

# RDN Transit



# Operator and Public Health Safety

- March 19, 2020: Rear door boarding, eliminated fare collection, decreased transit capacity to 15 to 20 riders
- March 25, 2020: Transit service reduced to summer levels
- April 3: Departure Bay Ferry Terminal closed, Route 25 Ferry Shuttle discontinued
- April 15: Duke Point Ferry Shuttle implemented as temporary transit service
- June 1: Return to front door boarding, driver shields in place, fare collection re-instated
- June 3: Increased transit capacity to 50% or 35 rider's per bus. Departure Bay ferry reinstated

# Transit Ridership

## Before March 2020:

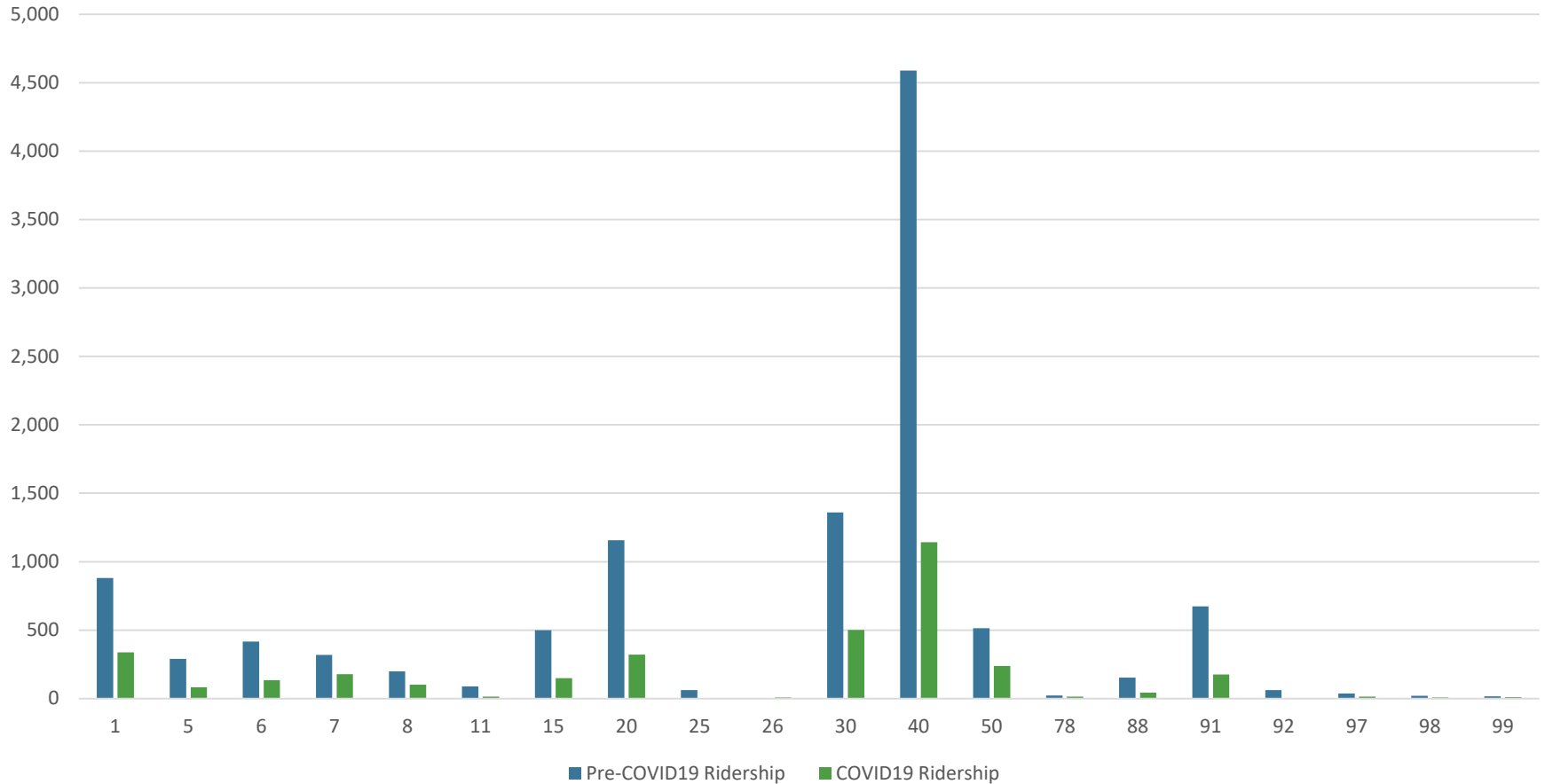
- RDN Transit had daily ridership of 10,000 trips and year to year ridership growth of 9% for 2017-2019
- Ridership growth driven by improved transit service, transit oriented development, congestion and population increases

