## MINUTES

## SPECIAL COMMUNITY ENGAGEMENT TASK FORCE MEETING BOARD ROOM, SERVICE AND RESOURCE CENTRE 411 DUNSMUIR STREET, NANAIMO, BC TUESDAY, 2018-AUG-07, AT 4:30 P.M.

Present: Norm Smith, Chair Les Barclay Ian Gartshore Nancy Mitchell Rosemary Secord

Absent: Robert Fuller Erin Hemmens Bill Manners Peter Urquhart

Staff: J. Vanderhoef, Recording Secretary

### 1. CALL THE SPECIAL COMMUNITY ENGAGEMENT TASK FORCE MEETING TO ORDER:

The Special Community Engagement Task Force Meeting was called to order at 4:33 p.m.

## 2. INTRODUCTION OF LATE ITEMS:

- (a) Nancy Mitchell advised that she would be adding an item under Agenda Item 7 Other Business regarding a Report to Council on Sessions One, Two and Three.
- (b) Nancy Mitchell advised that she would be adding an item under Agenda Item 7 Other Business regarding a Report to the Nanaimo Homeless Coalition.
- (c) Ian Gartshore advised that he would be adding an item under Agenda Item 7 Other Business regarding Discussion of a November Event.

#### 3. ADOPTION OF AGENDA:

It was moved and seconded that the Agenda, as amended, be adopted. The motion carried unanimously.

#### 4. ADOPTION OF MINUTES:

It was moved and seconded that the Minutes of the Community Engagement Task Force Meeting held in the Boardroom, Service and Resource Centre, 411 Dunsmuir Street, Nanaimo, BC, on Tuesday, 2018-JUL-24, at 4:30 p.m. be adopted as circulated. The motion carried unanimously.

# 5. <u>OTHER BUSINESS:</u>

(a) Discussion and Debrief regarding the Community Engagement Session held on 2018-JUL-28, titled "Homelessness: How Do We Increase Understanding and Move Towards Action"

Community Engagement Task Force discussion took place regarding:

- disappointment in the number of evaluation forms submitted;
- consensus that it was a successful session;
- would like to have seen more Councillors in attendance;
- anticipated negative comments did not come forward, aside from a few online submissions;
- a downtown location may have produced a different crowd;
- diversity of the crowd with different views and input;
- education/information shared;
- performance of the moderator and stewards;
- comment heard regarding the range of panel members and a request that homeless individuals be invited as panel members in future;
- need for more forward planning;
- general tone and attitudes of people who attended;
- first questions affect on peoples emotions;
- how to contact the people who attended previous sessions to follow-up;
- what are the possibilities of emailing previous attendees and in future including a check box on forms "May we contact you?";
- some confusion regarding the instructions and process during the session;
- second question "what can you do" seemed to stump people;
- some confusion regarding the non-violent communication statements at the start of the meeting; and,
- adjusting how the sessions close so they do not feel so abrupt.
- (b) <u>Reporting to Council Regarding Sessions One, Two and Three</u>

Community Engagement Task Force discussion took place regarding:

- preparing one report covering all three session for Council;
- a committee member starting the draft of this report;
- report should be 2-3 pages with recommendations on moving forward;
- each member can send their top 3 suggestions/thoughts to Nancy Mitchell; and,
- attempt to have a draft report ready for review by the end of this month.

It was moved and seconded that the Community Engagement Task Force prepare a draft report to Council, regarding their three Public Engagement Sessions, by the end of August. The motion carried unanimously.

# (c) <u>Report to Nanaimo Homeless Coalition</u>

Community Engagement Task Force discussion took place regarding:

- a previous meeting with the Nanaimo Homeless Coalition to discuss what the Community Engagement Task Force has been doing;
- the Community Engagement Task Force promised they would report back to the Nanaimo Homeless Coalition in September regarding session three;
- sending a copy of the current draft report to the Nanaimo Homeless Coalition;
- YouTube video needs to be clearly provided;
- making some adjustments to the draft report before sending and asking John Horn, Social Planner, when the next Nanaimo Homeless Coalition meeting will be held.

# (d) <u>Discussion Regarding a November Event</u>

Community Engagement Task Force discussion took place regarding:

- session four could be an introduction to the new Council;
- a way to get off on a good foot with the new Council;
- session two format would not be suitable for such an event;
- topic could be "a new future";
- rotate through tables where people can sit down and ask a question;
- ways to use technology like "PlaceSpeak" to engage people and encourage youth to become involved?
- timeframe may be too short to plan for technology;
- City website being up on a screen with a tutorial on how to navigate the site;
- changing the culture of community engagement through the organization and getting Council to attend sessions;
- teaching people where to direct their questions and what options there are for raising their questions or concerns to the City;
- make this session a two part session:
  - first part would be a classic town hall to introduce the new Council and hear from the public; and,
  - second part would involve breaking out to tables for discussions.
- inviting the various community associations introduce themselves to the new Council and provide their perspectives;
- credibility of some community associations;

The Community Engagement Task Force meeting recessed at 5:18 p.m. The Community Engagement Task Force meeting reconvened at 5:21 p.m.

- what would the topic be, open topic like session two?
- community associations coming to talk to Council to explain what they feel the priorities should be in their areas;
- suggest that the community associations hold meetings beforehand to determine their priorities to present to Council;
- this message could reach a broader group by spreading to the individual neighbourhoods;

- topics could be the Official Community Plan or the Strategic Plan;
- organizing people by their neighbourhoods for initial discussions and then addressing any identified similarities in the second half of discussions;
- seating smaller groups together if their neighbourhoods are located close to each other;
- timeframe for organizing such an event;
- Councillors presenting their election platforms to the public for feedback before acting on it;
- advertising the session to everyone and not limiting invitations to the community associations;
- may need to have people register ahead of time;
- aiming to determine common issues between the various neighbourhoods;
- using an open spaces layout for second half of the session to discuss the items that were highlighted in the first half;
- reporting from each table during the session;
- a micro townhall style where Mayor and Councillors move around;
- Community Engagement Task Force members making a list of their top ideas to review at a future meeting;
- attendance from each area may not be distributed evenly;
- City being divided into various areas ahead of time; and,
- who will facilitate and moderate this session? Some suggestions of Nanaimo Youth Advisory Council members, and Nanaimo Young Professionals Associations members.

# 6. <u>QUESTION PERIOD:</u>

• Dorothy Houghton re: Councillors attendance at session three, structure of community associations, and the Community Engagement Task Force presenting their report to Council.

# 7. <u>ADJOURNMENT:</u>

It was moved and seconded at 6:00 p.m. that the meeting terminate. The motion carried unanimously.

CERTIFIED CORRECT:

CHAIR

CORPORATE OFFICER