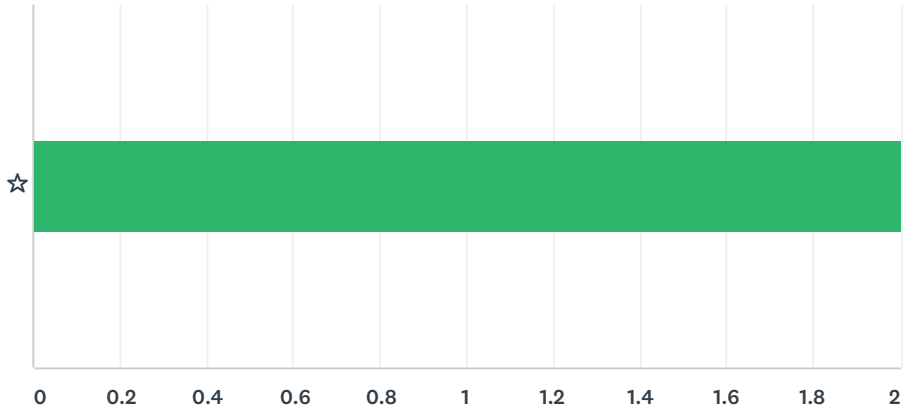
Q1 On a scale of 1 to 5 with 5 being excellent, how would you rate this method of engagement for meaningful and constructive public conversations?

Answered: 105 Skipped: 0



	VERY POOR	POOR	OKAY	GOOD	EXCELLENT	TOTAL	WEIGHTED AVERAGE
☆	5.71% 6	16.19% 17	33.33% 35	32.38% 34	12.38% 13	105	2.00

Q2 What are your thoughts on using Open Houses for informal public conversations? Any ideas on how this model could be improved?

Answered: 71 Skipped: 0

#	RESPONSES	DATE
1	Open Houses are good! Also make lots of information available on the City of Nanaimo Website with contact personnel listed with their email contacts.	8/31/2017 8:16 AM
2	I like the open house engagement concept. It is important however to share information gathered at such Open Houses with the participants/attendees	8/30/2017 6:13 PM
3	I agree with the Cons:above. I would like public conversations with Mayor & councillors	8/30/2017 4:22 PM
4	schedules never work, busy people never afforded appropriate opportunities to engage.	8/28/2017 2:29 PM
5	I like it - accommodates those with busy schedules that may not be able to attend a "set time" session & the laid-back atmosphere is nice for those that might not want to speak up in a big group setting (like me!)	8/27/2017 9:02 PM
6	If the public feedback was documented, given genuine consideration, and those giving the feedback were followed up with. I think most people don't believe their feedback is important and an open house is really to tell people what is going to be done, not asking what people would like to see happen. Trust is built with actions that are congruent with talk. That hasn't been my experience with open houses.	8/25/2017 8:37 PM
7	This is the cheapest method of obtaining information. Most people have a computer	8/25/2017 8:05 AM
8	Open houses are too often scheduled at inconvenient times and locations for many people, in order to improve that you would have to schedule more of them, which then increases costs.	8/24/2017 3:30 PM
9	Have the same info available online so that dialogue with staff is already informed and thus more meaningful.	8/24/2017 12:14 AM
10	Same people show up. Neighbourhood associations should be invited /added to consultation mix in a meaningful way	8/23/2017 10:19 PM
11	when you have an open house forum, you usually only hear from those who are comfortable speaking in public. Many others don't feel their voices are heard.	8/23/2017 8:55 AM
12	I like this idea because for the more introverted among us, it is less intimidating than being put in the spotlight and have to employ public speaking skills. Also having booths sounds very interesting.	8/22/2017 8:43 AM
13	Some people do not like to go in front of everyone with a microphone to offer his-her ideas. The idea of a private booth or stations where the participants can offer their ideas on a more private manner, is more appealing to many. The staff available in each station could record the suggestions and thoughts of the participants.	8/21/2017 10:19 PM
14	Facebook Live	8/21/2017 8:57 AM
15	Great for obtaining input, however some topics will be of interest to people enough to solicit a valid opinion, others may give an opinion feeling they 'should say something', yet have no idea of the issues.	8/20/2017 5:37 PM
16	Figure out a way to record public input. If it is "staff intensive" there ought to be enough people to record discussions and suggestions at each station .	8/20/2017 5:34 PM
17	Open houses work well for selling for a home, but I am dubious about their effectiveness to engage the public on city issues. The problem is that people have many interests and city issues are rarely at the forefront of concern. It's what affects people directly, their interests, their pocketbooks, which will grab their attention. An Open House, with information booths is a nice idea, but I sadly don't think it will draw many people. Going out of the house is to do something fun or necessary. Going out for an issue of civic duty is something people will do only if it is truly pressing.	8/20/2017 5:09 PM

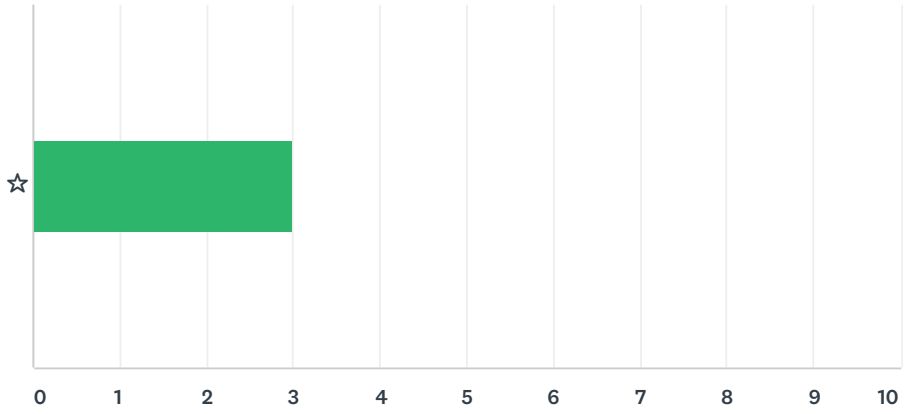
18	People are too busy. Or at least I am. I prefer online opportunities. I'm filling this in while on vacation on Hornby Island. (I do live in Nanaimo). I like this option better than the others though.	8/20/2017 2:46 PM
19	be sure that the leader/speaker doesn't allow one person to monopolize all the time. Is assertive enough to say there are others here who are seeking info. extra and I need to move on ...etc	8/20/2017 10:36 AM
20	Maybe different times and locations ?	8/19/2017 6:27 PM
21	good for information sharing, a quick snapshot of public interest in a given topic. less helpful for feedback.	8/19/2017 3:26 PM
22	Informal public conversation is great in theory but it has great potential to go in many directions without any progress.	8/19/2017 3:07 PM
23	I think they are a great idea as long as they are family friendly, and there's elements that creates the environment for conversation. I'm talking about having coffee, tea, soft music and staff that are extroverts who will start up conversations.	8/18/2017 8:53 PM
24	They can be great as long as the facilitators can remain neutral on the topic.	8/18/2017 7:28 AM
25	Comment cards at each info station.	8/17/2017 4:01 PM
26	My experience with this approach has not felt very satisfactory because it's unstructured. I had to stand around for a while to catch what was being said then formulate my questions without knowing whether or not the person had already spoken about that. Also, I am hearing impaired which is challenging. I prefer to hear a verbal presentation before attempting to engage in small group discussions.	8/16/2017 10:33 PM
27	People often ignored; waste when public suggests something en masse and it is ignored; times often not good for single parents to attend; real and legitimate sense of community division; personal feelings often override facts and science	8/16/2017 6:32 PM
28	Could be a great vehicle but you have to do a better job at getting the word out. There's far too much reliance on social media - not everyone is on FB or other sites and certainly many aren't there routinely. That means much gets missed.	8/16/2017 6:44 AM
29	City transit from Area A "Cassidy area" for I pay tax but do not get the privilege to participate in anything Nanaimo has to offer but I pay taxes like everybody else...	8/16/2017 12:24 AM
30	I think it would help if open houses were video taped and residents could view them as able, as it's difficult for many to be limited to being present at open houses. Comment section could follow the video where people can submit their thoughts and ideas. Allows for much greater community engagement.	8/15/2017 10:57 AM
31	Use this kind of public conversation at various stages during the planning process. If used AFTER decions are made, it is useless. Sorry.. i have been part of too many such efforts.	8/15/2017 2:50 AM
32	I never find to attend. I fear that there is a set group of people who keep attending the open houses. A sort of Nanaimo special interest group. Not there fault but might be overly influential.	8/12/2017 8:33 AM
33	A 'virtual' online version may also be of benefit and further increase accessibility/ public participation.	8/11/2017 8:59 PM
34	Limited as it fosters input from a few people. Take your conversations out to small neighborhoods. Have community members offer to host one in their homes.	8/11/2017 7:46 AM
35	Still a valuable way to get to the community. Online may reach more due to flexibility and convenience.	8/11/2017 12:18 AM
36	Kind of seems like a propaganda machine... I would actually rather a person-free open house where I can read at my own pace without being watched. Maybe have one or two people on site but away from the booths to answer questions.	8/10/2017 8:12 PM
37	Nothing will be done	8/10/2017 8:09 PM
38	City resources could be more effectively used for formal public consultations.	8/10/2017 9:19 AM
39	It encourages more people to speak than a large forum, and allows people to work around their schedules. I can't think of a solution to the issue of documentation. Audio recording?	8/10/2017 9:06 AM
40	If the open houses are not lead completely by staff it MAY work.	8/9/2017 9:36 PM
41	Documenting public opinion could be easier if the open house concluded with an electronic survey that was available on iPads or touch-screen stations.	8/9/2017 5:54 PM

42	All good	8/9/2017 5:46 PM
43	I like it as long as there is also documents that can be read over and shared with others.	8/9/2017 12:04 PM
44	These are pretty good, assuming the team members and stakeholders have the correct information. The difficulty with the Events Centre open houses is that staff seemed to have such a tightly controlled message that many questions were directed to the City Manager's office, which is terribly inefficient.	8/8/2017 6:54 PM
45	Only those with time will attend. This doesn't provide a good cross section of the population.	8/8/2017 3:58 PM
46	In today's world, you need to reach those who physically cannot be there and perhaps engage the younger generation. Have a live stream with speakers from each information station. Have the speakers have access to a live chat in which to engage with those viewers.	8/8/2017 3:58 PM
47	Save open houses for bigger items	8/5/2017 10:57 PM
48	Having stations where people go place-to-place seems difficult for the public to provide a great amount of input.	8/5/2017 9:32 AM
49	Identify some boundaries and provide current information and plans.	8/5/2017 8:37 AM
50	I would suggest using it to inform the public but not as a feedback method as it is very difficult to capture public response and the response is only heard by the staff member present.	8/4/2017 2:48 PM
51	If this is supposed to be an open topic engagement process what is on the open house boards?	8/4/2017 1:10 PM
52	Yes, the forum already exists at Council Meetings and can be documented very easily. Change how residents are allowed to communicate and what they can during question period! Simple!	8/4/2017 10:00 AM
53	There should be a space to write ideas down at every station, rather than 'here are our ideas do you like it? ' ask 'what are we missing how can we make it better? '	8/4/2017 6:43 AM
54	Online forums as well	8/3/2017 9:43 PM
55	Not everyone can attend. Not everyone has access to computers. The people that do attend are people worth listening too. These people are giving their time freely and care about their community, they are there.	8/3/2017 2:01 PM
56	Open houses are good for gaining a deeper understanding of public sentiment (but you tend to get the usual suspects who always turn out) whereas online delivers a broader way of gaining feedback from a wider selection of the community.	8/3/2017 1:39 PM
57	I did not feel listened to at waterfront tent event. It was very crowded. no for and against discussion	8/3/2017 1:35 PM
58	How will the information stations be selected? Who controls what gets on the consultation agenda?	8/3/2017 6:38 AM
59	Few people turn up. It's a waste of time and money. Today's population is more social media driven.	8/2/2017 10:53 PM
60	Start with this type of conversation to get ideas what the public will hear at these sessions	8/2/2017 3:14 PM
61	Book facility for same afternoon and evening, this way people who work can go in the evening, others can go to the afternoon session.	8/2/2017 2:38 PM
62	Get everything on line and a good screening process to make sure one vote only.	8/2/2017 2:30 PM
63	Advance notice with details on what questions can/will be addressed. Always add a booth for "other" to accept items not on the agenda and one for "local specific issues" input.	8/2/2017 12:23 PM
64	Very few people have time to attend Open Houses in person, even when they are interested in the topic of the Open House. To have a "general" Open House seems like a waste of staff time as there would be very few people who would attend these sessions. The people who would show up would be chronic complainers, and responding to these folks tends to be a waste of staff time as well.	7/24/2017 8:56 AM
65	The open houses I have attended have been enjoyable and worthwhile. Staff have demonstrated knowledge. Perhaps there is an opportunity to use tablets on location to aid in data collection?	7/20/2017 5:13 PM
66	No	7/20/2017 10:28 AM

