

NANAIMO: COMMUNITY ENGAGEMENT TASK FORCE

Results of Pilot Project Session #4: Nov 21 2018 7-9:30 pm at Beban Park Social Centre *Empowering Neighbourhoods*

Purpose of Report

To present for City Council's information the results of the fourth and final community engagement pilot project and to let Council know that the Community Engagement Task Force will be submitting a final report early in 2019. The report will summarize the results of the four pilot sessions; evaluate what we have learned; and provide some recommendations to assist City Council and staff in enhancing's Nanaimo's community engagement culture.

Introduction:

The Community Engagement Task Force (CETF) consisting of nine self-selected residents supported by City staff was put together following a Council motion in 2016 to create a public engagement pilot program to *"further community engagement and public conversation"* in a less formal setting than a Council or Committee of the Whole meeting.

Up to November 2018, the CETF had held three pilot community engagement sessions. Pilot Project Session #1, in November 2017, was an open space technology discussion centred around *"Building Nanaimo for the Future: What are your priorities"* where five topics chosen by the community at large were debated and discussed in a round table format. Pilot Project Session #2, held in April 2018, utilized a *"micro town hall"* format with participants bringing their own questions that they wished to specifically ask of members of City Council again in a round table format. Pilot Project Session #3 held in July 2018 demonstrated a collaborative type of community engagement where residents partnered with the city in developing a strategy to meet an issue of importance selected by the community which, in this case, was *Homelessness: How do we increase understanding and move towards action?*

Purpose of Pilot Project Session #4: Empowering Neighbourhoods

The specific purpose of Community Engagement Pilot Project Session #4 was to *build relationships between Council and neighbourhoods by sharing what residents love about their neighbourhoods, identifying issues of concern and working together on solutions.*

The concept for this session was derived from a recommendation which arose at the first Pilot Project Session in November 2017 from residents discussing the topic of community engagement. This group suggested the need to strengthen neighbourhood associations to encourage citizen representation in the engagement process. The CETF believed that organizing a session geographically around neighbourhoods would provide an opportunity for a diverse group of residents of each neighbourhood to identify the issues that are of concern to them and perhaps, common across neighbourhoods. This would also provide incoming City Council members with an opportunity to better understand the needs at a neighbourhood level before embarking on its next strategic plan.

The CETF was also conscious that the majority of participants at our sessions have been more than fifty years old and, as a result, we were missing an active component of our population. To encourage the participation of youth, the CETF invited members of the Young Professionals of Nanaimo to be table moderators.

Format of Pilot Project Session #4:

The session was open to all members of the public with particular invitation extended to members of the Nanaimo Neighbourhood Network. When arriving at the session, participants were seated at ten round tables according to where they lived:

1. Dover/Parkwood
2. Stephenson Point/Hammond Bay/Rocky Point/Lost Lake
3. Departure Bay
4. Wellington
5. Hospital Area/Townsite
6. Newcastle/ Brechin Hill
7. Westwood Lake/Jingle Pot/College Park
8. Harewood/Fairview
9. Downtown/Old City/Nob Hill/ South End
10. Chase River

Opening remarks were provided by Chris Sholberg, Culture and Heritage Planner, City of Nanaimo who gave a brief history of the Nanaimo Neighbourhood Network noting the last time there had been a similar forum with neighbourhoods as the focal point was in 2003. Chris had also created a super-sized wall map of Nanaimo and its neighbourhoods which would prove very useful in providing a visual representation of the results of the session.

Our facilitator for the event was Larissa Coser who organized the round table discussions into three twenty-minute components charged with identifying:

- 3 things we love about our neighbourhood (printed on hearts & flower stickies);
- 3 main issues in our neighbourhood (printed on orange houses); and
- 3 action items we are willing to take on as a neighbourhood (printed on green houses).

The results of each of these conversations were posted on the large wall map which were then used by a reporter from each table at the end of the evening to present as a summary of their discussion. To conclude the event, participants were allowed some time to review the contents of the wall; compare results; take pictures and just generally mingle.

The session was attended by the Mayor and six Councillors (two Councillors sent regrets with previous commitments) who floated from table to table listening and responding to the discussion. Participants were able to move among tables if they so wished. As noted, table moderators were members of the Young Professionals of Nanaimo most of whom received about 2 hours' worth of facilitation training prior to the event. Members of the CETF assisted by taking notes at some tables.

Results of the Discussion:

A full transcript of the discussion at each of the neighbourhood tables is attached.