## After March 2020:

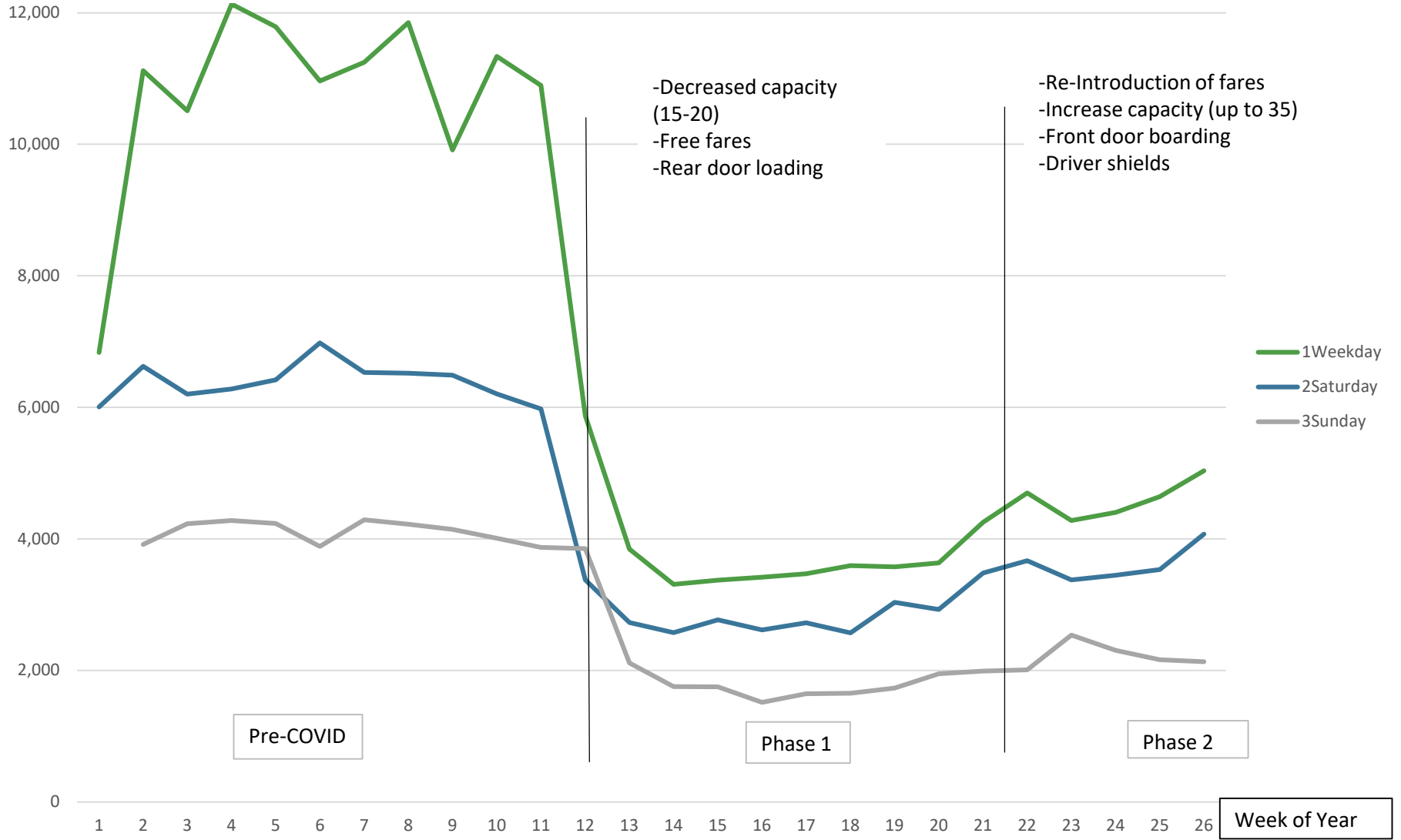
- 60% ridership decrease
- 4,000 rider per day throughout the COVID-19 response



## 2020 Average Weekday Route-Level Ridership: Pre-COVID-19 vs. COVID-19



# Nanaimo Transit Ridership Trends: Pre-COVID-19, Phase 1 & Phase 2



-Decreased capacity (15-20)  
 -Free fares  
 -Rear door loading

-Re-Introduction of fares  
 -Increase capacity (up to 35)  
 -Front door boarding  
 -Driver shields

1 Weekday  
 2 Saturday  
 3 Sunday

Pre-COVID

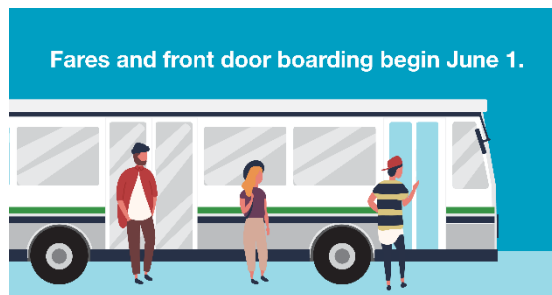
Phase 1

Phase 2

Week of Year

# Phase 3 and 4 – RDN Transit

- Transit is operating a summer level of service or 12% reduction
- No transit runs were missed due to staff shortages
- Transit will continue to provide a safe travel experience into the Fall and Winter
- Federal Government and Province of BC will be providing funding to transit (amount unknown)



# 2020 and 2021 Transit Projects

- Transit Redevelopment Strategy
  - Fleet realignment
  - Fare Review
  - Review existing transit network and determine phased changes
  - 5-year business plan
- Exchange Development
- Interregional Transit to Cowichan Valley