67	My experience has shown that they are a complete waste of time and money. Because no matter what the public says, they are just ignored. It is a complete sham and us old folks read right through it. The lot of you are on the way out. What we did with that cop lady? We will do that to 7 more that are not you clowns.	7/20/2017 10:02 AM
68	This covers many benefits. It allows people to learn how to come to a safe place and be heard as well as learn to conduct themselves in a proper professional manner that breathes humanity and caring rather than negativity and long-term festering animosity. It allows Community to come together and be heard together as well as agree to disagree at times. I think this is very important.	7/19/2017 11:49 PM
69	Open Houses provide better public engagement	7/19/2017 9:56 PM
70	Open houses are good for people who show up. I suggest an online interactive public engagement forum such as Facebook.	7/19/2017 3:18 PM
71	sometimes they are at inconvenient times// hard to get to//also sometimes the officials whether elected or paid staff are not open to listening to negative comments/ they just want you to validate whatever is on the agenda	7/19/2017 11:45 AM

Q3 On a scale of 1 to 5 with 5 being excellent, how would you rate this method of engagement for meaningful and constructive public conversations?

Answered: 92 Skipped: 13



	VERY POOR	POOR	OKAY	GOOD	EXCELLENT	TOTAL	WEIGHTED AVERAGE
☆	8.70% 8	21.74% 20	35.87% 33	28.26% 26	5.43% 5	92	3.00

Q4 What are your thoughts on using Town Hall Meetings for informal public conversations? Any ideas on how this model could be improved?

Answered: 71 Skipped: 0

#	RESPONSES	DATE
1	Make sure you have experts available on the subject, not council members that are soley there because they are elected. They are not experts!	8/31/2017 8:17 AM
2	usually get dominated by one or more special interest groups or individuals. Difficult to shut down participants who dominate	8/30/2017 6:13 PM
3	I like the format of Town Hall Meetings. Again the Cons: above re:meeting going out of control/emotions high; I certainly understand how frustrations can lead to emotional outbursts, that's human. Because of this I suggest that setting strict ground rules ie: anyone (this includes council members) using aggressive/abusive language would get 1 warning and then if they persist, they will be asked to leave. If they refuse security will escort them out & possibly police called. This ground rule should be visibly posted at the entrance to the room and reiterated at the beginning of each meeting. I think if it is established right away more people who can speak respectfully even when they are frustrated/angry, will feel comfortable to attend & participate and the bully's will hopefully be silent.	8/30/2017 4:42 PM
4	same	8/28/2017 2:29 PM
5	Outspoken & negative people would likely dominate the event. If a particular topic of interest though it could be good. Would have been good for Council to have done something like this before the Event Centre instead of turning to an expensive referendum...	8/27/2017 9:04 PM
6	The reason, I believe that emotions run high is because there are so few opportunities for people to have their voices genuinely heard and acted on. People feel frustrated, angry and the temper of the meeting can be a reflection of how much people feel 'heard' If town hall meetings were held regularly and facilitated to encourage good discussion(making sure all have an opportunity to speak in a safe and inclusive environment) I would hope that it would become a positive event that would give good information to the decision makers.	8/25/2017 8:44 PM
7	make sure this is a method always used unlike how the "event center "magically appeared in the 2016-19 strategic plan. no power to do this again by elected officials	8/25/2017 8:07 AM
8	Town hall meetings (broadcast on local cable) are a much better way to allow the public to really be heard. It's clear by the language being used in this survey (shame on you BTW) that the city prefers the open house method because it's a way to control and contain opposition, but the goal of engagement should NOT be to control opposition. The goal of engagement to should be to LISTEN to opposition and really hear the concerns being voiced.	8/24/2017 3:37 PM
9	Have questions submitted prior to the meeting. Allow respondents time to review questions with an option to delve deeper. This would keep the flow going and be less boring for others.	8/24/2017 12:19 AM
10	No	8/23/2017 10:20 PM
11	Those with strong opinions tend to bully those of differing opinions either overtly or through intimidation	8/23/2017 8:56 AM
12	This is the standard. It's okay. I think ultimately using all methods at first to establish what's the most effective would be most effective. You guys may find that using all, perhaps with different degrees of frequency, is best.	8/22/2017 8:44 AM
13	My ideas on this are expressed in the previous page, that was dealing with Open Houses and information stations with staff present to respond to questions and to record suggestions or ideas from participants.	8/21/2017 10:20 PM
14	Written submissions prior to forum	8/21/2017 9:00 AM
15	Invite conversation from each participant, rather than focusing only on those who speak the fastest and/or loudest.	8/20/2017 5:43 PM

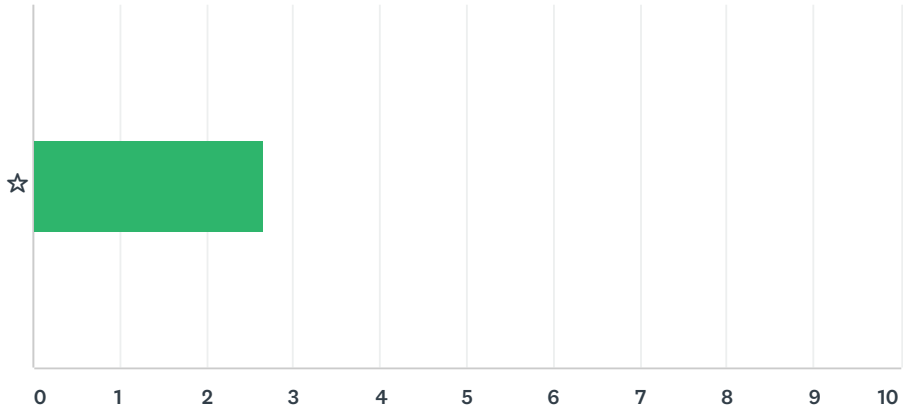
16	What do you mean "as equals "? Are you talking so socio-economic, Neighborhood, age...or what? Elected officials are not necessarily good facilitators	8/20/2017 5:38 PM
17	John McCain used Townhalls during his election campaign against Barack Obama in the 2008 Election. It was slightly helpful to his campaign, but I would judge that the overall impact was fairly minimal considering that he lost the election decidedly. Townhall Meetings, as I see them, are more of a pressure release, a chance for people to vent their feelings in a public setting. I am dubious as to their effectiveness to engage people in calm, rational discussion that can effectively change minds and perspectives. For people who like a chance to declaim loudly and gesticulate forcefully, I imagine it can be a good time.	8/20/2017 5:13 PM
18	Nice to meet elected officials. However same comments as option 1. I prefer online.	8/20/2017 2:46 PM
19	can work if as i said earlier the leader is strong enough to have to move on to other's ideas/question. have a police presence in order to avoid people getting out of hand	8/20/2017 10:37 AM
20	Depending on who is chairing/running the meeting it can go the wrong way and people may get upset	8/19/2017 6:29 PM
21	good to see the level of engagement with a given topic. hard to manage and/or hear divergent voices when/if large single view groups prevail	8/19/2017 3:27 PM
22	Hold meetings on specific topics only.	8/19/2017 3:08 PM
23	I think they are inefficient and create a us can them environment. I don't think these should be used.	8/18/2017 8:54 PM
24	Constructive and informative as long as officials can remain neutral. With our current council I find most do not have the ability to listen or refrain from voicing their own preference.	8/18/2017 7:31 AM
25	Limit the topics for each meeting.	8/17/2017 4:02 PM
26	Town hall meetings could be improved by having a bank of greeters who welcome people when they arrive and explain the process. They would also reassure people that if they did not feel properly heard in the meeting, they are invited to note their concerns and will be contacted later to ensure their point of view has been/will be conveyed.	8/16/2017 10:39 PM
27	Rules of decorum ignored by many -- including elected officials and staff; turns into a pissing match beteeen personalities	8/16/2017 6:34 PM
28	Again, Nanaimo does a poor job of getting visibility for these types of events. I'm pretty active/aware and often I find out about them after the fact and by chance.	8/16/2017 6:46 AM
29	Once again I pay City of Nanaimo taxes and I canot participate no city bus that I pay for.	8/16/2017 12:26 AM
30	Video taping the open houses and allowing for people to view and comment as they can, many are unable to attend specific dates and this allows for more community engagement. After which the comments/ideas could be categorized and rated by the public in importance.	8/15/2017 11:00 AM
31	Good if not too controversial. Perhaps, over time, such meetings would diffuse controversy. To not hold any conversations puts then public against the city. Tough times these days.	8/15/2017 2:54 AM
32	Provide online access	8/12/2017 8:34 AM
33	Often overwhelmed by 'negative nellies' and bullies ... a poor participation process overall.	8/11/2017 9:00 PM
34	Too one way in terms of presenting information. Often taken over by interests groups. Attend meetings of service groups, NGO board meetings and chamber meetings to gather information.	8/11/2017 7:47 AM
35	Inconvenient numbers may be low.	8/11/2017 12:20 AM
36	This format could work well if there was an app to submit questions, which all attendees could see and vote Moderators would review questions and ask the best ones and the most popular ones on the people's behalf. I've seen this work well at a tech conference. It's efficient and it keeps loud mouths off the mics...	8/10/2017 8:19 PM
37	Considering the thug council members assault each other, god knows what more could happen...	8/10/2017 8:10 PM
38	Use technology to also engage remote participants through teleconferencing, for those not able to attend in person.	8/10/2017 9:20 AM
39	With a thoughtful, trained moderator, a town hall promotes community and allows people to be heard and supported.	8/10/2017 9:08 AM