What is evident from these notes is that each neighbourhood has its own set of clearly defined characteristics which are enjoyed and appreciated by its residents. While those in the downtown area love its heritage and its diversity; those in the Stephenson Point/ Hammond Bay area love their open green spaces and access to the ocean; and residents in Chase River appreciate their rural atmosphere. Harewood is affordable and walkable while Departure Bay just enjoys being Departure Bay. Wellington has a great mix of old and new homes and ample shopping facilities; the Hospital area is affordable; and Dover/ Parkwood has a good blend of seniors and families. Westwood Lake/ Jingle Pot/ College Park residents are convinced that they are earthquake resistant living on top of their safe bedrock; and for Newcastle/ Brechin it's all about location, location, location with its immediate access to the waterfront, proximity to downtown and great views.

In spite of this diversity, however, neighbourhoods have many issues in common. These are key issues which members of Council may wish to consider when looking at current and future municipal programs, services and budgets.

NEIGHBOURHOOD TRAFFIC

- Highway going through centre of the city
- College Drive thruway & speed
- Westwood/ Jingle Pot intersection
- Ever expanding VIU increases traffic flow/ parking issues
- Parking at Departure Bay/ traffic congestion
- Motor vehicle/ traffic on Long Lake
- Speeders on Terminal, Stewart and Townsite
- Parking for community events at Maffeo Sutton leaves no room for residents to park
- Increased traffic/ congestion in Hospital area
- Traffic increasing along Hammond Bay
- Traffic through Parkwood to Superstore; speeding traffic; more traffic

NEIGHBOURHOOD SAFETY

- Theft, garbage in alleys, littering, over saturation of social services
- Long Lake nuisance activities/teenage party at north end of Long Lake
- Temporary supportive housing at 250 Terminal: concern there will be break ins, littering, needles, insufficient security
- Vandalism
- Transients using neighbourhoods for access and living
- Needles
- Theft
- Crime

NEIGHBOURHOOD DIVERSITY & AFFORDABILITY

- homelessness
- Lack of density
- Not a diverse community (primarily single family)
- Lack of affordable housing
- Lack of low-income housing

NEIGHBOURHOOD AMENITIES

- Lack of community public spaces
- Lack of benches
- Lack of sidewalks in places
- Update to transportation plan: improve safety; more sidewalks
- Not very walkable
- More services like grocery stores/drycleaners
- Non-walkable to public services
- No longer a grocery store between downtown and Brooks Landing
- Dilapidated park playgrounds/broken and malfunctioning equipment
- Lack of functioning continuous bike paths
- Pedestrian crossings: not enough for walking safely/lighted crosswalks
- City not committing to road safety/sidewalks etc. being left to developers
- Walking/cycling transit safety
- Need more pedestrian routes
- Development: Schools are full

NEIGHBOURHOOD TRANSIT SERVICES

- Lack of buses in College Heights
- Improve bussing
- Public transportation does not go into neighbourhoods like Departure Bay which is also on a hill
- Insufficient buses and routes at peak times to University/schools
- Lack of transit at peak times/Hospital bus routes are not well thought out
- Transit system in Chase River

NEIGHBOURHOOD ENVIRONMENTAL ISSUES

- Preservation of Cat Stream & Waterways
- Preservation of tributaries of Chase River
- Threatened wildlife corridors
- Deer on Hammond Bay Road: traffic hazard
- Cleaning up after pets

ECONOMIC DEVELOPMENT GENERALLY

- Revitalization of downtown
- Empty commercial space downtown
- Unknown future of Department of National Defence land
- Insufficient zoning: not enough commercial/too much industrial around Diver and Long Lake
- No year-round farmer's markets
- Empty shops, yet building more shops next door

CITY SERVICES/ ENGAGEMENT ISSUES

- Service quality is not matching the growth, i.e. Policing & bylaws
- More consultation from City Council with residents
- Possibility of having a liaison person in present system
- Respecting First Nation cultures
- Newcastle/Brechin Neighbourhood plan not being implemented

Action items to resolve these issues ranged from neighbourhood initiatives like building neighbourhood pride, creating neighbourhood watches and supporting local businesses to more direct interactions with City Council and staff on particular items like moving a mail box to ease traffic congestion; installing a flashing light at a blind intersection or at pedestrian crossings; reviewing decisions about removing advance greens at high volume traffic intersections; or creating a new neighbourhood community centre.

