress made implementing recommendations outlined in the Core Services Review, and as directed by the previous Council, on 2017-OCT-30.

Attached to this Report (Attachment A), is the latest update of the Core Services Review. This document outlines the focus area identified in the CSR; action category (Council or Administrative); the recommendation; Staff that is now accountable; status; notes; and the reference section to the original CSR Report.

SUMMARY POINTS

- In February 2015, Council passed a motion to perform a City-wide Core Services Review.
- The final report was received by the consultant in May 2016.
- Council received the last update on the status of recommendations in October 2017.

ATTACHMENTS

Attachment A: Core Services Review Status Summary Spreadsheet |

Submitted by:]

Sheila Gurrie,
City Clerk and Corporate Officer|

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