40	Again, it depends on how the topics are brought forward. If topics are brought forward only by staff, then it is something that will go out of control. There would need to be a strong person "running" such a meeting who understand parliamentary procedure well and knows the community well.	8/9/2017 9:39 PM
41	I feel that average members of the public will not be drawn to this sort of thing. People who are specifically invested in municipal politics are likely to be over-represented.	8/9/2017 5:55 PM
42	Great idea	8/9/2017 5:46 PM
43	Have one neutral person keep things under control.	8/9/2017 12:05 PM
44	Unfortunately, in a community with some well-known characters who seem to come to meetings prepared to do little else but yell from their pulpit, it can be really difficult for the rest of the community to be heard. I don't know how this can be improved - perhaps strict time limits on questions/comments?	8/8/2017 6:56 PM
45	Only the vocal minority will be heard.	8/8/2017 3:59 PM
46	Same response for the Open House gatherings	8/8/2017 3:59 PM
47	Big ticket items should get 1 group meeting after opens houses are complete	8/5/2017 10:59 PM
48	This seems like a reasonable means of providing a forum for citizens to express their concerns.	8/5/2017 9:33 AM
49	Fine	8/5/2017 8:38 AM
50	I would restrict the scope of the meetings to a specified list of topics to ensure more targeted feedback from the public and more structure overall to the forums.	8/4/2017 2:50 PM
51	Since council wants to continue with Town Hall meetings then what is the difference between what is happening now and the new public engagement pilot program?	8/4/2017 1:11 PM
52	Run it like a convention with opportunity to debate particular issues. I have been to many conventions that brought many together with differing backgrounds and ideologies and it has never escalated out of control even when people are passionate about the issue. That is just a fear that keeps open communication from happening.	8/4/2017 10:05 AM
53	Councilors need thicker skin, and less shmarmy condescending attitudes.	8/4/2017 6:45 AM
54	If used right	8/3/2017 9:44 PM
55	Not everyone can attend. Not everyone has access to a computer. Important to hear all sides.	8/3/2017 2:03 PM
56	As you mention in the pros and cons - emotions can tend to run high. A single voice can overshadow the rest of the participants. Moderation and facilitation are important, but it also takes a certain kind of personality to stand up and provide an opinion. Many people are shy and don't want to offer feedback in public. The process can often lead to more outrage when a person's microphone is turned off or they're told their time is up.	8/3/2017 1:40 PM
57	My questions are not addressed as they relate to environmental coccerns.All questions need a turn,so people return.	8/3/2017 1:37 PM
58	This survey is too simplistic. It does not start early enough in the process. Public wants input into what gets discussed at any type of forum.	8/3/2017 6:39 AM
59	People only show up if it directly affects them. For a larger democratic use social media.	8/2/2017 10:54 PM
60	People would like this type of communication prior to attending a form with no topics, must know prior to attending.	8/2/2017 3:15 PM
61	Not comfortable with this method as personal security can be an issue.	8/2/2017 2:40 PM
62	Still think on line is the way to ensure participation.	8/2/2017 2:31 PM
63	Local or community moderators to assist and <help> with free expression and to maintain safety and openness instead of City officials being possibly LINKED to a "preferred of chosen" course of discussion and/or decision making.	8/2/2017 12:26 PM

64	Town Halls are important because they are a forum for citizens to speak to their elected official directly, but "informal" meetings, as you point out, can be chaotic and dysfunctional if the audience is allowed to run the show. What also makes these forums ineffective is "political speak." The politician is pretending to listen but deflects and refuses to answer questions directly, which riles the audience more. Staff have NO control over this aspect of a Town Hall. The effectiveness lies largely on the public speaking / listening skills of the politician being questioned.	7/24/2017 9:01 AM
65	I've been to meetings where emotions can run high—sometimes not wanting to get on anybody's bad side causes people to not speak up regarding their own views. Giving those people an opportunity to ask questions in advance, or online would be good. Also, the ability to attend remotely would be useful.	7/20/2017 5:15 PM
66	Caters towards loud, outspoken people and negative conversation	7/20/2017 10:29 AM
67	Complete sham	7/20/2017 10:03 AM
68	This is a fantastic idea and often use in my camps and Foster groups that I worked in. We came together in Great Space and had many things to say but at the same time it was neutral spot where a person could be safe to herd and their opinions be taken seriously. And also educated those that are unfamiliar with debates and talks on how to conduct themselves in an environment that will in the future allow them to be heard.	7/19/2017 11:52 PM
69	Town Hall Meetings are good for people that are unable to get to an open house	7/19/2017 9:59 PM
70	Again, it is a good idea for people who show up. Many people don't realize these engagement sessions are happening. How come this has not been happening sooner? Many people are using social media, because it is interactive and real time.	7/19/2017 3:20 PM
71	yes they can get lively because usually they are held about real issues that citizens care about. I think our current city councillors are too heavy handed and not open to hearing opinions that vary with their own	7/19/2017 11:47 AM

Q5 On a scale of 1 to 5 with 5 being excellent, how would you rate this method of engagement for meaningful and constructive public conversations?

Answered: 85 Skipped: 20



	VERY POOR	POOR	OKAY	GOOD	EXCELLENT	TOTAL	WEIGHTED AVERAGE
☆	20.00% 17	28.24% 24	25.88% 22	17.65% 15	8.24% 7	85	2.66

Q6 What are your thoughts on using Revolving Conversations for informal public conversations? Any ideas on how this model could be improved?

Answered: 71 Skipped: 0

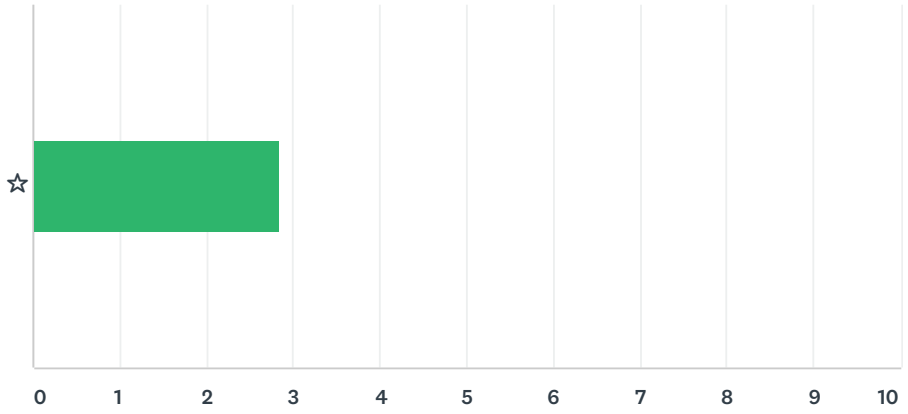
#	RESPONSES	DATE
1	Unsure as to what this means....	8/31/2017 8:17 AM
2	How do you select the "Inner Circle"?	8/30/2017 6:14 PM
3	I'm not familiar with this style. I'm curious why it would have to be leaderless. Could this style be done with a moderator so the Con: (I only see one here) could be avoided	8/30/2017 4:49 PM
4	usual suspects particpating	8/28/2017 2:30 PM
5	It sounds kind of strange & I question whether this would be the best method	8/27/2017 9:05 PM
6	answered ok because I do not understand how this would work. I have no opinion	8/25/2017 8:46 PM
7	overpowered by small # of individuals that control the event	8/25/2017 8:08 AM
8	I'd like to see this in action. I think the major benefit is that it has the potential to give people who are usually pushed out of the conversation (because of race, gender, etc.) an opportunity to share their thoughts & ideas.	8/24/2017 3:40 PM
9	Have someone facilitate and another write down comments so that good ideas don't get lost.	8/24/2017 12:21 AM
10	Would like to learn more about il	8/23/2017 10:21 PM
11	Seriously, it's best to give people a well constructed survey. Deliver the information, allow discussion, then ask the participants to complete an unbiased questionaire. Then follow through	8/23/2017 9:03 PM
12	Fascinating. It does sound adversarial but I suppose only if one approaches it that way. It sounds very intriguing. As long as anyone is allowed to join the inner circle, so no one can monopolize the conversation, it should be good. There must be a way to fairly distribute the time in the inner circle.	8/22/2017 8:47 AM
13	I would not participate but other might	8/21/2017 10:21 PM
14	no	8/21/2017 9:01 AM
15	If it's an informal topic, why such a structured and regulated system in place? Could generate frustration and ill-rest.	8/20/2017 5:45 PM
16	The concept of leaderless doesn't make any sense	8/20/2017 5:39 PM
17	It is an interesting concept, but, again I question if people would actually take time out of their day to go out and discuss civic issues. Further, the Samoan circle is an interesting concept, but I wonder at its effectiveness to draw people into conversation. My understanding is that only small groups of people (between 5 and 9) are genuinely productive when discussing complex issues. Even a bit more than 10 people can easily result in a few people monopolizing the conversation, and more reserved people finding little opportunity to inject their input.	8/20/2017 5:16 PM
18	I prefer online.	8/20/2017 2:46 PM
19	still needs someone to direct and oversee. do with my students but must have one to keep the task on hand focussed	8/20/2017 10:40 AM
20	Depending on who is there and someone may take over and push his/her views on all present	8/19/2017 6:31 PM
21	needs to be well managed organized. See The Art of Hosting for good strategies for public focused conversations. Also good strategies with World Cafe conversations.	8/19/2017 3:28 PM
22	Meh.	8/19/2017 3:09 PM
23	I believe they can be used in very specific situations. I think most people aren't willing to put themselves on the spot and those who are can take over; making it difficult to hear others who may have great ideas.	8/18/2017 8:55 PM

24	Success would be largely dependant on strong facilitation and the absence of members of city council.. might work well for a specifics issue.	8/18/2017 7:34 AM
25	Learning curve.	8/17/2017 4:03 PM
26	This sounds good although I have not experienced one. I believe it would be important to have enough "staff" on hand to instruct and support people in using the process.	8/16/2017 10:42 PM
27	No direction or sense or goals; people just come to impose their views as opposed to listening to ideas	8/16/2017 6:35 PM
28	Interesting idea but I just don't see it as practical.	8/16/2017 6:47 AM
29	City bus would be great with 2 family mobile home parks and 1 senior park also1 adult 45+park,so many people need this service we pay for it and	8/16/2017 12:29 AM
30	Who gets to be in the inner circle? Is it inclusive of all who wish to speak?	8/15/2017 11:02 AM
31	I think that there still needs, in our cultured t least, to be a host or moderator or chair for this kind of engagement. We, in our culture have difficulty being silent with controversial issues. Perhaps a time limit?	8/15/2017 2:59 AM
32	Most citizens would likely not participate	8/12/2017 8:35 AM
33	Can't see how this can constructive work in an efficient manner - easily monopolized.	8/11/2017 9:01 PM
34	Probably costly, council needs to model this type of conversation and it appears we are a ways away from that.	8/11/2017 7:49 AM
35	None at this point in time.	8/11/2017 12:21 AM
36	This sounds horrible.	8/10/2017 8:20 PM
37	Stupid	8/10/2017 8:10 PM
38	Sounds somewhat intimidating for some people.	8/10/2017 9:22 AM
39	This model would require a good understanding among participants of the desired outcomes in order to work.	8/10/2017 9:12 AM
40	Leaderless meetings, from my perspective and experience usually means nothing much gets accomplished. The rules on speaking would need to be very clear. Speak once until everyone has had a chance to speak, etc.	8/9/2017 9:41 PM
41	You lost me at "dialogue can be monopolized."	8/9/2017 5:57 PM
42	As long as it generates answers.	8/9/2017 5:47 PM
43	No ideas, I'm just not comfortable with it.	8/9/2017 12:06 PM
44	This seems almost impossible to administer, and the loudest/most forceful people can easily de-rail the conversation.	8/8/2017 6:58 PM
45	This sounds like hell on earth.	8/8/2017 3:59 PM
46	Same as previous two	8/8/2017 3:59 PM
47	Never tried this before	8/5/2017 11:00 PM
48	This doesn't encourage open discussion and some people may feel like they do not have an opportunity to speak.	8/5/2017 9:33 AM
49	How do you ensure everyone has an opportunity to be heard?	8/5/2017 8:40 AM
50	I don't see this being anything than a meandering bitch session in which nothing productive emerges	8/4/2017 2:51 PM
51	what is the dialogue about? How is the topic chosen?	8/4/2017 1:12 PM
52	Nope, no ideas. I think this is just a redesigned means that simulates what currently happens when you keep people from talking.	8/4/2017 10:10 AM
53	Who decides who can join the inner circle? I have little faith that council would present a fair representation.	8/4/2017 6:46 AM
54	Ok	8/3/2017 9:44 PM