Continuing to carrying on conversations between neighbourhood associations and Council was seen as critical to ensure that policy documents such as the Official Plan, neighbourhood plans and the Transportation Master Plan were not just sitting on the shelf but were being actively reviewed and implemented throughout the city; and understanding where new plans were required to be undertaken such as improving the safety of evacuation routes in the Hammond Bay and Chase River areas as well as Parkwood.

Results of Evaluation of Pilot Project Session #4:

As in all sessions, participants were asked to complete an evaluation form about the public engagement process. Although there were sixty-eight registered participants for the session, only nineteen feedback forms were received which is comparable to the response rate in previous pilot project sessions. A summary of all the responses is also attached.

Of those completing the form, most were satisfied with the event with one person rating it just a 3 out of 6 on the continuum of satisfaction. They appreciated meeting and connecting with their neighbours and the Mayor and new Councillors; as well as the opportunity to share concerns in an open dialogue; and get an overview of neighbourhood associations and their issues. On the negative side, the venue was the least appreciated aspect of the session with it being too cold, noisy and difficult to hear. There was also concern expressed as to how the input and recommendations coming out of the session would be utilized or even taken seriously.

All respondents felt more comfortable engaging with the Mayor and Councillors as a result of this event with one person saying that “this level of interaction makes it feel as if they are more approachable.” There was some concern that Councillors might not have spent as much time as they could have at any one table but generally Council was well represented and listening.

As with previous pilot project sessions, the majority felt that they had some influence in identifying which topics which were important to them. They understood how to participate and felt welcome and respected while doing so. They felt that their input was valued and that the experience itself was of value.

Most had heard about the event via Facebook with the newspaper and word of mouth a close second and third. Given the purpose of the event to empower neighbourhoods, participants were pretty evenly distributed across the city. As in previous sessions, the majority of respondents were over 50 years old.

As this was the fourth and final pilot project session for the CETF, we asked respondents whether they had any comments or suggestions to help us prepare a report to Council on community engagement. One respondent suggested that this kind of event with neighbourhoods be done once a year and another recommended that, in our report, we be: “forthright – don’t avoid the difficult issues, don’t sugar coat.”

The CETF would like to thank Tracy Loewen and her colleagues who are always the backbone of the work of the task force as well as Chris Sholberg for his expertise and background on Nanaimo neighbourhoods. Special thanks go to Larissa Coser for her excellent facilitation of the event as well as to the members of the Young Professionals of Nanaimo who added greatly to the proceedings as table moderators.

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Downtown * Old City * Nob Hill * South End

Things we love about our neighbourhood:

- Walkability
- Waterfront
- Downtown
- Summer/Christmas markets
- Acceptance and inclusivity
- Diversity
- 'Small town' feeling
- Community and sense of belonging
- Looking after each other
- Heritage
- Creativity
- Sense of pride
- Community gardens
- Sharing
- Book shelves
- Nature
 - Lakes
 - Rivers
- Slower pace of life
- Mountains
- Parks
- Schools
- Festivals & Events

Issues/concerns about our neighbourhood:

- Affordability
- Homelessness
- Housing
- Over saturation of social services
- Safety
- Littering
- Garbage in alleys
- Lack of density
- Empty commercial space
- Industrial park in residential area
- Empty schools
- Theft

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- Highway going through the centre of the City
- Lack of community public spaces
- Lack of benches
- Revitalisation of downtown

Action Items:

- Present at a Council meeting
- Neighbourhood watches
- Steering committee to revisit the neighbourhood plan
- Neighbourhood Association
- Promoting community engagement & advertising neighbourhood
- Representation in city council
- Supporting local business
- Build neighbourhood pride
- Getting involved

Westwood Lake * Jingle Pot * College Park

Things we love about our neighbourhood:

- Safety
- Proximity to VIU
- Pub, restaurant in area
- Views
- Close to Westwood lake
 - Park
 - Fishing
- Eclectic housing
- Close to parkway - easy transportation
- Earthquake safe (bedrock)
- Continuity & Sense of community

Issues/concerns about our neighbourhood:

- Traffic
 - College Drive throughway & speed
- Lack of sidewalks in places
- Income suites
- Utility rates
- Lack of buses in College Heights
- Trail access blocked
 - Abandoned Okanagan place
- Westwood/Jingle Pot intersection

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Action Plans:

- Flashing sign – slow, blind corner
- Move mail box (Harwell Drive)
- Meeting between traffic safety depot and college heights association
- Speed bumps

Harewood * Fairview

Things I love about my neighbourhood:

