Economic
Development
Briefing

2019-JAN-28







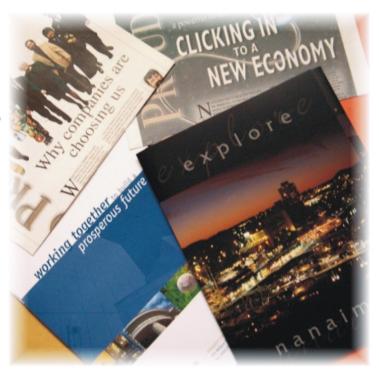
Agenda

- Background
- Economic Development Function
- Accomplishments in 2018
- Partners in Economic Development
- Key City Initiatives 2019



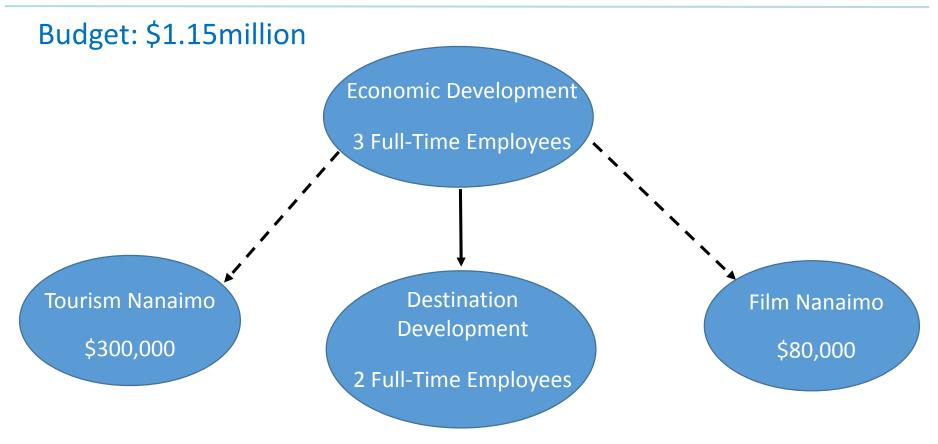
A Brief History

- City of Nanaimo has funded an Economic Development function since the late 1980's.
- Mandate has been to provide the community with leadership on economic development issues.
- Pioneered & introduced many business programs.
- Employed 'In House' and 'External' models





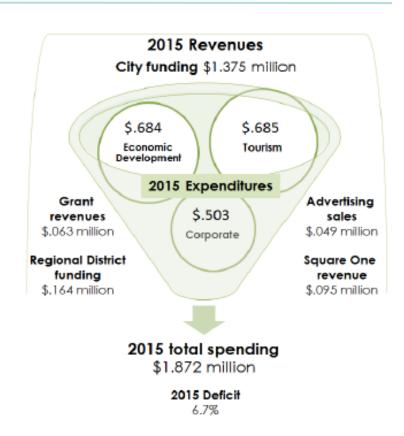
Economic Development Function: In House Prior to 2012





Nanaimo Economic Development Corporation 2011 - 2016

- Non-profit, wholly owned by City
- Incorporated June 2011
- Key Functions:
 - Business Retention & Expansion
 - Marketing/Business Recruitment
 - Research & Analysis
 - Small Business Start Ups
 - Tourism Development/Promotion
 - Local/Downtown Development
 - Grant Administration

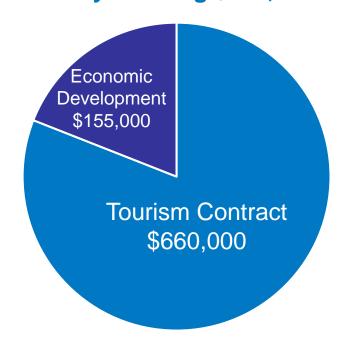




Economic Development Today

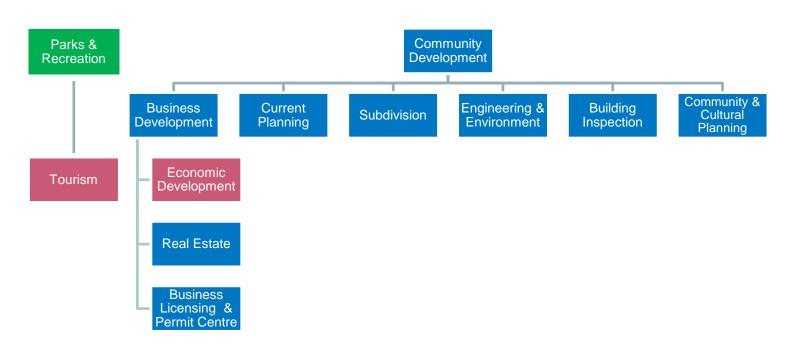
- In House Capacity Building;
 Business Development; Marketing and Promotion
- 1 Full-Time Employee
- Tourism contracted to Tourism Vancouver Island for 5 years
- Business Attraction Mid-Island
 Business Initiative privately funded

2019 City Funding \$815,000





Economic Development – City Org Chart





2018 Accomplishments

- Creation of Downtown Revitalization Tax Exemption
- Home-Based Business Bylaw Review
- Completion of Community Profile & marketing materials
- Mid-Island Tech Strategy
- Economic Development Roundtables (3)



Nanaimo Economic Partners

Economic Development





Advocacy & Networking



Tourism Sector



Technology Sector



Finance & Business start-ups



Marketing Mid Van Island



<u>Infrastructure</u>











Mid-Island Business Initiative 2018 Achievements

- Initiated and raised funding to launch a marketing campaign to raise awareness of the mid-island in the Vancouver market
 kick off in December 2018 until June 2019
- Established the monthly Promotional Authorities meeting with VICC, TVI, Chamber, City and MTEC
- Working with the BC and Federal Trade Commissionaires in the Pacific North West to put the Mid-Island on the map
- Hosted 13 Consulate Generals at VIU