55	Is only productive if the inner circle is an informed group	8/3/2017 2:05 PM
56	This requires a lot of discipline and not all viewpoints will necessarily be represented, despite best intentions. It can be heavily biased.	8/3/2017 1:41 PM
57	never was part of such a circle	8/3/2017 1:38 PM
58	Who gets in the inner circle?? Terrible model.	8/3/2017 6:39 AM
59	This reflects only the views of a few people.	8/2/2017 10:55 PM
60	Nil	8/2/2017 3:16 PM
61	To intimidating. One circle might work, as it would be smaller than a forum.	8/2/2017 2:42 PM
62	Without a leader, meetings go astray.	8/2/2017 2:32 PM
63	Again I'd suggest a perceived neutral moderator. This format has been used by most NGO working groups as well as some Union and Political groups with much success.	8/2/2017 12:28 PM
64	This is a waste of time for staff. If citizen groups want to get together and do this on their own, great. Don't dedicate staff time to this.	7/24/2017 9:02 AM
65	I've never observed one of these, but I think it would be worthwhile! I like the idea.	7/20/2017 5:16 PM
66	Doesn't seem practical - too "out there"	7/20/2017 10:29 AM
67	The answer is obvious but you are still using 18th century tech to solve 21st century engagement problems.	7/20/2017 10:04 AM
68	After being sent out as a 60 scoop baby and raising a Quaker operate in Vermont this often was seen to be used by my elders and one large groups came together to discuss money financial means and politics on how to help Humanity and other areas this was often very well done.	7/19/2017 11:52 PM
69	sounds great	7/19/2017 10:01 PM
70	It's too exclusive.	7/19/2017 3:20 PM
71	open discussion discouraged -- usually only the loudest are heard	7/19/2017 11:47 AM

Q7 On a scale of 1 to 5 with 5 being excellent, how would you rate this method of engagement for meaningful and constructive public conversations?

Answered: 82 Skipped: 23



	VERY POOR	POOR	OKAY	GOOD	EXCELLENT	TOTAL	WEIGHTED AVERAGE
☆	12.20% 10	23.17% 19	35.37% 29	26.83% 22	2.44% 2	82	2.84

Q8 What are your thoughts on using Open Space Meetings for informal public conversations? Any ideas on how this model could be improved?

Answered: 71 Skipped: 0

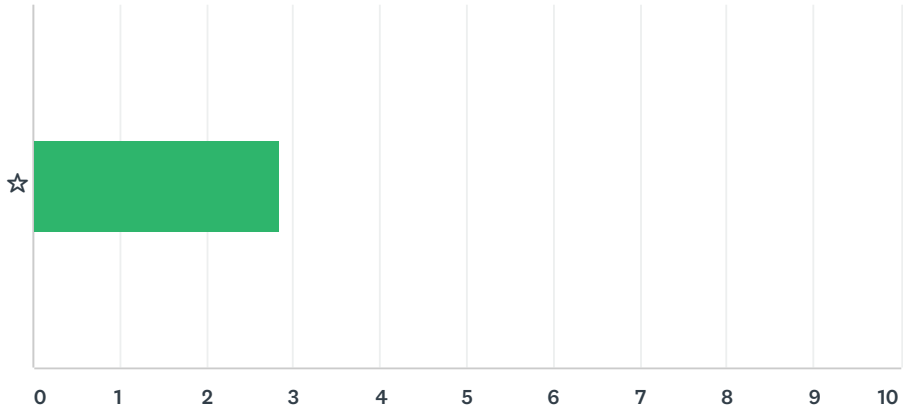
#	RESPONSES	DATE
1	There should always be an expert on hand to help bring conversations back on the topic at hand.	8/31/2017 8:18 AM
2	my experience is that these work well. Small group discussions need to be moderated/facilitated by staff and good notes taken and shared with participants	8/30/2017 6:15 PM
3	I think my choice of star indicates my thoughts and I really don't have any ideas as to how it could be improved. I just don't like the 'no agenda' thing.	8/30/2017 4:55 PM
4	usual suspects. Not flexible	8/28/2017 2:30 PM
5	Could be interesting but I would prefer for most topics to be chosen & advertised ahead of time. Would help people get "engaged" in advance if they knew what would be discussed	8/27/2017 9:07 PM
6	again I do not understand how this would work but I am curious and perhaps it is worth trying. I think any process that attempts to connect citizens with decision making is good.	8/25/2017 8:48 PM
7	radical groups can take the lead	8/25/2017 8:09 AM
8	This format popular but it produces weak results because it favours the "squeaky wheels" who always dominate the conversation. The accuracy of reporting issue is a major drawback.	8/24/2017 3:44 PM
9	People can feel more engaged in topics that actually interest them.	8/24/2017 12:23 AM
10	Seems like you would need a longer participation from the public, and exact start times	8/23/2017 10:22 PM
11	If you want to get as much input from the public, this would limit the number of participants. It would take too long as well to get to the crux of the matters.	8/23/2017 9:04 PM
12	This one is good as well. It's almost like the internet but in person. You can post your issue on the board with your perspective and then see if others are interested in discussing it. I think it may have a less concentrated impact then some of the other methods, but it's a good way to poll how many people see things in your point of view and to see the array of points of views of others.	8/22/2017 8:50 AM
13	To improve on the Cons, I would recommend to have staff in each group to moderate, and to record thoughts as pertinent.	8/21/2017 10:22 PM
14	no	8/21/2017 9:02 AM
15	It sounds very casual, topics easily selected and directed by those with the loudest voice. Important aspects of an issue may be overlooked while quieter participants may not be invited to speak.	8/20/2017 5:47 PM
16	I'm still not sure why, with appropriate staff, reporting would be an issue.	8/20/2017 5:41 PM
17	I appreciate the idea, but I really don't think this idea will work. People have limited time and very limited time to discuss civic issues. 30-90 minutes of generating a topic for conversation is already far more time than most people would be willing to put into discussing a civic problem. This idea seems to me to have a distinct lack of structure despite being titled as a structured approach to discussing issues. Again, too time consuming, asking too much of people involved. People are practical and interested in spending time doing things that really grab their interest. Civic matters are usually way down on that list. Engaging the public needs to be quick, direct and efficient. A lofty, time hungry idea like this one won't find purchase on the public's schedules.	8/20/2017 5:20 PM
18	Sounds chaotic.	8/20/2017 2:46 PM
19	include a leader/facilitator police presence in all formats	8/20/2017 10:41 AM
20	If everyone can add their topic of discussion to the agenda that would be more democratic	8/19/2017 6:32 PM
21	lacks focus	8/19/2017 3:29 PM

22	These different types of meetings seem to be going from bad to worse. Why not regular public meetings with one specific topic per meeting?	8/19/2017 3:11 PM
23	I think this is a great idea but with some limitations. I think these would be most effective with a leader who can truly pick issues that should be prioritized or who comes with points to be discussed already. People in general don't have hours on end to spend in a meeting. I would suggest that conversation happens around a table where people can join as they wish, and have a note taker staff to do the reporting.	8/18/2017 8:59 PM
24	Might be a good way to generate issues for further exploration.	8/18/2017 7:36 AM
25	Good.	8/17/2017 4:04 PM
26	I think it might work if the people attending had a full and common orientation to the issues before participating, however this kind of structure does not appeal to me.	8/16/2017 10:47 PM
27	Popular suggestions often ignored by officials because they are against the officials' agendas. Results manipulated by politicians to use ammunition	8/16/2017 6:37 PM
28	Would need to be part of a larger program so where "big" issues are discussed	8/16/2017 6:49 AM
29	This sounds good I would like to participate and hundreds more to from AreaA cassidy Nanaimo tax payers but no city transit.	8/16/2017 12:32 AM
30	Good idea for simple 'brainstorming' of ideas.	8/15/2017 11:04 AM
31	My guess is that some general topic would need to be declared.	8/15/2017 3:02 AM
32	likely to be a whine fest!	8/12/2017 8:36 AM
33	Can get bogged down on minutiae too easily	8/11/2017 9:02 PM
34	Need non bias professional facilitators	8/11/2017 7:50 AM
35	N/a	8/11/2017 12:22 AM
36	This sounds like an inefficient use of time. I don't want to show up just to find out 90 minutes later that the issues important to me won't even be discussed.	8/10/2017 8:22 PM
37	There is always an agenda	8/10/2017 8:10 PM
38	Seems to be a more appropriate method for internal organizational planning.	8/10/2017 9:24 AM
39	Since the importance of a given issue differs from person to person, I don't see that as a con. If an issue doesn't resonate with the community, few people will attend that breakout session, if I am understanding the model correctly. The timeframe could be a barrier for participation, since it sounds as though it could go on for a few hours.	8/10/2017 9:17 AM
40	Who would conduct the session or sessions? I like the idea of a participant driven agenda, but have concerns about who and how it would be run and how it would function. Could topics be submitted a week prior to the session? If, there were six topics picked...a vote could be held online to decide which would be the first two or three discussed. The next meeting date would discuss the remaining topics. I do not believe that "important issues" would get lost in the shuffle. If you are genuinely wanting to hear from the public...your job as elected officials is to listen. What may be important to you, may not be so important to the citizenry. I can think of 3 or 4 topics myself right now.....so the picking of topics should not be difficult. Those that lead the discussions will be the determiners of the discussions success.	8/9/2017 9:53 PM
41	The idea of participants creating the agenda is intriguing as it does allow the public's concerns to rise to the surface, however, the average citizen isn't necessarily educated enough to know what the most important issues area. Would this descend into the all-too-familiar "how much will it cost the taxpayer?" debate? I'd rather see a hybrid wherein participants contribute to 50% of the agenda and the rest is directed by an expert who knows the ins and outs of the topic.	8/9/2017 6:01 PM
42	Should use	8/9/2017 5:48 PM
43	As long as there is still some structure	8/9/2017 12:08 PM
44	This is a wonderful way to get and share information in a relatively informal setting. It would be best suited for the initial stages of a discussion, before drilling down into more specific issues/areas with a more directed discussion/setting	8/8/2017 6:58 PM
45	ok	8/8/2017 4:00 PM