- History and independence
- VIU
- Quiet streets and alleys
- People
- Colliery Dam Park and access to nature
- No smell of Harmac
- Transitional neighbourhood and new QF
- Affordable, walkable, variety of people

Issues/concerns about my neighbourhood:

- Preservation of Cat Stream & Waterways
- New development is changing character
- Increased traffic flow
 - An ever expanding VIU
- Parking
- Preservations of tributaries of Chase River
- Possibility of having a liaison person in present system
- Update to transportation plan
 - Improve safety
 - More sidewalks
 - Improve bussing
- Service quality is not matching the growth, ie. Policing & bylaws
- Unknown future of Department of National Defence land
- More consultation from city council with residents

Action Plans:

- Request funding from City for Harewood Neighbourhood Association (HNA)
- Invite Councillors to hear issues
- Communications from the City automatically get posted on HNA Facebook sites
- City funds neighbourhood associations to publish newsletters
- City can help forward emails/newsletters from neighbourhood associations to residents
- Improve/bring back communications department to support/enhance communication
- Fill out transit surveys and attend public meetings

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- Recruit volunteers to build awareness for community association

Departure Bay

Things we love about our neighbourhood:

- Departure Bay beach
- Quiet single family neighbourhood
- Nature and scenery
- Close to some major facilities
 - Beban
 - Downtown
 - Hospital
- Good balance of schools, residential houses, and businesses

Issues/concerns about our neighbourhood:

- Not a diverse community
- Not very walkable
- Public transportation
 - Uphill
 - Does not go into neighbourhoods
- Parking
- More services
 - Grocery stores
 - Dry cleaners
- More traffic congestion
- Respecting First Nation cultures

Action Items:

- Better contact lists for association members
- Closer communication between community associations and City Councillors
- Create a plan/vision to create a community village
- Create a parking plan
- City purchase residential properties to re-zone multifamily use
- Neighbour shuttle buses in local communities
 - Peak activities and events
- City allocated funds to individual community associations
 - Get association members to create in their own areas

Wellington

Things I love about my neighbourhood:

- Mix of old and new homes

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- Lots of trees
- Mix of underground and above ground services
- Central
- Easy transportation
- Ample shopping
- Community halls
- Farmers Markets
- Safety
- Lake Access
- Close to A.R.L
- New parks and trails

Issues/concerns about my neighbourhood:

- Long Lake nuisance activities - safety concerns
- Teenage party at north end of Long Lake
- Motor vehicle/traffic on long lake
- Non-walkable to public services
- Insufficient zoning
 - Not enough commercial
 - Too much industrial – (around Diver and Long Lake)
- Insufficient buses and routes at peak times
 - To University
 - To Schools
- No year-round farmer's markets

Action Plans:

- None noted

Newcastle * Brechin

Things I love about our neighbourhood:

- Location: on the waterfront;
 - close to town
 - Swy-a-lana Lagoon
 - Maffeo Sutton Park
 - Bowen Park
- Transportation: close to ferry terminal (pro and con attribute); good bus service
- Marinas
- Views
- Trees; wildlife including lots of deer
- Diversity of housing: mix of single family and apartments
- Walking on waterfront
- Access to amenities/ restaurants and some groceries at Terminal and Brooks Landing

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- Not crowded
- Safe and comfortable: quiet at night; women can walk alone at night; friendly
- New paved road on Terminal

Issues/concerns about our neighbourhood:

- Speeders on Terminal, Stewart and Townsite
- Temporary supportive house at “Newcastle Place” (250 Terminal Avenue)
 - concerns about actions of people who visit or who are “add ons” to those who live there such as break-ins; littering; needles in the neighbourhood
 - Fears that there will not be effective security particularly in first couple of months
- Newcastle/Brechin Neighbourhood Plan not being implemented
- Lack of affordable housing
- Parking for community events at Maffeo Sutton leaves no room for residents to park
- No longer a grocery store between downtown and Brooks Landing
- Dilapidated park playgrounds/ broken and malfunctioning equipment

Action items for top three issues:

Control of Speeders on Terminal, Stewart and Townsite

- Form a neighbourhood speed watch (RCMP may have a volunteer program for this)
- Add flashing lights to crosswalk at Townsite and Stewart
- Educate drivers re: protocol at crosswalks
- Install crosswalks on Terminal at Mt Benson and Rosehill as recommended in Neighbourhood Plan
- Coordinate enforcement of speeders/ crosswalks/ traffic calming on Stewart / Highway 1 between city and province
- Apply traffic calming principles of Nanaimo Master Transportation Plan to neighbourhood

Temporary supportive housing at Newcastle Place (250 Terminal)

- Need a timeline for upcoming actions as soon as possible which should include:
 - Immediate formation by Island Crisis Care Society (operator of housing) of Community Committee to include representatives from Newcastle neighbourhood (Pacifica Housing’s Uplands Walk on Uplands Drive is a good model for a committee)
 - Establishment of a “good neighbour agreement” between neighbourhood and Island Crisis Care Society
 - Confirmation of security measures to be provided with either RCMP or private firm which may have an impact on 2019 Budget discussions coming up
- Newcastle residents to take it upon themselves to welcome new residents into the neighbourhood.

