

Status Update

B.C. Housing Temporary Modular Housing Sites

250 Terminal Ave (Newcastle Place)

2060 Labieux Rd (Nikao)

Agenda

1

Context & Challenges

2

Actions Taken

3

Next Steps

Nanaimo Tent City to Temporary Modular Housing

~170 Housed

Construction

30 Shelter Beds

35 Emergency Beds

Tent City Begins

260
register
for
housing

Tent City Closed

~300 Campers

May

Jun

July

Aug

Sept

Oct

Nov

Dec

Jan

Feb

2018

2019

1

Context



250 Terminal (Newcastle Place)

Site purchased by BC Housing

~ 80 units temporary housing

Operated by Island Crisis Care Society (ICCS)



2020 Labieux Road (Nikao)

City land leased by BC Housing

~ 90 units temporary housing

Operated by Pacifica Housing Advisory Association
(Pacifica)

1

Challenges *Nov 30 2018 – Feb 1 2019*



- ☐ Challenge to operate housing while under construction
- ☐ Incomplete site offices, kitchens, communal areas
- ☐ Issues with room and building locks, fencing, lighting, cameras
- ☐ Resident transition
- ☐ Ongoing social issues in neighbourhoods & City

2

Actions

- ☐ City is actively collaborating with several agencies to improve conditions for neighbours & residents
- ☐ Regular communication with BC Housing, Site Operators, RCMP, City Departments & others to resolve issues

2

Actions

Communication

BC Housing & Operators

- ☐ **Community Meetings & Advisory Committees** with participation from community representatives, BC Housing, Operators, Island Health, RCMP & City
- ☐ Responding to & addressing concerns raised by the City, neighbours and community

City

- ☐ Close communication with BC Housing and Operator to provide feedback and support
- ☐ Collaboration on CAC members on customized public safety brochures

2

Actions Continued...

Site Safety Improvements

BC Housing & Operators

Ongoing improvements to security & on-site safety:

- ☐ Fire safety requirements & training
- ☐ Lighting/fencing/ security cameras complete
- ☐ Building and site entrance security improvements
- ☐ security personnel strengthened
- ☐ staff training & protocols established
- ☐ Clean Teams established and working to clean immediate site and surround neighbourhood

2

Actions Continued...

Neighbourhood Support & Safety

Operators

- ☐ Clean Teams doing neighbourhood clean up
- ☐ 24 Hr Staff contact numbers for concerns related to the site operations
- ☐ Protocol agreement with RCMP

Collaborative Program

- ☐ Planning underway to start an integrated BC Housing outreach program with RCMP-City Bylaws-CMHA Homeless outreach team to address homelessness issues in parks and around the sites

2

Actions Continued...

Neighbourhood Support & Safety

RCMP

- ☐ Patrols- bike squad, general duty & plain clothes
- ☐ Coordination with site security
- ☐ Crime Prevention (CPTED) assessments
- ☐ RCMP site liaison officers
- ☐ Housing staff training and support
- ☐ Increased patrols
- ☐ Block Watch and Citizen's on Patrol
- ☐ Community education workshops with Island Health

2

Actions Continued...

Neighbourhood Support & Safety

City

- ☐ Coordination of garbage, needle pick-up with Public Works/Bylaw/Parks/SD 68 and housing sites Clean Teams
- ☐ Facilitation and coordination of groups/agencies involved in addressing community safety

City Parks

- ☐ Parks Bylaw going to Council for consideration
- ☐ Parks safety improvements, lighting, site lines

2 Actions Continued...

Beban Park

City Parks and Recreation

- ☐ Monitoring safety, increased clean up
- ☐ Safety assessment (CPETD) underway
- ☐ Lighting & site line improvements
- ☐ Liaison & communications with leaseholders & user groups to address concerns

RCMP

- ☐ Increased patrols in collaboration with Nikao Security
- ☐ Block Watch
- ☐ Citizen's on Patrol

2

Actions Continued...

Ongoing Supports for Residents

Island Health, Canadian Mental Health and others providing daily on-site wrap around support services to residents including:

- ☐ Mental health care
- ☐ Addictions / detox supports
- ☐ Access to community services
- ☐ Connections to employment and training options
- ☐ Transport to medical / counselling appointments

3

City Next Steps



Working with B.C. Housing and others to build permanent housing options



*Nanaimo's Action Plan
to End Homelessness
2018-2023*

Collaborate with key agencies to implement Homelessness Action Plan & Affordable Housing Strategy

Canada 



BC HOUSING



BRITISH
COLUMBIA

3

City Next Steps

- ☐ Staff reviewing resource demands to maintain levels of cleanliness and safety of public spaces
- ☐ Continue to work with CAC's and partners to support successful site operations
- ☐ Continue to work with neighbourhoods to increase safety and well-being

3

City Next Steps

- ☐ March 4th Council discussion of inter-connected social issues and actions to address them
- ☐ Working with Homelessness Coalition and other agencies to evaluate need for new collaborative approaches to resolve social crisis
- ☐ Council will be holding a workshop in the coming months to review the social service system in Nanaimo. Service providers will be engaged as part of the review process