46	Same as others	8/8/2017 4:00 PM
47	This method is useful for gaining topics that can be presented to council as future needs of the community	8/5/2017 11:03 PM
48	It seems like a very 'clunky' way to have people discuss topics. What if people want to go speak on more than one topic?	8/5/2017 9:34 AM
49	Keep numbers small. You may need to host more meetings. Keep an attendance list so others may attend who haven't before.	8/5/2017 8:42 AM
50	Like the concept of these being working groups, but would need a strong leader for each group to ensure time is used efficiently and effectively moves group from gripe to goal.	8/4/2017 2:53 PM
51	In this process, at least there is a method of choosing the topic since the pilot program is supposed to be "open topic"	8/4/2017 1:13 PM
52	not valid cons...have seen it managed easily and have staff resources to do so.	8/4/2017 10:55 AM
53	Could you try a 'half open' space meeting where broad topics are already set and elaborated and explored by the public?	8/4/2017 6:49 AM
54	There ok	8/3/2017 9:44 PM
55	No need to worry about an item that is important to the community being missed. The facilitator doesn't know everything.	8/3/2017 2:08 PM
56	They can be good, but the lack of preparation in providing information to the participant community can lead to a lot of misinformation taken away; the city will not be able to defend itself in any situation where a participant starts to make false claims against it. I would restrict the topics to a certain number, and have the participant community choose from their top priorities. That alone will require a half hour or more. Breakout sessions from there - but they still need to be facilitated or someone with an agenda could still hijack a discussion (intentionally or unintentionally).	8/3/2017 1:41 PM
57	sounds good to me. I could get better informed.	8/3/2017 1:40 PM
58	These sessions need to be led by a very good facilitator, who will also collect notes and later release a publicly available (and announced) summary report.	8/3/2017 6:41 AM
59	There needs to be some kind of agenda to be productive.	8/2/2017 10:56 PM
60	I want to know first prior to attending	8/2/2017 3:17 PM
61	Seems to be a lot of work for organizers and participants.	8/2/2017 2:45 PM
62	Not going to happen.	8/2/2017 2:33 PM
63	I'd suggest that his is best used for neighbourhood related or driven issues	8/2/2017 12:29 PM
64	No meeting should happen without an agenda. Again, if citizens want to do this on their own, great. Don't dedicate staff time to it.	7/24/2017 9:03 AM
65	There would have to be some kind of facilitator to help keep the different groups moving.	7/20/2017 5:18 PM
66	Sounds chaotic & potentially unproductive	7/20/2017 10:30 AM
67	Good idea if you want [redacted] to run the agenda. [Personal information removed]	7/20/2017 10:06 AM
68	Mine must always remember it takes time to grow and many people will come in with negative feelings because they're frustrated and wanted to see change immediately. Slow and steady is the game and open communication is very important. The several meetings in the beginning may be used as teaching tools to help educate those that are not familiar with this method and to show them how this can be worked. Then as time goes on you should be able to build a strong communication line with communities.	7/19/2017 11:53 PM
69	none	7/19/2017 10:02 PM
70	Any public engagement sessions should deal with current issues that are a concern to the overall public. These engagements tend to get off topic, because people like to hear themselves talk.	7/19/2017 3:21 PM
71	too unfocused	7/19/2017 11:48 AM

Q9 On a scale of 1 to 5 with 5 being excellent, how would you rate this method of engagement for meaningful and constructive public conversations?

Answered: 78 Skipped: 27



	VERY POOR	POOR	OKAY	GOOD	EXCELLENT	TOTAL	WEIGHTED AVERAGE
☆	8.97% 7	28.21% 22	35.90% 28	23.08% 18	3.85% 3	78	2.85

Q10 What are your thoughts on using World Cafes for informal public conversations? Any ideas on how this model could be improved?

Answered: 71 Skipped: 0

#	RESPONSES	DATE
1	Unsure as to what this is. No sense making it more complicated that it already is as council is completely out of touch with the Citizens of Nanaimo. Why make a bad matter worse?	8/31/2017 8:19 AM
2	always you have dominant participants who take over the group discussions	8/30/2017 6:16 PM
3	I have never heard of World Cafes so I have no opinion but I had to pick a star, that's why I stayed in the middle:)	8/30/2017 4:59 PM
4	requires in person participation, usual suspects, limited access	8/28/2017 2:31 PM
5	For certain topics, I think this method could work great. Would need strong facilitators at each table though	8/27/2017 9:08 PM
6	I think this could be really good with practice. The more people get to know each other and feel comfortable moving around the better it would be. If it were to be a frequent event I think it could work really well.	8/25/2017 8:50 PM
7	Think you mean work cafes - people move from table to table	8/25/2017 8:10 AM
8	My experience with this format is that it's success/failure is highly dependent on the quality of the facilitation.	8/24/2017 3:50 PM
9	The questions are sometimes too leading and could be directed by what staff feels is important rather than what residents want.	8/24/2017 12:26 AM
10	Done this, tends to generate a lot of conservation but not much to document	8/23/2017 10:23 PM
11	Again, this would work with a small number of particpants but would this work for a city wanting input from as many constituents?	8/23/2017 9:06 PM
12	Very intriguing! I like how focused this one is. And everybody gets to talk to each other! Definitely one of my favorites.	8/22/2017 8:52 AM
13	I have participated in many gatherings with this format and the results were good. To improve on the cons I would suggest that each table choose a moderator at the beginning of the conversation who will record findings and thoughts. Towards the end of the gathering the monitors of each table share the thoughts/findings of that table.	8/21/2017 10:25 PM
14	who would record or tabulate solutions or suggestions, if any?	8/21/2017 9:04 AM
15	It sounds like a nice solution, a variety of viewpoints being offered and mutual participation in creating a viable solution. Clear reporting would be important.	8/20/2017 5:51 PM
16	Totally depends on leadership, I'm not sure there are people on our city payroll would be able to do that	8/20/2017 5:42 PM
17	There is a common theme with all these ideas : time intensive, commitment intensive. People simply are not willing to put much time into civic matters because they usually don't feel that pressing. Engaging the public needs to be quick and effective. World Cafes sounds interesting, but I just don't see people willing to put the time into it.	8/20/2017 5:23 PM
18	Might be okay.	8/20/2017 2:46 PM
19	been in them before. if a person doesn't move that is their choice. i like to move.	8/20/2017 10:42 AM
20	Not a great idea	8/19/2017 6:33 PM
21	requires strong organization prep and commitment from participants	8/19/2017 3:29 PM
22	Ridiculous.	8/19/2017 3:12 PM

23	I think this could be very effective again with a strong lead. I would improve by setting limitations on time spent a table. With a 5minute warning so that people feel like they can finish their thoughts. I would also have each conversation be monitored by a staff member who is not involved in the conversation but who does the reporting. I would also add various ways for people to finish their thoughts on issues through an online survey or mailed in suggestions. I would not do final reporting at the end but rather have an extra way to give results of meeting. Email or mailed out. I think this would create extra engagement in the subject.	8/18/2017 9:03 PM
24	A focus for discussion is good	8/18/2017 7:38 AM
25	No.	8/17/2017 4:05 PM
26	I've been in some of these and really don't know how they could be improved. I think the experience can be individually satisfying for some, but it is very hard to gather all the data at the end. It might be useful at a specific time for particular situations. Needs skillful handling.	8/16/2017 10:53 PM
27	These seem the same as the others; does not helpful to engage officials.	8/16/2017 6:39 PM
28	Sounds great but really, where do we have the facilities to do this right? A park - no.	8/16/2017 6:51 AM
29	Born and raised In Nanaimo 41yrs and have no way to participate in any parks and recreation.. that I pay for on my City of NANAIMO TAXES	8/16/2017 12:34 AM
30	none.	8/15/2017 11:05 AM
31	It sounds like this method requires careful preparation.	8/15/2017 3:03 AM
32	might work for some questions	8/12/2017 8:36 AM
33	Need a lead for each table to record and focus / redirect repeating questions	8/11/2017 9:03 PM
34	Can be good if professionally facilitated. Involve people from outside of city staff.	8/11/2017 7:50 AM
35	Bad idea	8/11/2017 12:24 AM
36	No thanks.	8/10/2017 8:24 PM
37	Ridiculous	8/10/2017 8:11 PM
38	May be somewhat inefficient and prone to domination by more outgoing personalities.	8/10/2017 9:25 AM
39	I don't feel like I have a clear enough idea of how this would work in practice to offer input.	8/10/2017 9:18 AM
40	Predetermined questions by whom???	8/9/2017 9:54 PM
41	I like that the questions are directed and multiple groups are discussing at once. The reporting of results would have to be addressed. Again, having participants fill out individual surveys on iPads at the end of the event would be helpful.	8/9/2017 6:04 PM
42	Good to try	8/9/2017 5:48 PM
43	Sounds like speed dating. Conversation shouldn't be rushed.	8/9/2017 12:09 PM
44	This can be an effective tool. I have also seen a modification where participants are asked to generate thoughts that are actually contrary to their initial view. It can help people see the other side in a way that is productive and creates conversations.	8/8/2017 7:00 PM
45	This feels like some sort of speed dating set-up.	8/8/2017 4:00 PM
46	None	8/8/2017 4:00 PM
47	I dont see how this would work well for anything other than future planning... maybe 1 meeting a year like this would help	8/5/2017 11:05 PM
48	This doesn't feel like something that would encourage an open discussion or encourage many people to show up due to the limiting nature of moving from table to table.	8/5/2017 9:35 AM
49	Don't have people switch table, instead, switch topic at the table.	8/5/2017 8:50 AM
50	Joining discussions mid-stream causes repetition and confusion and I suspect this would not be a productive means of either conveying information or elliciting/recording cogent feedback.	8/4/2017 2:55 PM
51	It is an interesting way to converse on topics but when there are issues that affect everyone I think residents would rather hear the larger discourse.	8/4/2017 1:19 PM
52	Again, who determines the topics if this is an open topic forum?	8/4/2017 1:14 PM

53	Council would need to put egos and personal agendas aside and do some sorting of ideas, and I don't know if they have the capacity.	8/4/2017 6:56 AM
54	Ok	8/3/2017 9:45 PM
55	I do not see the value of this	8/3/2017 2:09 PM
56	Who would attend. I feel great apathy attending council meetings, there is a lacknowledgement of app recitation for oposing viewpoints. Repetition is always difficult	8/3/2017 1:42 PM
57	The idea of calling them world cafes is a bit dated and I'd be more inclined to refer to it as Speed Dating for Citizen Engagement or something like that. It may help get the idea across that people need to move a bit better.	8/3/2017 1:42 PM
58	Once again, who formulates the questions? Based on what?	8/3/2017 6:42 AM
59	This is good for informal questions	8/2/2017 10:58 PM
60	Nil	8/2/2017 3:17 PM
61	Like the idea, but would have to be kept small, just a few table moves, i.e. four - moves.	8/2/2017 2:48 PM
62	Not going to happen.	8/2/2017 2:33 PM
63	I'd suggest this is a better more workable and useful choice than the previous open unformatted meting style.	8/2/2017 12:31 PM
64	I think World Cafes are useful for specific topics / projects like the development of a Vision for an OCP. But "informal" public conversations with no particular topic? Not useful.	7/24/2017 9:05 AM
65	I think I've attended one of these. I like them.	7/20/2017 5:19 PM
66	Good idea, though not as "informal" as the open house concept	7/20/2017 10:31 AM
67	All these ideas are interesting but a complete waste of money and time when public input is ignored. Such as the dam park issue. What is the point? Just for show?	7/20/2017 10:07 AM
68	This method is not very good because many people learn at different levels and if you're throwing a bunch of information at them they may not even read an all entirely and only read between the lines and then that often breeds ignorance and lack of understanding and then as a result short tempers and people getting giving up	7/19/2017 11:54 PM
69	informal settings are more comfortable for participants	7/19/2017 10:04 PM
70	Keep it simple. Don't expect staff to work overtime to appease the public if there is not going to be enough participation. As in most issues, people have their own agendas, and all public engagement sessions should be related to important city business.	7/19/2017 3:23 PM
71	not sure if this would work -- shy people would possibly never be heard	7/19/2017 11:48 AM

Q11 Do you have other ideas to make this program a success?