Implementation of Newcastle/ Brechin Neighbourhood Plan

- Newcastle Association to meet with planning staff to review the plan to determine what needs to be done, e.g. pedestrian crossings on Terminal and Stewart

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Hospital Area * Townsite

Things I love about my neighbourhood:

- Affordable and supportive housing
- Green spaces
- New developments – walkability
- Good public transit
- Diversity of the neighbourhood
- Access to amenities and facilities

Issues/concerns about my neighbourhood:

- Transit/congestion
- Lack of transit at peak times
- Hospital bus routes are not well thought out
- Transportation
- Increased traffic
- Safety
- Lack of low income housing

Active Items:

- Traffic light on Bowen Road
- Bowen/ Dufferin intersection
 - Advance lights going off of Bowen/Dufferin
- Look at traffic patterns associated with emergency response vehicles

Stephenson Point * Hammond Bay * Lost Lake

Things I love about my neighbourhood:

- Great neighbours
- Parks
- Communications
 - Neighbourhood walks
- History
- Open green spaces
- Access to Linley Valley
- Pacific Biological System
- Variety of houses
- Access to ocean
- Walking
 - Safe
 - Wildlife

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Issues/concerns about my neighbourhood:

- Traffic
 - Increasing along Hammond Bay
- Lack of functional continuous bike paths
- Deer on Hammond Bay Road
 - Traffic hazard
- Threatened wildlife corridors
- Pedestrian crossings
 - Not enough for walking safely
 - Lighted crosswalks
- “City not committing to Road Safety – Sidewalks etc. – being left to developers”

Active Items:

- Evacuation Plan for area
- Limited routes
- Start a petition
 - Improve Hammond Bay safety
 - Exit strategies for Emergencies - “Hammond Bay Road is our Life Line”
- Audit of current infrastructure along Hammond Bay
- Gather data for Hammond Bay Road improvements
 - From City Staff
 - Gain access of City Plan
- Advocate for change of City process for improvements

Dover * Parkwood

Things we love about our neighbourhood:

- Diversity of ages
 - Seniors and families
- Parkwood Park
 - Residents maintain and create events
 - Facebook page
 - Sharing food
- Dover
 - Transit
 - Biking
- Connectivity with walking
- Access to the beach

Issues/concerns about our neighbourhood:

- Vandalism
- Cleaning up other pets

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- Walking/cycling transit safety
- Traffic through Parkwood to Superstore
- Speeding traffic
- Speed limits
- More traffic
- More population
- Need more pedestrian routes
- Transients using neighbourhoods for access and living
- Empty shops, yet building more shops
- Needles
- Theft

Action Items:

- Create an Official Community Plan
 - Website
 - Discussions
 - Problem solving
 - Get restarted with association involvement
- Safety Plan
 - Emergency
 - Traffic
 - Vandals
 - Block watch
 - Digital Communities
 - Facebook, etc
- Easy and safe routes of bikes, walking, busses to schools, parks, recreation facilities
- Empty storefronts
 - Create activities in empty storefronts
 - Book sharing

Chase River

Things I like about my neighbourhood:

- Long-time residents
- Parks
- Amenities nearby
- Rural atmosphere
- Beautiful nature
- Halloween celebrations & trick or treating
- Community participation
- Clean

Issues/concerns about my neighbourhood:

- Transit system

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- Crime
- Development
 - Schools are full

Action Items:

- Working with City of Nanaimo
 - Social housing location via public consultation
Community Centre
 - Grant proposal and update of Official Community Plan
- Involve City re: Traffic access

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Total Feedback forms received: 20

Please rate your overall satisfaction with this event [scale of: 1 (dissatisfied) - 6(satisfied)]

1. None
2. None
3. One
4. Two
5. Eight
6. Seven
- Blank - Two

What did you like most/least about this event?

