

## COVID-19 RECOVERY



Working toward a gradual, safe and measured reopening of municipal facilities and resumption of City services and programs suspended during the COVID-19 pandemic.

# PLANNING FRAMEWORK FOR MUNICIPAL OPERATIONS

## **COVID-19 RECOVERY PLAN STEPS**

1

## MARCH TO MAY

- Closure of facilities and park amenities
- Cancellation of in-person recreation programming
- Provide services online

2

#### LATE MAY TO SEPTEMBER

- Reopening park amenities
- Offering limited outdoor recreation programming
- Opening up a pop-up tax payment office

3

### **APPROXIMATELY SEPTEMBER AND BEYOND**

 Further expansion of public access to programs and services

4

## **DEPENDENT UPON RELEASE OF A VACCINE**

Resumption of normal operations and service and program delivery



## **RECOVERY FRAMEWORK COMPONENTS**





## DEPARTMENTAL RECOVERY PLANS

Step 1	Step 2	Step 3	Step 4
<ul> <li>Closure of facilities</li> <li>Work from home where practicable</li> <li>New safe work procedures</li> </ul>	<ul> <li>Reopening of park amenities</li> <li>Satellite tax office</li> <li>Additional online services</li> </ul>	<ul> <li>Further expansion of programming</li> <li>Re-opening of some facilities, with precautions in place</li> </ul>	Resumption of normal operations

#### **IMPACTS ON 2020 BUSINESS PLAN**

What will not get done when planned, or at all.

#### **NEW INITIATIVES NOT INCLUDED IN 2020 BUSINESS PLAN**

What we did, or will do, that we hadn't planned to do.

#### **CHALLENGES/OPPORTUNITIES**

What do we anticipate as City operations recover?



## **COVID-19 RECOVERY PLAN NEXT STEPS**