Answered: 71 Skipped: 0

#	RESPONSES	DATE
1	Post on the city of Nanaimo's website a place where people can ask and post questions to be answered by experts - no politicians involved as they are not experts, especially this council.....	8/31/2017 8:50 AM
2	Have very specific narrow focus topics	8/30/2017 6:18 PM
3	Which ever method is picked, I would strongly suggest that if council attends, either all of them or just a few, that they would respectfully put their electronic devices away. I have noticed at regular council meetings that when a delegation is speaking or even staff for that matter, a few Councillors are ignoring what is being said; very disrespectful in my mind. I realize that they may need to use such devices to follow along with the agenda & items discussed. However the blatant disrespect for the speaker is unacceptable. I believe this program is about having conversations. Conversation is about both speaking & listening. The public can not be heard if they are not being listened to!	8/30/2017 5:29 PM
4	was online engagement discussed?	8/28/2017 2:35 PM
5	Council needs to be involved to show that they actually intend to listen	8/27/2017 9:09 PM
6	The most important piece to this in my opinion is to build trust. Trust that when we give feedback it is taken seriously, and considered important and when appropriate acted on. Only when we see this, will people want to participate on a regular basis.	8/25/2017 9:10 PM
7	Honesty and building on former public forums instead of constantly redoing plans that never seem t materialize anyway	8/25/2017 8:12 AM
8	Public engagement is often a messy process, which is why governments typically have a hostile view of it. The language used in your survey to describe the "cons" of town hall meetings is typical of that view. The city has a lot of work to do to earn back the public trust. I think rooting out your bias against passionate engagement might be a good place to start.	8/24/2017 4:07 PM
9	Make meetings accessible to families, not just adults.	8/24/2017 12:30 AM
10	No	8/23/2017 10:25 PM
11	Publish background information on a topic. Hold several meetings over the course of different nights, different weeks. Interested parties would attend. Allow the public to ask questions of pieces of paper. Have the questions answered by the experts. Then ask the participants to compete a survey now they are fully informed. Do not allow people to take the mike and monopolize the experts and/or grandstand.	8/23/2017 9:10 PM
12	Not really. I recommend trying all of these methods out. Until they are tested in the field you'll never really know I'd say. Perhaps the standard method could be left out for now since it already has been tried. But it could be the control group...	8/22/2017 8:57 AM
13	On line Forums. Via Skype. Some people are too busy to attend meetings in person. A moderator would be needed and a recorder. Participants would need to commit to a code of conduct before participating to ensure a respectful, meaningful exchange.	8/21/2017 10:33 PM
14	Open forum online, overseen by independent person or people to supervise inappropriate responses	8/21/2017 9:08 AM
15	This is a nice idea. I appreciate the City wanting to reach out and engage the community.	8/20/2017 5:59 PM
16	Monitor that all participants are invited to share their perspective, not just the loud ones, and that clear records are shared with decision makers.	8/20/2017 5:56 PM
17	I appreciate that there is an effort to move forward in our community and get public input into what's important. I also lack confidence in our ability to have anything positive happen in this community with this particular Council.	8/20/2017 5:47 PM
18	Online	8/20/2017 2:47 PM
19	no	8/20/2017 10:46 AM

20	Keep it more democratic and include all topics	8/19/2017 6:36 PM
21	I'm curious about WHY Nanaimo wants to develop public conversations and engagement. Some information about the expected outcomes of this pilot would help at the outset. It isn't self evident what the motivation is behind the exercise. The city wants to facilitate greater public engagement because....? Specific reasons and general. Knowing the goal would help motivate me to participate.	8/19/2017 3:35 PM
22	I believe this has been answered in previous comments.	8/19/2017 3:15 PM
23	Please advertise with plenty of time. In all parts of the city and with various times so that more people are encouraged to participate.	8/18/2017 9:05 PM
24	Not everyone is comfortable with face to face meeting or can access meeting sites. Surveys, television and radio talk shows, print media can help to include more people. Strong facilitators are important for success.minimal involvement of politicians is also important.	8/18/2017 7:44 AM
25	More advertising.	8/17/2017 4:07 PM
26	Regular and extensive publicity ahead of time including interviews with key people, to provide orientation and spark ongoing interest.	8/16/2017 11:17 PM
27	Yes. Make results binding. Not jiat sugestions if popular.	8/16/2017 6:43 PM
28	Improve communication around these events. Send out an annual or semiannual calendar like the recycle program. Do NOT rely on the internet. Must have a direct, physical outreach. Consider stationing folks at major grocery stores for a full week where info:calendars are distributed.	8/16/2017 6:56 AM
29	Transportation to and from city from Area A We pay for it on our taxes and can't participate in anything	8/16/2017 12:38 AM
30	An online forum suits me best. I'm not comfortable speaking in groups and have a lot of ideas to share. Hectic and unpredictable schedule is limiting engagement opportunities.	8/15/2017 11:12 AM
31	Use various methods at one site and one occasion.	8/15/2017 3:09 AM
32	No	8/12/2017 8:38 AM
33	Online 'virtual' session options would be ideal ... hence the reason I'm completing this survey is due to ease of access!	8/11/2017 9:07 PM
34	We need a council that can model these various types of conversations, without that we are not walking the talk. We don't need to hire expensive consultants involve community members who are good at facilitating. Work with other organizations, this is just not a city government thing. Coordinate with VIU and involve students. Young people need to be involved. Go out into community spaces where people meet (e.g. The Vault) and have conversations. Involve Leadership Vancouver Island. Train city councilors to do what their suppose to do, represent the views of the community, not interest groups and their own agendas. If they didn't understand that the community didn't want an event centre prior to a referendum (80% not in favor) they are not very in touch with their constituents. Be a bit more innovative in meaningful and constructive public conversations, don't try to "plan out" everything and expect to get your answers.	8/11/2017 8:00 AM
35	Make sure the community is aware of these meetings to get a good turn out.	8/11/2017 12:27 AM
36	All of these ideas come from a very extroverted mentality, where participants have to engage in discussion with strangers to have their voices heard in the community. The program needs to find ways to involve and engage people who don't enjoy this type of interaction. Solo feedback opportunities like surveys or online portals are far more preferable.	8/10/2017 8:29 PM
37	Get rid of the current council	8/10/2017 8:12 PM
38	I would suggest maximizing the use of online collaboration tools in the planning and evaluation processes, to encourage maximum participation since physical attendance is not always practical for everyone.	8/10/2017 9:33 AM
39	I want to see enough variety in time, venue, and discussion model to allow as many people as possible to participate. Typically, the most marginalized have the most difficulty attending, due to time, transportation, and financial constraints.	8/10/2017 9:23 AM

40	Whatever format is chosen, it will likely need to be amended as it unfolds. Questions to answer need to be participant driven and not staff or Council driven. Leadership of such an event could come from knowledgeable citizenry or from staff that are prepared to be fair, honest and above board with all of it. It must be transparent as the dickens to have any value. It should also be made very clear to all who participate, how and when the issues that are raised will be dealt with by staff and Council.	8/9/2017 10:04 PM
41	How will the participants be selected? Will people who represent a wide cross-section of nanaimoites be identified and invited to participate, or will it be a come one, come all model? I think it's important to engage newcomers and people from different demographics rather than fall back on a small group of people who have been in Nanaimo for decades.	8/9/2017 6:07 PM
42	To try the suggested ideas	8/9/2017 5:49 PM
43	More media exposure.	8/9/2017 12:12 PM
44	n/a	8/8/2017 7:01 PM
45	Follow the suggestions previously listed	8/8/2017 4:02 PM
46	Stop spending money on stupid consultants.	8/8/2017 4:01 PM
47	Work with the parks and tourism committees to have a better guideline of future planning. Better yet highlight future products on a webpage with links to community suggestions and surveys	8/5/2017 11:10 PM
48	I think a Town Hall style discussion is the best option.	8/5/2017 9:36 AM
49	You will need skilled hosts/facilitators no matter which method used.	8/5/2017 8:51 AM
50	No	8/4/2017 3:00 PM
51	Listen to what people have to say and follow through.	8/4/2017 1:29 PM
52	Identify the purpose of these sessions: is it for decision making, for relationship development, for capacity building??	8/4/2017 1:16 PM
53	Council actually listening and not just pushing personal agendas, ie event center open house.	8/4/2017 7:03 AM
54	Online discussion forums	8/3/2017 9:46 PM
55	Lots of advertising in computers and in newspapers and radio	8/3/2017 2:14 PM
56	Before running a face-to-face consultation, consider augmenting the process with an online component, as the District of Nanaimo is planning to do soon.	8/3/2017 1:52 PM
57	this survey was interesting.thank you.	8/3/2017 1:44 PM
58	It may be that different types of fora are best suited to different stages of consultation. Maybe you start with more open, general fora, and as things become more defined, you have a series of focus groups. Then you bring the results back to the wider public for another round of input. AND you constantly monitor after implementation, in preparation for the next round of review.	8/3/2017 6:44 AM
59	Most people don't have time to attend meetings. Use social media to your advantage to engage the public.	8/2/2017 11:01 PM
60	Start with this type first	8/2/2017 3:19 PM
61	Participants should be various ages and backgrounds.	8/2/2017 2:54 PM
62	People communicate on line these days due to time constraints and scheduling situations.	8/2/2017 2:36 PM
63	Occupy and other groups use non verbal non threatening methods to indicate support or not for choices that I'd suggest be shared and possibly used.	8/2/2017 12:37 PM
64	Unfortunately, the premise is faulty. 4 informal, public meetings is not going to be useful in the end and is a waste of staff time (tax dollars). I feel sorry for staff who have been directed to do this.	7/24/2017 9:16 AM
65	Ensure that nobody dominates the conversation.	7/20/2017 5:21 PM
66	Possibly combine the open house sessions with a scheduled question & answer period	7/20/2017 10:32 AM
67	Yes. When the public speaks, don't ignore public input and just do whatever you want. You bunch of tyrants are on the way out next year so doesn't matter what you do.	7/20/2017 10:10 AM
68	I would love to hear more as you progress on what else needs to be done and if anybody can take part in helping out.	7/19/2017 11:55 PM

69	No	7/19/2017 10:09 PM
70	Keep the topics to important issues that have an impact on everyone in the city. Don't bother with the sessions if there is no intent to imply the will of the people. It's a waste of everyone's time.	7/19/2017 3:29 PM
71	like this kind of feedback	7/19/2017 11:49 AM

Q12 Are there any other methods you can recommend?