- City wide focus rather than neighbourhoods
- Having this opportunity with guided discussion and mayor and Council present
- “Open” format leads to drifting a bit from issue that needs discussion – i.e. supportive housing locations etc.
- Lots of people in attendance
- Nothing – event was really good
- Meeting people/connecting from my neighbourhood
- Meeting neighbours and hearing concerns
- Diversity and co-operation
- Opportunity to discuss neighbourhood issues
- Face to face and councillors present
- Open dialog and hearing other communities successes and struggles
- Face to face and good questions
- Met councillors – positive and creative thinking
- Common main issues
- Opportunity to share concerns, open dialog, many communities present
- Everyone’s contribution/participation. Very interesting
- Got an overview of neighbourhood associations and their issues
- Active facilitators at every table
- **Least** - it was difficult to hear
- **Least** – Venue was cold
- **Least** – not sure how these recommendations/input will be utilized/taken seriously?
- **Least** – the room was not good for discussion
- **Least** – a bit hard to hear everyone due to noise in room
- **Least** – need more time/more often?
- **Least** – venue was cold and loud/echoed
- **Least**- need more time for discussions
- **Least**- Cold and couldn’t hear

Do you feel more comfortable engaging (Email, phone, appearing as a delegation etc.) with an elected official?

- No, I was fine before and that has not changed

- Yes, it is a challenging process to engage with busy officials – sometimes best via email than only briefly in person
- Yes, this level of interaction makes it feel as if they are more approachable
- Yes
- Yes
- Yes
- Yes – I would be quite comfortable
- Yes - never have a problem doing that
- Yes
- Yes, email, phone or personal delegation
- Yes, a bit more – reminds me of the importance of it all
- Councillors didn't spend much time at our table (Harewood)
- Yes
- Yes, great way to meet
- Yes
- Yes, the council was well represented and listening well
- I am a new resident and would be happy to participate again
-

Do you have comments or suggestions to help us prepare a report to City council on community engagement?

- None
- Be forthright – don't avoid the difficult issues, don't "sugar coat" - communicate them clearly and respectfully
- Give suggested actions with a positive focus.
- Perhaps a few particular current issues could be put on the table to discuss as opposed to a completely "open" format
- People need to stop judging people with mental health, not a lot of us use drugs
- Thank you very much for having/holding this series for public engagement
- Timeline city responses
- Do this once a year – please continue what this committee has begun. Engagement with Council and with other neighbourhoods is so valuable.
- Maybe I could help? [REDACTED]
- Crosswalks at Mt. Benson and Rosehill for safety trying to cross Terminal Ave
- Would like City Council to support Community Association websites or Facebook pages or block watch sites

How did you hear about this event?

1. Word of mouth – ~~NI~~
2. Newspaper – ~~NI~~
3. Printed poster –
4. Facebook – ~~NI~~
5. City Facebook page –

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6. City Website - I
7. Other – Friend – I
8. Other – email from City of Nanaimo - I
9. Facebook event – II

How much do you agree with the following [scale of: 1 (dissatisfied) - 6 (satisfied)]:

“I felt that I had influence in identifying which topics are important to me.”

1. None
 2. None
 3. None
 4. Three
 5. Six
 6. Ten
- Blank - One

“I understood how to participate, and felt welcome and respected while doing do”

- 1) None
 - 2) None
 - 3) None
 - 4) None
 - 5) Seven
 - 6) Twelve
- Blank - One

“I felt that my input was valued”

- 1) None
 - 2) None
 - 3) One
 - 4) None
 - 5) Seven
 - 6) Eleven
- Blank - One

“I felt the experience tonight was of value to me”

- 1) None
 - 2) One
 - 3) None
 - 4) One
 - 5) Three
 - 6) Thirteen
- Blank – two

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Which area of Nanaimo do you live in (May we contact you to follow up on your feedback?) if so, please specify how to contact you.

- Wellington – [REDACTED]
- Knobb Hill/ Harewood [REDACTED]
- Newcastle
- Central – [REDACTED]
- Bowen park/Hospital/Quarterway [REDACTED]
- Parkwood [REDACTED]
- Newcastle [REDACTED]
- Harewood
- Dover & Parkwood
- Harewood
- Wellington [REDACTED]
- Old City Quarter
- Border of NOLA and Harewood
- Wellington
- Newcastle
- [REDACTED]

What is your age?

1. Under 18 –
 2. 18-34 –
 3. 35-49- II
 4. 50-64 – ~~III~~ II
 5. 65 or older – ~~III~~ IIII
- Blank - II