

**AGENDA**  
**DEVELOPMENT PROCESS REVIEW COMMITTEE**  
**TO BE HELD THURSDAY, 2012-JAN-12 AT NOON**  
**FRANKLYN TRAINING ROOM, CITY HALL ANNEX, 238 FRANKLYN STREET**

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1. Call to Order
  
2. Dr. Patrick Ross – presentation of Community Safety & Development Customer Service initiative
  
3. Adjournment