Answered: 54 Skipped: 17

#	RESPONSES	DATE
1	travelling road shows on specific topics or projects	8/30/2017 6:18 PM
2	Not really, all I know for sure is this is a program that has the potential to knit this community back together. If not with this council, at least future councils will be aware that the citizens need to be & want to be involved all through their mandate not just at the polls.	8/30/2017 5:29 PM
3	Online engagement	8/28/2017 2:35 PM
4	I would love to see that council business is separated from council engagement with the public. It still boggles my mind that there are delegations at a council meeting attempting to sway council opinion in a matter of minutes. Any delegations should meet before council well before the meeting where council is to decide anything. Council should be properly informed before they make a decision, not rely on last minute delegations to 'educate' them.	8/25/2017 9:10 PM
5	No	8/23/2017 10:25 PM
6	Encourage online surveys but make sure people have informed themselves prior to participating. Make sure the surveys are NOT biased as some have been. They must offer several options and not be slanted in the direction wanted by the surveyor	8/23/2017 9:10 PM
7	Maybe create an online forum to coincide with these in person forums? That's all I got.	8/22/2017 8:57 AM
8	I have already given my recommendations extensively in previous pages and above.	8/21/2017 10:33 PM
9	Video or audio suggestions set up at the library or other public venues	8/21/2017 9:08 AM

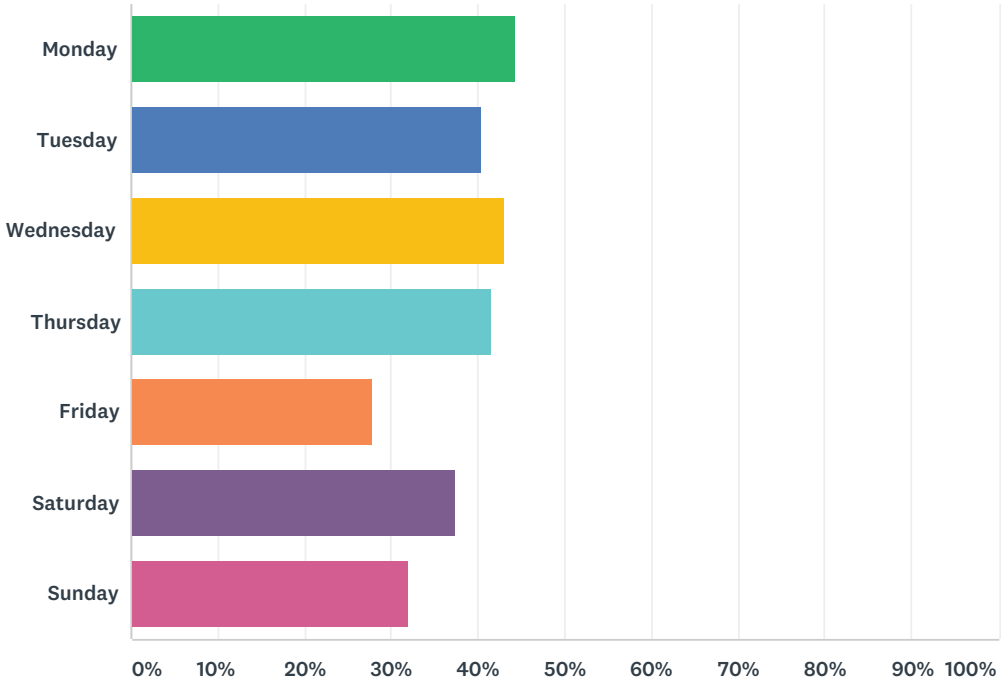
10	I have 2 methods to recommend. 1. Twitter - Interact Quickly and Efficiently with your City Council and City Staff [redacted] from IT actually suggested this idea to me during our interesting conversation at the Oliver Woods Community Engagement session. [redacted] indicated that this practice was being used by a small town in Spain as an initiative begun by the town's mayor to engage the town's citizenry. As I recall the idea has been very effective. I am not surprised. The secret to Twitter is it's fast. It's bite sized bits of information a person can quickly assimilate and then continue on with their day. There is always something new and apparently important that is vying for our attention. We are swimming in vast oceans of information and our opinions are regularly being sought from friends, government and consumer goods corporations. Unfortunately, all the suggestions offered here have been "Public Meetings" of one type or another. All variations on a common theme of asking people to take time out of their lives to go to a public event and discuss civic issues for a not insubstantial amount of time. There is so much we have to do all the time, discussing civic matters is far down on the list for nearly everyone. But Twitter is fast. Blazing fast. A City Councillor tweets a thought about development in the Linley Valley and they get immediate feedback from citizens who follow them. A City Staff member wants feedback on a new aspect of the website and citizens can respond immediately. It's fast for Councillors and Staff and fast for Citizens. The key is : fast and time efficient. People do have time for 180 characters. PROMOTION : An Ad in the newspapers and on the radio and other media, saying something to the effect of, "The City of Nanaimo, Councillors and Staff, want Nanaimo Citizen's feedback on city issues. Join your City Councillors and Staff on Twitter and Tweet us your concerns and read our tweeted thoughts on what's going on with your city. We're hip. We're with it. We're into Web 2.0" I can't stress enough how much MORE EFFECTIVE this would be over variations on the theme of people getting out of their houses to join a variation on group discussion. Only a small group of citizens are interested in using their free time to discuss civic issues. But, nearly everyone who is on technology, is on Twitter and Twitter is fast and easy. Fast and easy is something everyone will do. 2. Newspaper Editorials : From The Mayor, and From City Councillor, and From City Staff I have heard that members of City Governance in other cities often write editorials which appear in local papers. This is a great idea. I can appreciate that oftentimes City Councillors and Staff feel that the Nanaimo public is not getting their perspective on City Issues. The Event Center comes to mind. I must admit that I am at a loss myself as to why an Event Center was considered a good idea when Vancouver and Victoria are less than 2 hours away and all big events would go there. Putting the city into more debt for a facility which would see little use seems ludicrous to me. The Convention Center is stil mostly unused and still being paid for and another massive building project was still considered. Like trying to right a ship by adding more wind. I don't understand it, but, I am willing to hear the persepctive of councillors and the mayor on the issue. Most Nanaimo citizens are not willing to go out of their way to listen to City Councillors at Council Meetings, but picking up the paper and scanning through an article written by the Mayor or City Council is something most people wouldn't find too onerous. That's the key. Fast and easy. People are willing to do things that are Fast and easy. Good for City Governance because they have an opportunity to communicate their perspective using a platform which has high distribution and high readership, and good for citizens because they will actually engage in the perspective of their City leaders. Conclusion : If City Engagement methods are Fast and Easy, the City's Citizenry will engage.	8/20/2017 5:59 PM [Personal information removed]
11	What about an online survey putting forward the kinds of questions that you would put forward at any of the other information gathering events	8/20/2017 5:47 PM
12	Online	8/20/2017 2:47 PM
13	no	8/20/2017 10:46 AM
14	I think meetings work different for all levels of society, depending on education	8/19/2017 6:36 PM
15	Connecting with various community groups to speak directly to their constituents - a 'go to the public' outreach approach to complement the 'come to us' strategies.	8/19/2017 3:35 PM
16	No.	8/19/2017 3:15 PM
17	Social media and use hashtags that can be passed around easier.	8/18/2017 9:05 PM
18	See above	8/18/2017 7:44 AM
19	No	8/17/2017 4:07 PM
20	1. Use of focus groups to get a read on opinions over time. The same group might gather at specific intervals, which allows for development of a level of trust and deeper sharing (with any luck). 2. Polling of specific audiences (students, small business operators, parents, people with specific or mixed handicaps, developers, environmentalists, etc) from time to time as relevant to gather input for larger matters.	8/16/2017 11:17 PM

21	When matters come up, allow the public to ask questions BEFORE council makes a decision, not after. Integrate the process of engagement into meetings.	8/16/2017 6:43 PM
22	On Line Forums! Where anyone can post a topic and others can chime in. Where research of ideas can be submitted for others to view.	8/15/2017 11:12 AM
23	Some variation of the Aborigional 'talking stick method.	8/15/2017 3:09 AM
24	Most people are busy and on line is how we tend to engage these days	8/12/2017 8:38 AM
25	Online / Social Media but in a controlled (ie moderated) form.	8/11/2017 9:07 PM
26	Councilors visiting spaces and speaking with the public (e.g. McDonalds in the morning for coffee, evenings at the Vault, parks, Rotary meetings, etc.)	8/11/2017 8:00 AM
27	Create an online community discussion. It can't be anonymous or people will be awful, but it could even the conversations out a bit more and would also allow proplr to participate and engage at their leisure.	8/10/2017 8:29 PM
28	See above	8/10/2017 8:12 PM
29	Online collaboration for planning and evaluation processes, and teleconferencing as an option for discussion forums.	8/10/2017 9:33 AM
30	No.	8/10/2017 9:23 AM
31	Not currently	8/9/2017 10:04 PM
32	FaceTime.	8/9/2017 5:49 PM
33	I like reading documents.	8/9/2017 12:12 PM
34	Real-time discussions online are already happening. We should be harnessing that to get a better handle on the pulse of the community.	8/8/2017 7:01 PM
35	See above	8/8/2017 4:02 PM
36	Online townhall.	8/8/2017 4:01 PM
37	No but thank you for explaining a meeting ive never heard of	8/5/2017 11:10 PM
38	Online forums may be helpful for those who cannot attend the face to face meetings.	8/5/2017 8:51 AM
39	No	8/4/2017 3:00 PM
40	Use the question period already in existence but allow greater scope on the questions from residents.	8/4/2017 1:29 PM
41	Once the purpose/ objective/ goal is established then the methodology will become apparent.	8/4/2017 1:16 PM
42	Listening and learning with empathy and understanding. Having a 'totally radical change' discussion around climate change, fossil fuel consumption/reliance, our waterfront, sustainability. We need to look past pleasing baby boomers and engage with younger generations, who want and can imagine a transformed city.	8/4/2017 7:03 AM
43	Yes, many people do not like groups. Post office hours when we can come and talk one on one, or make an appointment. Or go to house bound people.	8/3/2017 2:14 PM
44	Many options are provided by IAP2. Some additional resources you might consider include: 100 Ideas to Help Engage Community (PDF) - http://bit.ly/100P2Ideas Guide to Better Engagement (PDF) - http://bit.ly/BTT-Guide Spectrum of Online Engagement Tools (Infographic PDF) - http://bit.ly/toolspectrum 10 Lessons to Better Engagement (PDF) - http://bit.ly/tenlessons Webinars: https://webinar.com/channel/6319819464272077062 - Building a Business Case - Managing Risk - Basics - Reporting & Analytics etc You can call me at 604-726-5569 Mark.	8/3/2017 1:52 PM
45	workshops on real listening and not being open.	8/3/2017 1:44 PM
46	Social media.	8/2/2017 11:01 PM
47	Nil	8/2/2017 3:19 PM
48	Social media, email	8/2/2017 2:54 PM
49	https://en.wikipedia.org/wiki/Occupy_movement_hand_signals https://what-democracy-looks-like.org/occupy-wall-street-and-consensus-decision-making-historicizing-the-preoccupation-with-process/	8/2/2017 12:37 PM

50	I would recommend hiring public engagement specialists - not having informal public meetings. The problem that this Mayor and Council have is that the citizens don't trust that they are really interested in hearing what we have to say. Four public meetings where we sit around and the politicians give us lip service isn't going to fix the distrust. Hire professionals to make recommendations for public engagement.	7/24/2017 9:16 AM
51	Can't think of any others at the moment.	7/20/2017 5:21 PM
52	Yes, but you never listen to public opinion anyway. Just ignore it and do whatever you want. Futile effort and waste of money.	7/20/2017 10:10 AM
53	No	7/19/2017 10:09 PM
54	Social media is the way to go, or call in public engagements as well as public engagements if people will show up for them. It would cut down on staff time. Also, limit the engagements to important issues the public cares about. Otherwise it is a waste of time.	7/19/2017 3:29 PM

Q13 What day(s) of the week would you prefer to attend one of these sessions?