Nanaimo Airport 2018 Achievements

- Commenced construction on the Terminal Expansion project (\$15m), scheduled to open in Q4 2019
- Secured non-stop Toronto to YCD service with Air Canada Rouge during the summer months
- Passenger growth is expected to increase to 425,000 in 2018
- Completed a Land Charrette and Public Information Sessions in preparation for major land development projects
- Implementation of Phase 1 of the Airport Master Plan





Tourism Vancouver Island 2018 Achievements

- FY19 Marketing Plan spends approx. \$750,000 in market (increased investments from Destination BC and NHA)
- Tourism Development Fund provides \$125,000 in investment dollars to stakeholders – focused on smart leveraging
- Combined development/marketing rate of return in 2017 (\$) 1:64
- Hospitality Ambassador program extended mobile visitor servicing 145% YTD
- Collaborations: Red Bull Qualifier, Art Gallery campaign, Business Tourism video and Mountain Biking Campaign (viral video)





Nanaimo Port Authority 2018 Achievements

- Finalized lease terms/arrangements with:
 - Island Ferry Services Limited (service anticipated to commence Summer 2019)
 - Western Canada Marine Response Corporation to locate
 HQ in Nanaimo
- Commenced construction on the Vehicle Processing Centre (VPC), a \$19m investment, which will initially create 50 fulltime jobs
- Completion of the Boat Basin Master Plan to set out a vision for the redevelopment of the marina



Greater Nanaimo Chamber of Commerce 2018 Achievements

- Published 2nd Annual Business Resource Handbook & Relocation Guide
- Formed Downtown Advocacy Committee and created the Commercial Street Night Market
- Developed successful lobby policies for Feds. (Abandoned & Derelict Vessels) & Province (Innovation in Solid Waste Management)
- Nanaimo Business Awards and Business Expo
- Government Advocacy Committee / 2018 Local Gov't Elections





Vancouver Island Economic Alliance 2018 Achievements

- Island Good Point of Sale Campaign
- Foreign Direct Investment Initiative preparing business cases
- Forestry/Wood Industries Initiative
- October 2018 12th Annual Economic Summit in Nanaimo





Vancouver Island Conference Centre 2018 Achievements

- Hosted the VIEA Summit, Prime Minister of Canada and Cabinet Retreat, International Science & Spirituality Conference and many more
- Meetings with Promotional Authorities to leverage conference business for tourism/investment/business
- NEA/TAVI Doing Business in Nanaimo video
- In the first three quarters of 2018 and October, there have been 27,447 Delegate Days versus 19,235 last year and 69,135 Participant Days versus 39,340 last year





Petroglyph Development Group 2018 Achievements

- Completion of Saysutshun Business Plan
- Operation of Newcastle Island Marine Park
- Operation of Newcastle Island Ferry Service
- Mt. Benson Forestry Timber and Firewood Sales





MTEC/Makerspace 2018 Achievements

- Completion of MTEC Business Plan
- Meetings with Minister of Jobs, Trade and Technology
- Letters of Support from numerous stakeholders
- Moving along with Program Development with stakeholders



Nanaimo Hospitality Association 2018 Achievements

- 2018 MRDT Funds Collected: \$531,299 (first nine months)
- Created the Nanaimo Hospitality Ambassador Program with Nanaimo Port Authority, Harbour Air and Tourism Nanaimo
- Approved over 100 Grant Applications
- Developed a Nanaimo Mountain Bike Trail Map
- Helped SFN with the launch of the Saysutshun Business Plan
- Commissioned an Economic Impact Study of the MRDT.





The Central Vancouver Island Multicultural Society 2018 Achievements

- Career Paths: designed to help skilled immigrants in the Vancouver Island North region re-establish their careers in Canada
- Employment Program of British Columbia / Work BC: for specialized populations
- Local Immigration Partnership: support the community in building a strategy to make Nanaimo more welcoming for newcomers
- Estimated 903,000 job opening in BC over the next 10 years





Community Futures 2018 Achievements

- \$1.390m loan dollars lent supporting 19 businesses that have created or maintained 46 fulltime jobs and 50 part-time jobs and leveraged \$3.643m from banks and other sources of funding and leverage
- \$255,000 in successful grant applications, leveraged by \$42,500 equity
- \$1.236m in owner's equity
- Recipient of the 2018 Investment Fund Award for Community Futures in BC



Innovation Island 2018 Achievements

- 2018 (FYTD) achieved over \$5million in client performance metrics (\$3.1m in new revenues, \$2m in new investment, 26 new techbased jobs, approx. 30% of activity based in mid-Island region)
- #BCTECH Summit partnering and rebranding of Innovate BC (formerly BCIC)
- Roundtable with the Honourable Navdeep Bains and Anil Arora,
 Chief Statistician of Canada (Digital Economy)
- VICEDA Tech Attraction Strategy (concept planning and consulting)
- VIEA Summit (Tech Showcase and breakout session with Dr. Alan Winter, BC's first Innovation Commissioner)





2019 – Key City Initiatives

Projects & Initiatives

Research program & Publications

Marketing & Promotion collateral

Site
Selection
services &
information

Build Relationships (Loc, Reg, Prov, Fed)

Employment Lands Study

Mid-Island Tech Strategy Phase II

5 Business Training Sessions

Business Walks With Chamber of Commerce

Marketing & Promotional Content Dev't

Stakeholder & Business Engagement