# Nanaimo Police Based Victim Services Society

"People will forget what you said, People will forget what you did, but...

They will never forget how you made them feel"

Maya Angelou

## Nanaimo Police Based Victim Services Society

#### Services to victims of crime and other trauma:

- Practical assistance, grief and emotional support
- Assistance with forms VIS, CVAP, CSC, Restitution etc.
- Police File updates
- Court File updates
- Liaise with Police, Crown Counsel and other agencies
- Court support
- Explanation of the Court process
- Witness orientation, preparation and accompaniment
- Community Relations and Education

### Victims' Rights

Provincial Legislation (1996)Victims of Crime Act (VOCA)

 Federal Bill (2015)
Canadian Victims Bill of Rights (CVBR)

## **VOCA (1996)**

> "justice system personnel" means auxiliary constables, chief constables, chief officers, designated constables, enforcement officers, municipal constables, provincial constables, special municipal constables and special provincial constables as defined in Section 1 of the **Police Act** and persons working in positions designated by the Attorney General.

## Rights under VOCA

**Justice system personnel** must offer a victim general information concerning:

- > The structure and operation of the justice system
- Victim services
- > Freedom of Information and Protection of Privacy Act
- Crime Victim Assistance Act
- Victims of Crime Act

#### Information that <u>must be given</u> on request (VOCA)

- The status of the police investigation
- The specific counts with which the accused is charged or for which the offender is convicted
- The name of the accused
- The date, location and reasons for each court appearance that is likely to affect the final disposition, sentence or bail status of the accused
- The outcome of each court appearance that is likely to affect the final disposition, sentence or bail status of the accused
- The length of any sentence that the offender is serving and the date the sentence began
- The means for the victim to report breaches of the terms of supervision by the offender released under supervision

#### **CVBR**

#### > Information

- General information
- Investigation and proceedings
- Information about offender or accused

#### > Protection

- Security
- Protection from intimidation and retaliation
- Privacy
- Identity protection
- Testimonial aids

#### Participation

- Views to be considered
- Victim impact statement

#### Restitution

- Restitution order
- Enforcement

### Who are we?

- Full time Program Manager
- Full time Assistant Program Manager
- > Two days per week staff member
- One day per week staff member
- Eight volunteers providing an average of about 45 hours per month

### Who are we?

- > Our Volunteers:
  - Work hard but the work is emotionally draining.
  - Provide services when they are available, but scheduling makes consistency for our clients difficult.
  - There is only so much we can ask of our volunteers

## **Funding**

We are a **non-profit society** with three main funding sources:

The Province – Ministry of Solicitor General and Public Safety:

\$84,733

**City of Nanaimo:** 

\$53,229 plus "in kind" for rent

**Regional District of Nanaimo:** 

\$10,000

**Total Annual Funding: \$147,962** 

### Statistics:

In **2018**, we served **837 Clients** 

#### These files included:

- Murder
- Sudden Death
- Child Pornography
- Motor Vehicle Incidents - fatal or serious injuries
- Threats

- Sexual Assault
- Robbery
- Domestic Violence
- Property Crime
- Break & Enter
- Criminal Harassment

Most client referrals come from police, self referrals, other community agencies, and other Victim Services Programs.

### The Work

- Most people get involved to serve their community, because of their own experiences, or they want to assist police.
- > The work is emotionally draining, and compassion fatigue, vicarious trauma and burnout are real concerns.
- Our team is exposed to some very traumatic events, similar to what an RCMP member may be exposed to.
- > We support one another and strongly encourage self care.
- > The Program does not have funding to provide psychological services to volunteers and part time staff.

### Victim Services or Police?

- > If Victim Services' Society did not exist, police would be required to provide this service.
- The role of Victim Services and police are very different, and we work "hand in hand" to serve the community.
- If police were to provide both services, their time to do police work would be diminished.

## City of Nanaimo

Historic funding of the program by the City of Nanaimo compared with the population served:

Year	Population	Funding
2004	77,089*	\$55,038 / \$0.71pp
2007	80,949*	\$48,229 / \$0.60pp
2015	91,597*	\$53,229 / \$0.58pp
2018	113,132**	\$53,229 / \$0.47pp

(Present funding is \$1,809 less than 2004 funding)

<sup>\*</sup> Province of BC website

<sup>\*\*</sup> City of Nanaimo website

## Our Request

- ➤ That the City of Nanaimo increase their funding of the program to cover two full time positions, including benefits. (This request is equivalent to \$100,000)
- If this is not possible, we request the City of Nanaimo increase their funding of the program to cover one and a half full time positions, including benefits. (This request is equivalent to \$75,000.)
- If this is not possible, we request the City of Nanaimo increase their funding of the program to cover one full time position, including benefits. (This request is equivalent to \$50,000.)

Respectfully submitted, Nanaimo Police Based Victim Services Society Board