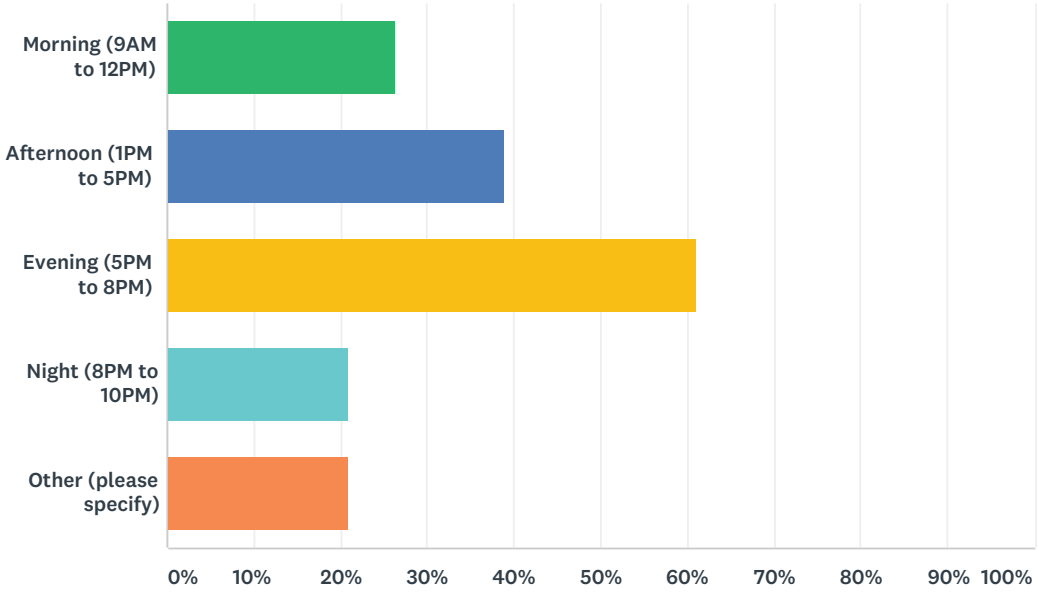
Answered: 72 Skipped: 33



ANSWER CHOICES	RESPONSES	
Monday	44.44%	32
Tuesday	40.28%	29
Wednesday	43.06%	31
Thursday	41.67%	30
Friday	27.78%	20
Saturday	37.50%	27
Sunday	31.94%	23
Total Respondents: 72		

Q14 What time of day would you prefer to attend one of these sessions?

Answered: 72 Skipped: 33



ANSWER CHOICES	RESPONSES	
Morning (9AM to 12PM)	26.39%	19
Afternoon (1PM to 5PM)	38.89%	28
Evening (5PM to 8PM)	61.11%	44
Night (8PM to 10PM)	20.83%	15
Other (please specify)	20.83%	15
Total Respondents: 72		

Q15 Where in Nanaimo would you prefer to attend one of these sessions?

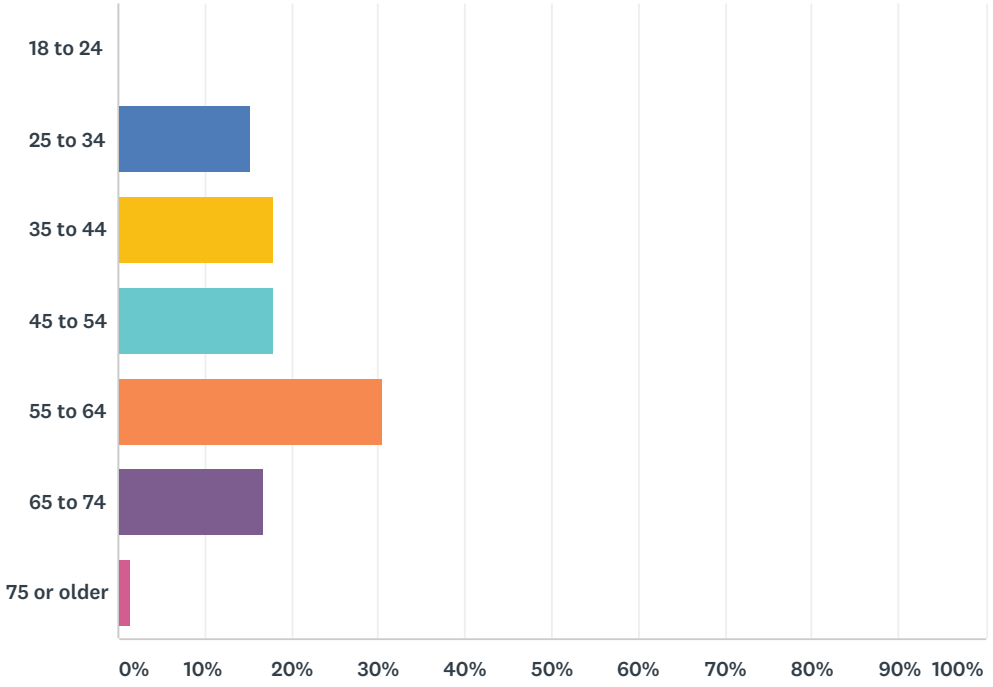
Answered: 71 Skipped: 0

#	RESPONSES	DATE
1	via my computer	8/31/2017 8:50 AM
2	South side maybe Barsbee or downtown at Shaw Centre	8/30/2017 6:18 PM
3	No preference really.	8/30/2017 5:29 PM
4	online	8/28/2017 2:35 PM
5	NAC would be good for an open-house style in the lobby	8/27/2017 9:09 PM
6	in schools, shopping malls, parks, could be in parking lots. Where people naturally congregate. I really liked Maffeo Sutton Park. Easy to park, nice place to hang out. I like the idea of a town hall meetings in a school gym. Community schools offer a good space for holding public meetings.	8/25/2017 9:10 PM
7	lets use the conference center that has no conferences	8/25/2017 8:12 AM
8	Downtown	8/24/2017 4:07 PM
9	Conference centre.	8/24/2017 12:30 AM
10	Conference centre Anywhere downtown	8/23/2017 10:25 PM
11	North and South ends. Possibly Bowen, Beban and Oliver Woods	8/23/2017 9:10 PM
12	Well, the conference center is never used. Maybe there?	8/22/2017 8:57 AM
13	Oliver Woods Recreation Community Center	8/21/2017 10:33 PM
14	downtown	8/21/2017 9:08 AM
15	Already attended at Oliver Woods.	8/20/2017 5:59 PM
16	Public venue such as Beban Park, Library boardroom, or Conference centre	8/20/2017 5:56 PM
17	Either Beben Or Bowen park where there is adequate parking	8/20/2017 5:47 PM
18	Anywhere	8/20/2017 2:47 PM
19	oliver woods or beban	8/20/2017 10:46 AM
20	Downtown	8/19/2017 6:36 PM
21	no preference	8/19/2017 3:35 PM
22	Central Nanaimo, then it's about the same for everyone.	8/19/2017 3:15 PM
23	Central	8/18/2017 9:05 PM
24	In my neighbourhood or in facilities that are truly accessible to all.	8/18/2017 7:44 AM
25	Beban park auditorium	8/17/2017 4:07 PM
26	Central Nanaimo	8/16/2017 11:17 PM
27	Central or roaming	8/16/2017 6:43 PM
28	Not sure we have the proper facilities. Park-no. Parking lot of mall-no. Inside mall-no. Downtown-no because of poor parking options.	8/16/2017 6:56 AM
29	City bus would be nice since we pay transit tax to City of Nanaimo	8/16/2017 12:38 AM
30	From my own home.	8/15/2017 11:12 AM
31	Not sure	8/15/2017 3:09 AM
32	anywhere	8/12/2017 8:38 AM

33	City Hall or Rec Facility	8/11/2017 9:07 PM
34	My neighborhood, community spaces (park, coffee shop)	8/11/2017 8:00 AM
35	In my community	8/11/2017 12:27 AM
36	Beban or Bowen	8/10/2017 8:29 PM
37	Downtown	8/10/2017 8:12 PM
38	Anywhere where the facilities are suitable.	8/10/2017 9:33 AM
39	Downtown or Central	8/10/2017 9:23 AM
40	Oliver Woods, Beban Social Centre, Bowen Park recreation Centre.	8/9/2017 10:04 PM
41	At the conference centre.	8/9/2017 6:07 PM
42	Departure bay	8/9/2017 5:49 PM
43	North end	8/9/2017 12:12 PM
44	Anywhere	8/8/2017 7:01 PM
45	Have them available in multiple locations in order to serve all the citizens	8/8/2017 4:02 PM
46	At home.	8/8/2017 4:01 PM
47	VICC or SARC downtown Kin hut at departure bay for north end Maybe .... Harewood park	8/5/2017 11:10 PM
48	VICC	8/5/2017 9:36 AM
49	Library, recreation centre, city hall	8/5/2017 8:51 AM
50	VI Conference Centre, Port Theatre or Beban Centre	8/4/2017 3:00 PM
51	Council meetings	8/4/2017 1:29 PM
52	downtown	8/4/2017 1:16 PM
53	Conference center	8/4/2017 7:03 AM
54	Departure bay	8/3/2017 9:46 PM
55	Beban, Bowen or NAC	8/3/2017 2:14 PM
56	City center	8/3/2017 1:52 PM
57	accessible and variety of places.	8/3/2017 1:44 PM
58	south Nanaimo	8/3/2017 6:44 AM
59	Via social media when convenient	8/2/2017 11:01 PM
60	Woodlands school would be good	8/2/2017 3:19 PM
61	Beban Centre, City Hall, Bowen Park Centre, any City facility that is clean and well lit.	8/2/2017 2:54 PM
62	Beban	8/2/2017 2:36 PM
63	anywhere	8/2/2017 12:37 PM
64	I would not attend a session like this.	7/24/2017 9:16 AM
65	Downtown at the conference centre, or at Maffeo Sutton's Gazebo.	7/20/2017 5:21 PM
66	South end	7/20/2017 10:32 AM
67	On the grass across from the Sally Ann, where all those homeless guys sleep.	7/20/2017 10:10 AM
68	Open	7/19/2017 11:55 PM
69	SARC, NAC or Bowen Park	7/19/2017 10:09 PM
70	Shaw Auditorium for public engagement so people have a place to sit. This location is central, and there is plenty of parking in the parkade.	7/19/2017 3:29 PM
71	at one of the rec centres	7/19/2017 11:49 AM

Q16 What is your age?

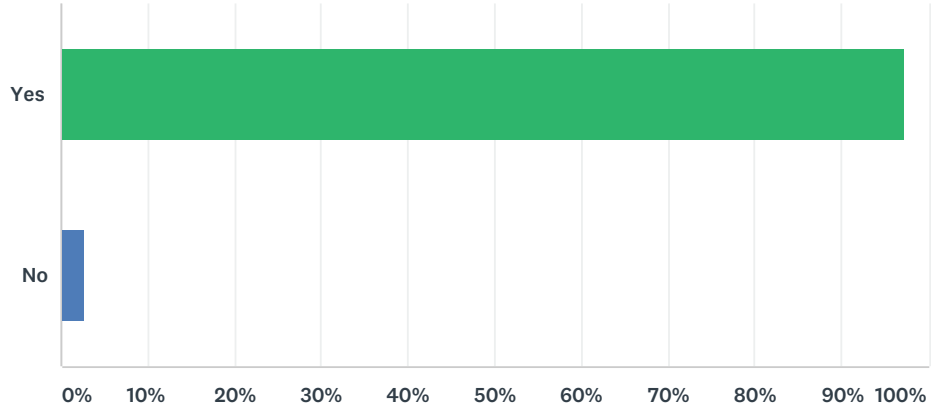
Answered: 72 Skipped: 33



ANSWER CHOICES	RESPONSES	
18 to 24	0.00%	0
25 to 34	15.28%	11
35 to 44	18.06%	13
45 to 54	18.06%	13
55 to 64	30.56%	22
65 to 74	16.67%	12
75 or older	1.39%	1
TOTAL		72

Q17 Do you live in Nanaimo?

Answered: 72 Skipped: 33



ANSWER CHOICES	RESPONSES	
Yes	97.22%	70
No	2.78%	2
TOTAL		72