

Status Update B.C. Housing Temporary Modular Housing Sites

250 Terminal Ave (Newcastle Place) 2060 Labieux Rd (Nikao)



Agenda

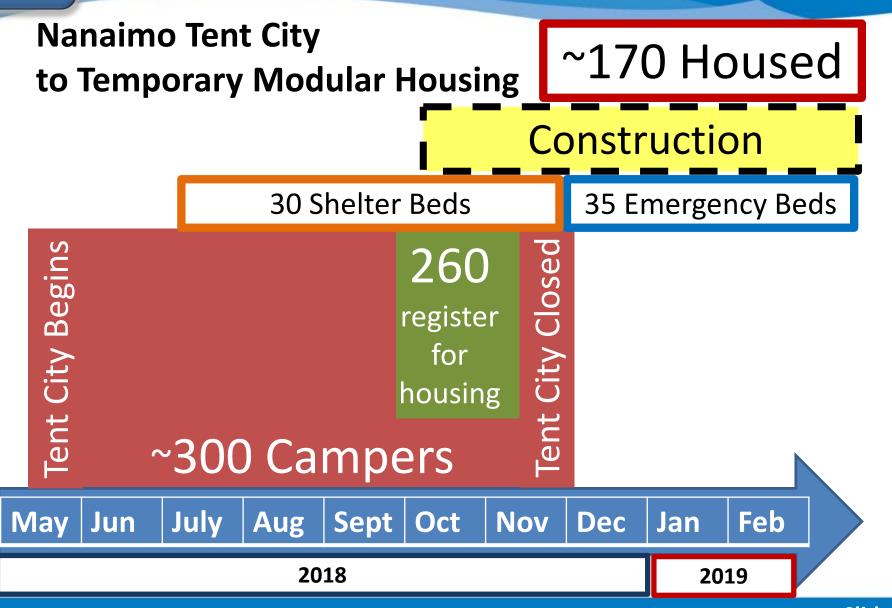
- 1 Context & Challenges
- 2 Actions Taken

3 Next Steps

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Context







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Context



250 Terminal (Newcastle Place)

Site purchased by BC Housing

~ 80 units temporary housing

Operated by Island Crisis Care Society (ICCS)



2020 Labieux Road (Nikao)

City land leased by BC Housing

~ 90 units temporary housing

Operated by Pacifica Housing Advisory Association (Pacifica)



Challenges Nov 30 2018 - Feb 1 2019



□ Ongoing social issues in neighbourhoods & City

- ☐ Challenge to operate housing while under construction
- ☐ Incomplete site offices, kitchens, communal areas
- ☐ Issues with room and building locks, fencing, lighting, cameras
- ☐ Resident transition



2 Actions

- ☐ City is actively collaborating with several agencies to improve conditions for neighbours & residents
- Regular communication with BC Housing, Site Operators, RCMP, City Departments & others to resolve issues



2 Actions

Communication

BC Housing & Operators

- ☐ Community Meetings & Advisory Committees with participation from community representatives, BC Housing, Operators, Island Health, RCMP & City
- □ Responding to & addressing concerns raised by the City, neighbours and community

City

- ☐ Close communication with BC Housing and Operator to provide feedback and support
- Collaboration on CAC members on customized public safety brochures



Site Safety Improvements

BC Housing & Operators

Ongoing improvements to security & on-site safety:

- ☐ Fire safety requirements & training
- ☐ Lighting/fencing/ security cameras complete
- Building and site entrance security improvements
- security personnel strengthened
- □ staff training & protocols established
- ☐ Clean Teams established and working to clean immediate site and surround neighbourhood



Neighbourhood Support & Safety

Operators

- Clean Teams doing neighbourhood clean up
- 24 Hr Staff contact numbers for concerns related to the site operations
- Protocol agreement with RCMP

Collaborative Program

Planning underway to start an integrated BC Housing outreach program with RCMP-City Bylaws-CMHA Homeless outreach team to address homelessness issues in parks and around the sites



Neighbourhood Support & Safety

RCMP

- Patrols- bike squad, general duty & plain clothes
- Coordination with site security
- Crime Prevention (CPTED) assessments
- RCMP site liaison officers
- Housing staff training and support
- Increased patrols
- Block Watch and Citizen's on Patrol
- ☐ Community education workshops with Island Health



Neighbourhood Support & Safety

City

- ☐ Coordination of garbage, needle pick-up with Public Works/Bylaw/Parks/SD 68 and housing sites Clean Teams
- ☐ Facilitation and coordination of groups/agencies involved in addressing community safety

City Parks

- Parks Bylaw going to Council for consideration
- Parks safety improvements, lighting, site lines



Beban Park

City Parks and Recreatio

- Monitoring safety, increased clean up
- ☐ Safety assessment (CPETD) underway
- ☐ Lighting & site line improvements
- ☐ Liaison & communications with leaseholders & user groups to address concerns

RCMP

- Increased patrols in collaboration with Nikao Security
- Block Watch
- ☐ Citizen's on Patrol



Ongoing Supports for Residents

Island Health, Canadian Mental Health and others providing daily on-site wrap around support services to residents including:

- Mental health care
- Addictions / detox supports
- Access to community services
- Connections to employment and training options
- Transport to medical / counselling appointments



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City Next Steps



Working with B.C. Housing and others to build permanent housing options



Nanaimo's Action Plan to End Homelessness 2018-2023 Collaborate with key agencies to implement Homelessness Action Plan & Affordable Housing Strategy









City Next Steps

- Staff reviewing resource demands to maintain levels of cleanliness and safety of public spaces
- Continue to work with CAC's and partners to support successful site operations
- Continue to work with neighbourhoods to increase safety and well-being



3 City Next Steps

- March 4th Council discussion of inter-connected social issues and actions to address them
- Working with Homelessness Coalition and other agencies to evaluate need for new collaborative approaches to resolve social crisis
- Council will be holding a workshop in the coming months to review the social service system in Nanaimo. Service providers will be engaged as part of the review process